

Team Advocacy Inspection for March 1, 2016
Piedmont Pathways Community Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Susan Grinnell, Volunteer



Facility Information

Piedmont Pathways Community Residential Care Facility is located in Richland County at 5640 Lower Richland Boulevard, Hopkins, SC 29061-9525. Team arrived at the facility at 10:46 AM and exited the facility at 1:10 PM. The administrator, Gwendolyn Scott, was present for the inspection. The facility is operated by Piedmont Center for Mental Health Services. There were three staff members present when Team arrived; one left shortly after Team's arrival. The facility is licensed for 15 beds. The census was 12 with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2016. [Note: DHEC confirmed a renewal application had been submitted prior to the expiration of the license and is currently pending.] An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Generations of Monetta, 77 Cato Road, Monetta, SC 29105.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of chicken salad on rice, applesauce and kool-aid. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperatures in two bathrooms were 128° and 129°. Several boards on the ramp were loose. There was a cat outside the facility. The most recent sprinkler inspection was completed 1/12/15. The emergency light in the dining room did not illuminate when tested. One resident would like to attend a non-denominational church instead of the AME church the residents attend. The activity calendar was dated February 2016. One resident had poor oral hygiene, including a very strong smell. The sheets were stained, mattress cover torn, pillowcase stained and pillow worn on one resident's bed. Another resident had a pillow that was stained and worn. Two residents reported needing eyeglasses. One resident reported needing a

shower chair. The flip-flops one resident wore were extremely worn. One resident reported needing jeans and shorts. One resident reported needing socks and underwear. Resident B had a prescription for Diphenhydramine HCL 25mg, take one capsule by mouth at bedtime. The medication was not labeled. Resident A's most recent physical examination did not address whether the resident required the daily care of a license or registered nurse. Resident B's most recent physical examination listed the resident's diet as regular. In contrast, the individual care plan listed the resident's diet as heart healthy. Resident C's most recent physical examination listed the resident's diet as low salt. In contrast, the individual care plan listed the residents' diet as regular. One staff record reviewed had a medication training date of 12/4/14 but while performing the inspection Team observed that staff member administering medication. Neither of the male bathrooms had a hand drying device available. The male bathroom near Room 2 had a strong urine smell; the smell could be detected in the bedroom next door. The handrail leading into the dayroom was loose. Bedroom 4 did not have a door knob. The flooring in one bathroom was lifting and sunk in front of the shower.

Areas of Commendation

- The facility was very spacious and bright. There were seating areas indoors and outdoors for the residents to use. There was a basketball goal outside.
- Each resident had a key to their bedroom, allowing them to lock the door.
- Team observed a good rapport between residents and staff.
- Residents enjoyed living at the facility. They reported "staff is responsible and know what to do" and "I'm around people that are helping me and give me my medicine."
- There was an adequate supply of food present.
- Lunched looked and smelled appetizing.
- A current electrical, HVAC and fire alarm inspection was available for review.
- DHEC inspections were posted.
- A current TB risk assessment was available for review.
- Current First Aid/CPR documentation training was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Observation notes were current.
- Records reviewed were very organized.
- Staff was very helpful.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in two bathrooms were 128° and 129°.
- Several boards on the ramp were loose.
- There was a cat outside the facility. [Note: The administrator reported it was not a facility pet.]

- The most recent sprinkler inspection was completed 1/12/15. [Note: The administrator reported an inspection was conducted on 2/25/16 but she had not received the report.]
- The emergency light in the dining room did not illuminate when tested.

Supervision & Administrator

- No concern noted.

Residents' Rights

- One resident would like to attend a non-denominational church instead of the AME church the residents attend.

Recreation

- Residents would like to do more in the community.
- The activity calendar was dated February 2016.

Residents' Activities of Daily Living (ADLs)

- One resident had poor oral hygiene, including a very strong smell
- The sheets were stained, mattress cover torn, pillowcase stained and pillow worn on one resident's bed.
- Another resident had a pillow that was stained and worn.
- Two residents reported needing eyeglasses.
- One resident reported needing a shower chair.
- The flip-flops one resident wore were extremely worn.
- One resident reported needing jeans and shorts.
- One resident reported needing socks and underwear.

Medication Storage and Administration

- Resident B had a prescription for Diphenhydramine HCL 25mg, take one capsule by mouth at bedtime. The medication was not labeled.

Meals & Food Storage

- Residents reported not being able to get seconds when requested.

Resident Records

- Resident A's most recent physical examination did not address whether the resident required the daily care of a license or registered nurse.
- Resident B's most recent physical examination listed the resident's diet as regular. In contrast, the individual care plan listed the resident's diet as heart healthy.

- Resident C's most recent physical examination listed the residents' diet as low salt. In contrast, the individual care plan listed the residents' diet as regular.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff record reviewed had a medication training date of 12/4/14 but while performing the inspection Team observed that staff administering medication.

Housekeeping, Maintenance, Furnishings

- Neither of the male bathrooms had a hand drying device available.
- The male bathroom near Room 2 had a strong urine smell; the smell could be detected in the bedroom next door.
- The handrail leading into the dayroom was loose.
- Bedroom 4 did not have a door knob.
- The flooring in one bathroom floor was lifting and sunk in front of the shower.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.