

Team Advocacy Inspection for April 14, 2016
Ridgeview Community Care Homes Unit B
Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, MSW Intern
and Amanda Denson, Volunteer

Facility Information

Ridgeview Community Care Homes Unit B is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 10:44 AM and exited the facility at 2:30 PM. The administrator, Patricia Daugherty, was present for the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There were two staff members present when Team arrived. The facility is licensed for 10 beds. There were nine residents present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. The posted administrator license was dated 6/30/15. The facility had a written emergency plan to evacuate to Greer Mental Health Services Clinic, 220 Executive Drive, Greer, SC 29651.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was cheeseburger, chili, mustard, onions, chips, fruit and a drink. The served meal was cheeseburger, chips and a drink. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperature in the kitchen only reached 106°. One resident reported needing vision and podiatrist exams. One resident did not have at least seven season appropriate outfits. The blanket on one resident's bed was very thin and bleach stained. Two residents reported needing hearing aids and eyeglasses. Food in the kitchen was dated but not labeled. Also, some items were not properly sealed. Resident A did not have documentation of a physical examination for review. Team noted the resident arrived at the facility on 3/28/16. Resident B's individual care plan did not address the resident's dietary needs. Resident C's service agreement was signed although it did not include a rate. The most recent quarterly financial report of records reviewed was dated 1/20/16. One resident had a mixed pile of clean and dirty clothes in the closet. Team killed a cockroach coming from the pile. Mirrors in the bathrooms were dirty.

Areas of Commendation

- The sitting room and television room had comfortable-looking furniture. Bulletin boards throughout the building included season appropriate decorations.
- The dining room tables had enough chairs for residents to eat at the same time.
- The activity calendar was current and posted. Activities included prayer, journaling, bingo, movies and games.

- One resident reported “they go out of their way to be good to you.”
- There was an adequate supply of food present. A resident requested more chips during lunch and was accommodated. Another resident received mustard on the burger and refused to eat it. Staff provided resident with another burger.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MARs were accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen only reached 106°.

Supervision & Administrator

- The posted administrator’s license was dated 6/30/15.

Residents’ Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing vision and podiatrist exams.
- One resident did not have at least seven season appropriate outfits.
- The blanket on one resident’s bed was very thin and bleach stained.
- Two residents reported needing hearing aids and eyeglasses.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Food in the kitchen was dated but not labeled. Also, some items were not properly sealed.

Resident Records

- Resident A did not have documentation of a physical examination for review. Team noted the resident arrived at the facility on 3/28/16. [Note: The administrator reported the transferring facility did not provide any records; an appointment has been made for the resident.]
- Resident B's individual care plan did not address the resident's dietary needs.
- Resident C's service agreement was signed although it did not include a rate.

Resident Personal Needs Allowances

- The most recent quarterly financial report of records reviewed was dated 1/20/16.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One resident had a mixed pile of clean and dirty clothes in the closet. Team killed a cockroach coming from the pile. [Note: The administrator reported she would get pest control in immediately.]
- Mirrors in the bathrooms were dirty.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.