

Team Advocacy Inspection for March 14, 2017
Reid's Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Reid's Residential Care Facility is located in Spartanburg County at 726 Old Spartanburg Highway, Wellford, SC 29385-9668. Team arrived at the facility at 10:21 AM and exited the facility at 1:39 PM. The administrator, Judy Daniels, was present for the inspection. The facility is operated by Judy Daniels. There were three staff members present when Team arrived. The facility is licensed for 23 beds. The census was 21 with 20 residents being present on the day of Team's inspection. The DHEC license had an expiration date of May 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to New Trinity Baptist Church, 513 Spartanburg Highway, Wellford, SC 29385.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of a chicken sandwich, potato chips, a salad, and punch or water. A current menu was posted. Team conducted an exit interview with the administrator and staff.

Report Summary

The emergency light near the living room did not illuminate when tested. Fire extinguishers were last monitored on 1/6/17. A current TB risk assessment was not available for review. Residents reported not being treated with respect. One resident reported falling in the middle of the night and staff refusing to assist the resident. One resident reported not receiving any assistance with bathing. One resident reported "they won't

help my roommate so I have to bathe and clothe her. That's just too much for me." Three residents wore clothes that were dirty. Three residents reported needing shoes. Four residents reported needing clothes. One resident reported needing a psychiatrist appointment. One resident reported needing a bathing chair. Resident A had a prescription for Simvastatin 40 mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17. Resident B had a prescription for Aspirin 81 mg tablet, take one tablet by mouth twice daily. The MAR had not been signed for administration 3/1/17 through 3/6/17. Resident B had prescriptions for Divalproex SOD ER 500 mg tablet, take two tablets by mouth every bedtime and Zolpidem Tartrate 10 mg tablet, take one tablet by mouth daily at bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17. Resident C had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth every 4-6 hours as needed for severe pain. The medication was not available. Resident C had prescriptions for Divalproex SOD ER 500 mg tablet, take two tablets by mouth every bedtime; Risperidone 2 mg tablet, take one tablet by mouth every bedtime; and Trazodone 150 mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17. Resident E did not have a MAR available or a controlled substance log available. Staff reported the resident came to the facility with several bottles of medications; the facility was trying to get an appointment so that the resident could see their doctor and obtain prescription orders. The resident currently has medications from the local hospital and a Rite Aid pharmacy. Staff and the resident reports the resident refuses medication; there was no documentation available. The resident has been at the facility since 2/10/17. Resident F had prescriptions for Aripiprazole 20 mg tablet, take one tablet by mouth once daily; Acetaminophen 325 mg tablet, take two tablets by mouth every 4 hours as needed for pain; and Lorazepam 0.5 mg tablet, take one tablet by mouth twice daily as needed for anxiety. The medications were not available. Resident F had prescriptions for Divalproex SOD ER 500 mg tablet, take one tablet by mouth every bedtime; Haloperidol 5 mg tablet, take one tablet by mouth every bedtime; Levothyroxine 50 mcg tablet, take one tablet by mouth once daily at bedtime; Senexon-S tablet, take two tablets by mouth every bedtime; Simvastatin 20 mg tablet, take one tablet by mouth every bedtime; and Trazodone 100 mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17. Food in the refrigerator was not properly labeled. The lunch menu was not available to the residents, it was in the kitchen. Resident A's most recent physical examination was dated 3/3/14. Resident A's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive. The six month review sheet was the only document present. Resident B's most recent physical examination did not address the resident's dietary needs. Resident C's most recent individual care plan did not include the resident needing an assistive device to walk. Team observed resident using a wheelchair as a walker. The administrator confirmed the resident uses the devices on a regular basis, switching from the wheelchair to the walker. Resident C did not have a TB test available for review. Resident D's most recent physical examination was dated 3/18/14. Resident D's most recent individual care plan was not signed by the resident or a responsible party. Resident D's most recent monthly observation note was dated 1/8/17. Resident E did not have a TB test available for review. Resident E's most recent individual care plan did not include the resident needing an assistive device to walk. Team observed the resident using a walker. Resident A's personal funds ledger does not specify why the money was used. Resident B's personal funds ledger does not specify why the money was used. Resident F's personal funds ledger did not include the 2017 COLA increase. One staff member record did

not have a health assessment available for review. The bedrooms were cluttered and contained piles of dirty laundry. Team observed insects in several of the bedrooms. The shower head in the middle bathroom was very loose. The bathrooms at the end of the halls did not have any toilet paper. The door knob on the front door was not secured. The screen door at the rear of the facility was not secured. The screen on the bathroom window was not secured. Team observed water stains on the ceiling in different parts of the facility. A garbage bag was taped to the ceiling in the administrator's office. One resident's headboard was very loose and not secured. The front bathroom had mildew buildup on the floor.

Areas of Commendation

- A current activity calendar was posted. Activities included sit down basketball, movies, ring toss and name that tune.
- There was an adequate supply of food.
- There was adequate staffing.
- Staff was very helpful during the inspection.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- A resident birthday calendar was posted in the facility.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The emergency light near the living room did not illuminate when tested.
- Fire extinguishers were last monitored 1/6/17.
- A current TB risk assessment was not available for review. [Note: The administrator stated she would fax the document. As of 3/21/17, Team has not received anything.]

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported not being treated with respect.
- One resident reported falling in the middle of the night and staff refusing to assist the resident. [Note: The administrator was aware of this incident and reported she had addressed it with the staff member.]

- One resident reported not receiving and assistance with bathing.
- One resident reported “they won’t help my roommate so I have to bathe and clothe her. That’s just too much for me.”

Recreation

- Residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- Three residents wore clothes that were dirty.
- Three residents reported needing shoes.
- Four residents reported needing clothes.
- One resident reported needing a psychiatrist appointment.
- One resident reported needing a bathing chair.

Medication Storage and Administration

- Resident A had a prescription for Simvastatin 40 mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17.
- Resident B had a prescription for Aspirin 81 mg tablet, take one tablet by mouth twice daily. The MAR had not been signed for administration 3/1/17 through 3/6/17.
- Resident B had prescriptions for Divalproex SOD ER 500 mg tablet, take two tablets by mouth every bedtime and Zolpidem Tartrate 10 mg tablet, take one tablet by mouth daily at bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17.
- Resident C had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth every 4-6 hours as needed for severe pain. The medication was not available.
- Resident C had prescriptions for Divalproex SOD ER 500 mg tablet, take two tablets by mouth every bedtime; Risperidone 2 mg tablet, take one tablet by mouth every bedtime; and Trazodone 150 mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17.
- Resident E did not have a MAR available or a controlled substance log available. Staff reported the resident came to the facility with several bottles of medications; the facility was trying to get an appointment so that the resident could see their doctor and obtain prescription orders. The resident currently has medications from the local hospital and a Rite Aid pharmacy. Staff and the resident reports the resident refuses medication; there was no documentation available. The resident has been at the facility since 2/10/17.
- Resident F had prescriptions for Aripiprazole 20 mg tablet, take one tablet by mouth once daily; Acetaminophen 325 mg tablet, take two tablets by mouth every 4 hours as needed for pain; and Lorazepam 0.5 mg tablet, take one tablet by mouth twice daily as needed for anxiety. The medications were not available.
- Resident F had prescriptions for Divalproex SOD ER 500 mg tablet, take one tablet by mouth every bedtime; Haloperidol 5 mg tablet, take one tablet by mouth every bedtime; Levothyroxine 50 mcg tablet, take one tablet by mouth once daily at bedtime; Senexon-S tablet, take two tablets by mouth every bedtime; Simvastatin 20 mg tablet, take one tablet by mouth every bedtime; and Trazodone 100

mg tablet, take one tablet by mouth every bedtime. The MAR had not been signed for administration on 3/3/17 or 3/4/17.

Meals & Food Storage

- Food in the refrigerator was not properly labeled.
- The lunch menu was not available to the residents, it was in the kitchen.

Resident Records

- Resident A's most recent physical examination was dated 3/3/14. [Note: The administrator stated she would fax a more recent exam. As of 3/21/17, Team has not received anything.]
- Resident A's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive. The six month review sheet was the only document present.
- Resident B's most recent physical examination did not address the resident's dietary needs.
- Resident C's most recent individual care plan did not include the resident needing an assistive device to walk. Team observed resident using a wheelchair as a walker. The administrator confirmed the resident uses the devices on a regular basis, switching from the wheelchair to the walker.
- Resident C did not have a TB test available for review. [Note: The administrator stated she would fax the document. As of 3/21/17, Team has not received anything.]
- Resident D's most recent physical examination was dated 3/18/14. [Note: The administrator stated she would fax a more recent exam. As of 3/21/17, Team has not received anything.]
- Resident D's most recent individual care plan was not signed by the resident or a responsible party.
- Resident D's most recent monthly observation note was dated 1/8/17.
- Resident E did not have a TB test available for review. [Note: The administrator stated she would fax the document. As of 3/21/17, Team has not received anything.]
- Resident E's most recent individual care plan did not include the resident needing an assistive device to walk. Team observed the resident using a walker.

Resident Personal Needs Allowances

- Resident A's personal funds ledger does not specify why the money was used.
- Resident B's personal funds ledger does not specify why the money was used.
- Resident F's personal funds ledger did not include the 2017 COLA increase.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member record did not have a health assessment available for review.

Housekeeping, Maintenance, Furnishings

- The bedrooms were cluttered and contained piles of dirty laundry. Team observed insects in several of the bedrooms.
- The shower head in the middle bathroom was very loose.
- The bathrooms at the end of the halls did not have any toilet paper.
- The door knob on the front door was not secured.
- The screen door at the rear of the facility was not secured.
- The screen on the bathroom window was not secured.
- Team observed water stains on the ceiling in different parts of the facility. A garbage bag was taped to the ceiling in the administrator's office.
- One resident's headboard was very loose and not secured.
- The front bathroom had mildew buildup on the floor.

Additional Information

- Four residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.