

Team Advocacy Inspection for January 25, 2017

S & S Boarding Home LLC

Inspection conducted by Nicole Davis, P&A Team Advocate and Kristen Kinney, Volunteer



Facility Information

S & S Boarding Home LLC is located in Allendale County at 3589 Bluff Road, Allendale, SC 29810. Team arrived at the facility at 10:27AM and exited the facility at 12:14PM. The administrator, Barbara Hiers, was not present during the inspection. The facility is operated by Elaine Sabb. One staff member was present when Team arrived; the assistant administrator arrived shortly afterwards. The facility is licensed for five beds. The census was five with three residents present on the day of Team's inspection. The DHEC license had an expiration date of 10/31/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to C&S Assisted Living, 726 Barton Road, Allendale, SC 29810.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medication, and medication administration records; and toured the facility. Lunch was a substitute meal consisting of rice, beans, a patty and juice. A substitution menu was not posted. Team conducted an exit interview with the staff.

Report Summary

Space heaters were present throughout facility. There was bar soap in the sink and shower areas of one of the shared bathrooms. There was no hand soap or a hand drying device in another bathroom. The hot water temperature was 64 degrees in one bathroom and 125 degrees in another bathroom. The most recent HVAC inspection was completed 1/16/15. Residents reported a desire to do more in the community. Several saucers

in the refrigerator were unlabeled. Dented cans were stored with undented cans. A substitution menu was not available. Some food items had the label dates of 01/15 and 07/15. One bathroom's shower had a loose door. One resident reported wanting to move. Resident A had a prescription for Fluticasone 50 mcg, instill two sprays into each nostril once a day. The medication was not available. Resident B had a prescription for Sensipar 30 mg tablet, take one tablet by mouth with the evening meal. The medication was not available. Resident B had One A Day Multivitamin and Vitamin D3 1000 iu present. The medications were not labeled. Resident C had prescriptions for Doxazosin Mesylate 2 mg tablet, take one tablet by mouth daily; Sertraline 100 mg, take one tablet by mouth daily; and Naproxen 500 mg tablet, take one tablet by mouth twice daily as needed. The medications were not available. Resident C had a prescription for Aspirin EC 81 mg tablet, take one tablet by mouth once daily. The MAR had the medication listed as 80mg. Resident C had a prescription for Fluticasone 50 mcg, instill two sprays into each nostril once a day. The medication was not labeled. Resident A's physical examination did not address the resident's dietary needs. There was not a separate diet order. Resident A's individual care plan was not signed or dated by anyone. Resident A only had monthly observation notes for December 2016; the resident has been at the facility since October 2016. Resident B's individual care plan was not signed by the resident or responsible party. The care plan did not address the resident's dietary needs. Resident B did not have monthly observation notes available for review. Resident C only had monthly observation notes for January 2017; the resident has been at the facility since October 2016. Resident C's individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive.

Areas of Commendation

- Staff was very helpful during the inspection.
- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- Residents reported enjoying the food.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Records were very organized.
- A current activity calendar was posted. Activities included bingo, morning news, shopping and praise hour.
- There was an adequate supply of food.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Each bedroom had a television and cable with no additional costs to the resident.
- The controlled substance log coincided with the amount of medication present.
- Residents reported having privacy and being treated with respect.

Areas Needing Improvement

Health/Safety

- Space heaters were present throughout facility.
- The hot water temperatures were 64 degrees in one bathroom and 125 degrees in the other bathroom.
- The most recent HVAC inspection was completed 1/16/15.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- One resident reported not feeling safe and being locked out of the facility. The resident declined to provide further details.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported not having at least seven outfits but that "he was working on it."

Medication Storage and Administration

- Resident A had a prescription for Fluticasone 50 mcg, instill two sprays into each nostril once a day. The medication was not available. [Note: Staff reported the previous shift stated the medication had been ordered. Team suggested putting a system in place to have evidence of medication refill orders.]
- Resident B had a prescription for Sensipar 30 mg tablet, take one tablet by mouth with the evening meal. The medication was not available.
- Resident B had One A Day Multivitamin and Vitamin D3 1000 iu present. The medications were not labeled. [Note: Staff began labeling items while Team was present.]
- Resident C had prescriptions for Doxazosin Mesylate 2 mg tablet, take one tablet by mouth daily; Sertraline 100 mg, take one tablet by mouth daily; and Naproxen 500 mg tablet, take one tablet by mouth twice daily as needed. The medications were not available. [Note: Staff reported the previous shift stated the medication had been ordered. Team suggested putting a system in place to have evidence of medication refill orders.]
- Resident C had a prescription for Aspirin EC 81 mg tablet, take one tablet by mouth once daily. The MAR had the medication listed as 80mg.
- Resident C had a prescription for Fluticasone 50 mcg, instill two sprays into each nostril once a day. The medication was not labeled. [Note: Staff began labeling items while Team was present.]

Meals & Food Storage

- Several sauces in the refrigerator were unlabeled.
- Dented cans were stored with undented cans. [Note: Staff separated cans while Team was present.]

- A substitution menu was not posted.
- Some food items had the label dates of 01/15 and 07/15. [Note: The items were discarded while Team was present.]

Resident Records

- Resident A's physical examination did not address the resident's dietary needs. There was not a separate diet order.
- Resident A's individual care plan was not signed or dated by anyone.
- Resident A only had monthly observation notes for December 2016; the resident has been at the facility since October 2016.
- Resident B's individual care plan was not signed by the resident or responsible party. The care plan did not address the resident's dietary needs.
- Resident B did not have monthly observation notes available for review.
- Resident C only had monthly observation notes for January 2017; the resident has been at the facility since October 2016.
- Resident C's individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One bathroom's shower had a loose door.
- There was bar soap in the sink and shower areas of one of the shared bathrooms.
- There was no soap or a hand drying device in another bathroom.

Additional Recommendations

- One resident reported wanting to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.