

Team Advocacy Inspection for April 14, 2016
Ridgeview Community Care Homes Unit D
Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, MSW Intern
and Amanda Denson, Volunteer

Facility Information

Ridgeview Community Care Homes Unit D is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 10:44 AM and exited the facility at 2:30 PM. The administrator, Patricia Daugherty, was present for the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There were two staff members present when Team arrived. The facility is licensed for 10 beds. There were nine residents present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. The posted administrator license was dated 6/30/15. The facility had a written emergency plan to evacuate to Greer Mental Health Services Clinic, 220 Executive Drive, Greer, SC 29651.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was cheeseburger, chili, mustard, onions, chips, fruit and a drink. The served meal was cheeseburger, chips and a drink. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperature in the kitchen only reached 111°. One resident reported "staff yells and screams." One resident reported needing a vision exam. One resident reported needing shirts and pants. An opened pack of graham crackers was on the shelves in the dining room when Team arrived. Food was not properly labeled or sealed. Resident C had a signed rate change agreement although the rate was blank. The most recent quarterly financial report of records reviewed was dated 1/20/16. Bathroom A had a puddle of liquid near the door and surrounding the toilet. Bathroom B had a wad of hair in the shower.

Areas of Commendation

- Bulletin boards throughout the building included season appropriate decorations.
- The dining room tables had enough chairs for residents to eat at the same time.
- The activity calendar was current and posted. Activities included prayer, painting, bingo, movies and exercise.
- There was an adequate supply of food present.
- Staff was very pleasant and helpful.
- The facility was kept at a comfortable temperature.

- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen only reached 111°.

Supervision & Administrator

- The posted administrator's license was dated 6/30/15.

Residents' Rights

- One resident reported "staff yells and screams."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam.
- One resident reported needing shirts and pants.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- An opened pack of graham crackers was on the shelves in the dining room when Team arrived.
- Food was not properly labeled or sealed.

Resident Records

- Resident C had a signed rate change agreement although the rate was blank.

Resident Personal Needs Allowances

- The most recent quarterly financial report of records reviewed was dated 1/20/16.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Bathroom A had a puddle of liquid near the door and surrounding the toilet.
- Bathroom B had a wad of hair in the shower.

Additional Recommendations

- One resident would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.