

**Team Advocacy Inspection for March 16, 2016**  
**Pondview Residential Care Home #1**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,**  
**Volunteer**



### **Facility Information**

Pondview Residential Care Home #1 is located in Richland County at 5342 Hardscrabble Road, Blythewood, SC 29016-9171. Team arrived at the facility at 10:39 AM and exited the facility at 12:35 PM. The administrator, Katherine Thomas, was present for part of the inspection. The facility is operated by Katherine W. Thomas. There were two staff members present when Team arrived; the administrator arrived approximately an hour later. The facility is licensed for 12 beds. The census was 11 with five residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Carson Community Care Home, 10219 Farrow Road, Blythewood, SC 29016.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. The meal scheduled for the day consisted of chicken, rice, squash, cornbread and iced tea. Team conducted an exit interview with the administrator.

### **Report Summary**

The fire extinguishers were not monitored monthly. They were last signed 11/1/15 or 12/1/15. Comet was stored under the bathroom sink. Residents reported not being able to take a nap in their bed when they wanted to "so the house doesn't get messed up." Residents reported not being able to come and go as they pleased. The posted activity calendar was dated February 2016. One resident reported needing a comb and bras. One resident reported needing dental and podiatrist exams. Resident C did not have a written service

agreement, charges, documentation of the bill of rights/grievances explained and an individual care plan available. Resident A's personal funds ledger was not accurate and was owed \$2 for the month of February 2016 and \$2 for the month of March 2016. Neither bathroom had toilet paper or a hand drying device available. One bathroom had a leak under the sink. In Bedroom 2, the closet door was off track. In Bedroom 3, the closet knobs were loose. The wallpaper was torn and stained. In Bedroom 6, the closet door was off track and the knob was loose.

### **Areas of Commendation**

- The facility was homelike. It contained wall hangings, nice placemats and center pieces, plants and was well furnished. Residents had a nice sitting area in the backyard.
- Resident rooms were clean and personalized.
- Team observed a good rapport between residents and staff.
- Staff was very helpful during the inspection.
- One resident described the facility as "a safe place to live."
- The water temperatures were in the appropriate ranges.
- Prescribed medications were present and the MAR was accurately documented.
- DHEC inspections were available for review.
- Residents described the food as "very good" and "very delicious, healthy."
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

### **Areas Needing Improvement**

#### **Health/Safety**

- The fire extinguishers were not monitored monthly. They were last signed 11/1/15 or 12/1/15.
- Comet was stored under the bathroom sink. [Note: Staff immediately removed the container and properly secured it.]

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- Residents reported not being able to take a nap in their bed when they wanted to "so the house doesn't get messed up."
- Residents reported not being able to come and go as they pleased.

#### **Recreation**

- Residents would like to do more in the community.
- The posted activity calendar was dated February 2016.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing a comb and bras.
- One resident reported needing dental and podiatrist exams.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- Resident C did not have a written service agreement, charges, documentation of the bill of rights/grievances explained and an individual care plan available. [Note: The administrator reported the record had been misplaced and she is in the process of making a new one.]

### **Resident Personal Needs Allowances**

- Resident A's personal funds ledger was not accurate and was owed \$2 for the month of February 2016 and \$2 for the month of March 2016. [Note: The administrator corrected the calculation of the PNA and gave the resident the owed amount.]

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- Neither bathroom had toilet paper or a hand drying device available. [Note: The administrator reported residents get the paper towel as they need it due to the toilets being clogged with them in the past.]
- One bathroom had a leak under the sink. [Note: The administrator reported it was scheduled to be repaired.]
- In Bedroom 2, the closet door was off track.
- In Bedroom 3, the closet knobs were loose. The wallpaper was torn and stained.
- In Bedroom 6, the closet door was off track and the knob was loose.

### **Additional Recommendations**

- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.