

## **Team Advocacy Inspection for June 28, 2016**

### **Rouse Community Care Home #1**

**Inspection conducted by Nicole Davis, P&A Team Advocate, and Sam Breazeale, Volunteer**

#### **Facility Information**

Rouse Community Care Home #1 is located in Richland County at 102 Ballenton Road, Columbia, SC 29203-9073. Team arrived at the facility at 12:24PM and exited the facility at 2:46 PM. The administrator, Charlene Rouse, was present for most of the inspection. The facility is operated by Rouse Community Care Home Inc. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for eight beds. The census was eight with six residents being present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rouse Community Care Home #2, 8809 Wilson Boulevard, Columbia, SC 29203.

#### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team arrived as the residents were finishing lunch. The posted menu listed corndogs, coleslaw, baked beans iced tea and pudding for lunch. Team conducted an exit interview with the staff.

#### **Report Summary**

The hot water temperature in the bathroom was 131°. The most recent HVAC inspection was completed 12/5/14. Two residents reported not being able to come and go as they pleased. One resident reported needing a hearing aid. One resident reported needing pants and shirts. One resident reported his "shoes were too big." Resident A had a prescription for Combigan 0.2/0.5% sol, one drop twice a day in both eyes. The MAR had not been signed for the 8PM administration on 6/18/16 nor the 8AM and 8PM administrations on 6/19/16. The MAR's for Resident B and Resident C's were not signed for any 8AM medication administration on 6/28/16. Resident B's most recent individual care plan dated 2/23/16 was a change in need due to the resident requiring inpatient treatment. The care plan had not been updated since the return of the resident. One resident reported needing a mattress cover. There was no mattress cover on the resident's bed. One resident complained of his mattress sinking in the middle.

#### **Areas of Commendation**

- A birthday board was posted and decorated to celebrate residents' birthdays. Resident rooms were personalized with individual awards.

- A current activity calendar was posted. Activities included shopping, different socials, movie night, bible study and crafts.
- Bible study was conducted during Team’s inspection.
- Staff was very helpful during the inspection.
- A “no smoking, oxygen in use” sign was posted on the bedroom door where oxygen was used by a resident.
- Residents reported feeling safe at the facility.
- There was an adequate supply of food available.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- The prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Resident records were neat and organized.
- Personal funds ledgers were accurate and properly signed.
- Observation notes were current.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperature in the bathroom was 131°
- The most recent HVAC inspection was completed 12/5/14. [Note: The administrator reported a more recent inspection had been conducted but she had not received the paperwork from the contractor.]

### **Supervision & Administrator**

- No concerns noted.

### **Residents’ Rights**

- Two residents reported not being able to come and go as they pleased.

### **Recreation**

- Residents would like to do more in the community.

### **Residents’ Activities of Daily Living (ADLs)**

- One resident reported needing a hearing aid. [Note: Team observed notes of the facility trying to find resources to get resident a hearing aid; the insurance will not cover the cost.]
- One resident reported needing pants and shirts.

- One resident reported his “shoes were too big.”

### **Medication Storage and Administration**

- Resident A had a prescription for Combigan 0.2/0.5% sol, one drop twice a day in both eyes. The MAR had not been signed for the 8PM administration on 6/18/16 nor the 8AM and 8PM administrations on 6/19/16.
- The MAR’s for Resident B and Resident C’s were not signed for any 8AM medication administration on 6/28/16.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- Resident B’s most recent individual care plan dated 2/23/16 was a change in need due to the resident requiring inpatient treatment. The care plan had not been updated since the return of the resident.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- One resident reported needing a mattress cover. There was no mattress cover on the resident’s bed.
- One resident complained of his mattress sinking in the middle. [Note: Staff reported the mattress was new and the facility was working on getting slats under the bed.]

### **Additional Recommendations**

- Two residents would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.