

Team Advocacy Inspection for April 20, 2017

Perry Eldercare

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



Facility Information

Perry Eldercare is located in Aiken County at 182 Robert St E, Perry, SC 29173. Team arrived at the facility at 10:20 AM and exited the facility at 12:29 PM. The administrator, Mary Brown, was not present for the inspection. The facility is operated by Tomaco Inc. There were two staff members present when Team arrived. The facility is licensed for fourteen beds. The census was ten with all ten residents present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rocky Grove Baptist Church, 332 Rocky Grove Road, Salley, SC 29137.

Overview of Visit

During Team's visit staff did not have access to personnel records, facility annual inspections, the emergency evacuation plan or the admission packet of the residents; the documents were locked in the supervisor's office. The supervisor was contacted via telephone and reported she would fax the necessary documents to Team. Team received the requested documents via fax on 4/20/17 and 4/24/17. While at the facility, Team interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team observed the preparation of lunch. Lunch consisted of chicken and dumplings, cooked cabbage and carrots, jello and a drink. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

The storage sheds in the backyard were not locked and contained miscellaneous items. The car port in the rear of the facility was packed with miscellaneous items. The swing and the bench on the right side of the backyard were not sturdy. The wood on the swing was splitting and rotting making it potentially hazardous for residents. One resident would like a clock hung at the front of the living room so they could see it from their seat. One resident would like to read the newspaper. One resident would like to have more crafts. She would like to make bracelets and necklaces. A resident not in Team's sample only had three shirts and four pairs of pants. One resident wanted to bathe more than three times per week. One resident reported needing body wash and body spray. Two residents reported needing their toenails cut. One resident reported needing to see a podiatrist. One resident reported needing a hearing aid and dentures. Two residents reported needing a vision exam and eyeglasses. One resident would like to help in the kitchen. Resident A had the medication Megestrol Acet 40 mg/mL, take 10ml (400mg) by mouth twice a day for stimulating appetite. The medication had been discontinued 12/6/16 but was still being stored with current medications. Resident B had the medications Preparation H Suppository, insert one suppository rectally at bedtime for five days then as needed and Nystatin 100,000 unit/gm, apply to affected area three times a day. The medications were not listed on the MAR. Staff reported the medications had been discontinued but could not locate a discontinued order. Two cans in the pantry had "best by 02/2017". Residents reported not having seconds available. One resident reported not getting enough meat. The resident stated "if we do have meat it's always chicken, never beef or pork chops." None of the residents in Team's sample were on special diets. Resident B's physical examination did not address whether the resident had any condition or habit that could adversely affect the well-being of others in the facility. Resident C's individual care plan did not address whether the resident had an advanced directive. The shared bathroom between bedroom 6 and bedroom 7 has a floor drain that is broken and has sharp edges. One resident reported her toes catching on the drain and the drain tearing holes in her socks. The blinds in the shared bathroom between bedroom 6 and bedroom 7 were broken. A drawer in the kitchen was missing its handle. The closet doors in bedroom 3 and bedroom 6 wobbled when opening, the slider was loose. One resident reported her bedroom window needed to be caulked as she was too cold in the bedroom

Areas of Commendation

- The facility was clean and free of any odors. It was very homelike with wall hangings, plants, pictures and decorations. The facility was well lit. There were several sitting areas inside and outside of the facility for residents to use.
- Resident rooms were organized and personalized.
- A current activity calendar was posted with multiple activities. A worship service was held by visitors while Team was present.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "staff is always cleaning. I think it's a very well run place." A resident not in Team's sample reported "the staff is very good here."

- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Residents reported recreational activities occurring at the facility.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Leftover food was appropriately labelled in the refrigerator and freezer
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The storage sheds in the backyard were not locked and contained miscellaneous items.
- The car port in the rear of the facility was packed with miscellaneous items. [Note: Staff reported the items were scheduled to be hauled away.]
- The swing and the bench on the right side of the backyard were not sturdy. The wood on the swing was splitting and rotting making it potentially hazardous for residents.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- One resident would like a clock hung at the front of the living room so they could see it from their seat.
- One resident would like to read the newspaper.
- One resident would like to have more crafts. She would like to make bracelets and necklaces.

Residents' Activities of Daily Living (ADLs)

- A resident not in Team's sample only had three shirts and four pairs of pants.
- One resident wanted to bathe more than three times per week.
- One resident reported needing body wash and body spray.
- Two residents reported needing their toenails cut.
- One resident reported needing to see a podiatrist.
- One resident reported needing a hearing aid and dentures.

- Two residents reported needing a vision exam and eyeglasses.
- One resident would like to help in the kitchen.

Medication Storage and Administration

- Resident A had the medication Megestrol Acet 40 mg/mL, take 10ml (400mg) by mouth twice a day for stimulating appetite. The medication had been discontinued 12/6/16 but was still being stored with current medications.
- Resident B had the medications Preparation H Suppository, insert one suppository rectally at bedtime for five days then as needed and Nystatin 100,000 unit/gm, apply to affected area three times a day. The medications were not listed on the MAR. Staff reported the medications had been discontinued but could not locate a discontinued order.

Meals & Food Storage

- Two cans in the pantry had “best by 02/2017”. [Note: Staff discarded cans while Team was present].
- Residents reported not having seconds available.
- One resident reported not getting enough meat. The resident stated “if we do have meat it’s always chicken, never beef or pork chops.” None of the residents in Team’s sample were on special diets.

Resident Records

- Resident B’s physical examination did not address whether the resident had any condition or habit that could adversely affect the well-being of others in the facility.
- Resident C’s individual care plan did not address whether the resident had an advanced directive.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The shared bathroom between bedroom 6 and bedroom 7 has a floor drain that is broken and has sharp edges. One resident reported her toes catching on the drain and the drain tearing holes in her socks.
- The blinds in the shared bathroom between bedroom 6 and bedroom 7 were broken.
- A drawer in the kitchen was missing its handle.

- The closet doors in bedroom 3 and bedroom 6 wobbled when opening, the slider was loose.
- One resident reported her bedroom window needed to be caulked as she was too cold in the bedroom.

Additional Recommendations

- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.