

## Team Advocacy Inspection for January 12, 2016

### Rouse Community Care Home #3

Inspection conducted by Nicole Davis, P&A Team Advocate, and Mason Smith, Volunteer



### **Facility Information**

Rouse Community Care Home #3 is located in Richland County at 9316 Wilson Boulevard, Columbia, SC 29203-9769. Team arrived at the facility at 9:49 AM and exited the facility at 12 PM. The administrator was present for the inspection. The facility is operated by Rouse Community Care Home Inc. There was one staff member present when Team arrived; the administrator arrived shortly after. The facility is licensed for 10 beds. The census was nine with six residents being present on the day of Team's inspection. The DHEC license had an expiration date of September 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rouse Community Care Home #1, 102 Ballenton Road, Columbia, SC 29203.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch; residents were participating in a group activity during the inspection. The posted menu was pimento cheese sandwich, oriental vegetables, soup and hot chocolate. Team conducted an exit interview with the staff.

### **Report Summary**

Cleaning supplies were unsecured in the laundry room. Windows were propped against the back of the shed. At the rear of the facility, the awning was broken and hanging down. One resident reported needing a coat. Resident C had a prescription for Mapap 325 mg tablet, take one tablet by mouth, every six hours as needed. The bottle was empty. In the freezer, the hash browns bag was open. Resident A's most recent

physical examination dated 12/16/15 had the residents diet listed as low sodium. In contrast, Resident A's most recent individual care plan had the resident's diet as regular. Resident A's personal funds ledger was not signed. The most recent quarterly financial report in records reviewed was completed 9/28/15. A closet handle was broken. Piles of trash bags were in the back yard.

### **Areas of Commendation**

- The facility was very home-like. It contained season-appropriate decorations, comfortable looking furniture, a television, wall hangings and plants. The facility was clean and had a pleasant smell.
- A current recreation calendar was posted. Activities included a hot tea social, baking club, diet resolution and crafts. The scheduled activity was held while Team was present.
- Team observed a good rapport between residents and staff.
- Residents enjoyed living at the facility. They described the facility as "comfy," "safe" and "good."
- There was an adequate supply of food present.
- The water temperatures were in the appropriate ranges.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current and detailed.
- Records reviewed were very organized.

### **Areas Needing Improvement**

#### **Health/Safety**

- Cleaning supplies were unsecured in the laundry room. [Note: Staff immediately locked the door when informed.]
- Windows were propped against the back of the shed. [Note: Staff reported the windows of the facility were recently replaced; she would have the items removed immediately.]
- At the rear of the facility, the awning was broken and hanging down.

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- No concerns noted.

#### **Recreation**

- Residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing a coat.

### **Medication Storage and Administration**

- Resident C had a prescription for Mapap 325 mg tablet, take one tablet by mouth, every six hours as needed. The bottle was empty.

### **Meals & Food Storage**

- In the freezer, the hash browns bag was open.

### **Resident Records**

- Resident A's most recent physical examination dated 12/16/15 had the residents diet listed as low sodium. In contrast, Resident A's most recent individual care plan had the resident's diet as regular.

### **Resident Personal Needs Allowances**

- Resident A's personal funds ledger was not signed.
- The most recent quarterly financial report in records reviewed was completed 9/28/15.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted,

### **Housekeeping, Maintenance, Furnishings**

- A closet handle was broken.
- Piles of trash bags were in the back yard. [Note: Staff reported the items would be removed immediately.]

### **Additional Recommendations**

- One resident would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.