

Team Advocacy Inspection for April 14, 2016
Ridgeview Community Care Homes Unit A
Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, MSW Intern
and Amanda Denson, Volunteer

Facility Information

Ridgeview Community Care Homes Unit A is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 10:44 AM and exited the facility at 2:30 PM. The administrator, Patricia Daugherty, was present for the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There were two staff members present when Team arrived. The facility is licensed for 11 beds. The census was 11 on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. The posted administrator license was dated 6/30/15. The facility had a written emergency plan to evacuate to Greer Mental Health Services Clinic, 220 Executive Drive, Greer, SC 29651.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was cheeseburger, chili, mustard, onions, chips, fruit and a drink. The served meal was cheeseburger, chips and a drink. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperature in the kitchen only reached 113°. One resident reported needing a vision exam. Food in the refrigerator and freezer was not properly labeled. Residents reported seconds are "sometimes" available. Resident C's most recent physical examination had "yes" checked when asked whether the resident requires daily care of a registered nurse. Also, an incident report was not available for review in regards to Resident C fracturing the left wrist on 3/4/16. The most recent quarterly financial report of records reviewed was dated 1/20/16. Vents throughout the building were dirty. Dead bugs were in several ceiling lights. Bathroom A had hair in the shower. The facility was very dim. One resident described the building as "depressing with the lights off."

Areas of Commendation

- The yard was well maintained with nice flowers planted. Residents described the flowers as "beautiful" and "nice to watch."
- The facility was spacious and the furniture was clean. There were two different sitting areas for residents to relax and watch television. There were board games and wall hangings present.
- Residents participated in a day program.
- The dining room tables had enough chairs for residents to eat at the same time.

- The activity calendar was current and posted. Activities included prayer, journaling, a day program, movies and games.
- Residents reported feeling safe and being treated with respect. One resident reported “I don’t feel left out.” Another resident reported “the people are real close.”
- There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MARs were accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen only reached 113°.

Supervision & Administrator

- The posted administrator’s license was dated 6/30/15.

Residents’ Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing a vision exam.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Food in the refrigerator and freezer was not properly labeled.
- Residents reported seconds are “sometimes” available.

Resident Records

- Resident C's most recent physical examination had "yes" checked when asked whether the resident requires daily care of a registered nurse.
- Also, an incident report was not available for review in regards to Resident C fracturing the left wrist on 3/4/16.

Resident Personal Needs Allowances

- The most recent quarterly financial report of records reviewed was dated 1/20/16.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Vents throughout the building were dirty.
- Dead bugs were in several ceiling lights.
- Bathroom A had hair in the shower.
- The facility was very dim. One resident described the building as "depressing with the lights off."

Additional Recommendations

- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.