

Team Advocacy Inspection for August 17, 2016
Rocky River Baptist Association Residential Care Home
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer

Facility Information

Rocky River Baptist Association Residential Care Home is located in Anderson County at 250 Union High Drive, Belton, SC 29627-2445. Team arrived at the facility at 11:09 AM and exited the facility at 2:16 PM. The administrator, Jordana Touchton, was present for the inspection. The facility is operated by Rocky River Baptist Association. There were six staff members present when Team arrived. The facility is licensed for 28 beds. The census was 24 with 22 residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Welfare Baptist Church, 2106 Bolt Drive, Belton, SC 29627.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of fried chicken, mashed potatoes, turnip greens, peach cobbler or sweet potato pie, a roll and iced tea. A substitution menu was not posted. Team conducted an exit interview with the administrator.

Report Summary

Resident B had a prescription for Artificial Tears Drops, place one drop into both eyes every six hours. The MAR had not been signed for the 6 AM administration on 8/15/16 or the 12AM administration on 8/16/16. Resident E had a prescription for Rivastigmine 3 mg capsule, take one capsule by mouth every 12 hours. The MAR had not been signed for administration during the month of August; "d/c" was written instead. The medication was stored in the medication cart; staff reported giving the medication to the resident. The administrator contacted the pharmacy; they confirmed the resident had an active prescription for the medication. Food in the freezer was not properly labeled. Resident D's most recent physical examination had the resident's diet listed as diabetic. In contrast, the individual care plan had the diet listed as regular. Bathroom 99B did not have a hand drying device available when Team arrived. The faucet in bathroom 71A was not secured; it came off while Team tested the water temperature. In the backyard, the seating of one chair was not secured.

Areas of Commendation

- The facility was very clean, well-lit and home-like. Residents were sitting in rocking chairs on the nicely decorated front porch when Team arrived. There were numerous sitting areas, nice floral

arrangements, a piano, nice wood floors, wall hangings and a vast amount of recliners throughout the facility.

- Staff members were easily identifiable by their uniforms and name tags. They were very helpful during the inspection.
- Residents' rooms were personalized.
- Residents appeared to have a good rapport with the staff. One resident reported "the treatment is good here." Another resident reported "it's friendly here. I love it."
- Staff immediately addressed Team's concerns.
- A current activity calendar was posted. Activities included Music, bingo, church and movies.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food.
- Records reviewed were very organized.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed quarterly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shoes.

Medication Storage and Administration

- Resident B had a prescription for Artificial Tears Drops, place one drop into both eyes every six hours. The MAR had not been signed for the 6 AM administration on 8/15/16 or the 12AM administration on 8/16/16.
- Resident E had a prescription for Rivastigmine 3 mg capsule, take one capsule by mouth every 12 hours. The MAR had not been signed for administration during the month of August; “d/c” was written instead. The medication was stored in the medication cart; staff reported giving the medication to the resident. The administrator contacted the pharmacy; they confirmed the resident had an active prescription for the medication.

Meals & Food Storage

- Food in the freezer was not properly labeled.
- Team observed some residents having difficulty cutting their meats for lunch. Team suggested staff cut the food for residents.
- A substitution menu was not posted,

Resident Records

- Resident D’s most recent physical examination had the resident’s diet listed as diabetic. In contrast, the individual care plan had the diet listed as regular.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Bathroom 99B did not have a hand drying device available when Team arrived. [Note: Staff placed paper towels in the bathroom while Team was present.]
- The faucet in bathroom 71A was not secured; it came off while Team tested the water temperature. [Note: The administrator reported the faucet was already scheduled to be replaced.]
- In the backyard, the seating of one chair was not secured.

Additional Recommendations

- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.