

Team Advocacy Inspection for July 8, 2015

Seneca Residential Care Center

Inspection conducted by Nicole Davis, P&A Team Advocate, and Melissa Creasy Volunteer



Facility Information

Seneca Residential Care Center is located in Oconee County at 126 Tokeena Road, Seneca, SC 29678-1744. Team arrived at the facility at 11:45 AM and exited the facility at 3:14 PM. The administrator was present for the inspection. The facility is operated by Wilburn Hammers. There were three staff members present when Team arrived, one left soon after. Approximately 30 minutes after Team's arrival the administrator and another staff member arrived at the facility. The facility is licensed for 33 beds. The census was 30 on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2015. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Quality Inn, 226 Hi Tech Road, Seneca, SC 29678.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of polish sausage, cabbage, cornbread, pinto beans and fruit. A substitution menu was not posted. Team conducted an exit interview with the administrator and staff.

Report Summary

The cleaning closet was open and contained Clorox, Lysol and Windex. The hot water temperature in one bathroom registered at 130.2°. Upon Team's arrival, there were three staff members present with 30 residents, one staff left approximately five minutes later due to health reasons resulting in only two staff members being present. Approximately 30 minutes after Team's arrival, the administrator and another staff

member arrived, resulting in four staff members being present. The activity calendar did not include the time or location of activities. Three residents reported needing dentures. One resident reported needing an eye exam and eyeglasses. Two residents needed seasonally appropriate clothing. One resident reported needing undergarments, shampoo and powder. This resident also reported needing a dental exam. Resident A had a prescription for Folic Acid 1 mg tablet, take one tablet by mouth and Naproxen 500 mg tablet, take one tablet by mouth every 12 hours as needed. The medications were not available and “had not been for a while.” The MAR for the folic acid had been signed for administration 7/1/15-7/8/15. Resident B had a prescription for Benztropine Mes 1mg tablet, take one tablet by mouth twice a day. The MAR was marked off as finished for the month of July but was still an active prescription. Resident B also had a prescription for Naproxen Sodium 550 mg tablet, take one tablet by mouth every 12 hours as needed for pain and Pravastatin SOD 20mg, take one tablet by mouth at bedtime. The medications were not present. Resident B had a prescription for Vit D 1.25, take one capsule by mouth three times weekly on Monday, Wednesday and Friday. The MAR had not been signed for the 7/3/15 (Friday) or 7/6/15 (Monday) administration. Resident E had a prescription for Tramadol – Acet 37.5-325, take one tablet by mouth every four hours as needed. The medication was not present. Resident F had a prescription for Amlodipine BES 5 mg, take one tablet by mouth daily. The MAR had not been signed for administration on 7/6/15. The back of the MAR of resident records reviewed contained only two signatures and initials of staff members; the front of the MAR contained at least three different initials. One deep freezer had dried blood at the bottom. A substitution menu was not posted. Resident A had a signed service agreement that did not include a rate. Resident B’s most recent physical examination was dated 1/8/14. There was another physical examination present but it did not include a resident’s name or any other identifying information. Resident E’s most recent physical examination was dated 7/8/13. Four of the six records reviewed did not include documentation of an admission TB test. Several of the bathrooms had wet wash rags on the counters and contained hygiene products. The filter cover under the menu would not latch properly. The water fountain needed cleaning. The area near the cleaning closet had a faint urine smell. The sitting room connecting to two bedrooms had water damage on the walls. In one full bathroom, a part of the sink cabinet was broken, under the sink was a broken plastic cover and the bathtub was dirty. In one full bathroom, the base board was separating from the wall. Inside that bathroom the water knobs on the sink were loose. Several toilets were not flushed after use. The flooring in front of one half bathroom sunk and separated when stepped on. One half bathroom did not have a hand drying device or soap available. One full bathroom had a wobbly shower chair.

Areas of Commendation

- The facility was spacious and has two different porch areas for residents to use. There were also several seating areas for residents to use inside the facility. Comfortable red leather couches, different types of televisions, lamps, wall decorations, plants, built-in book shelves, curtains and ceiling fans were present, giving it a home-like atmosphere. The yard was well maintained.
- A current recreation calendar was posted. Activities included bingo, bible study, exercises and arts & crafts.

- There was a private room where residents could use the telephone.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- The controlled substance log was properly documented and coincided with the amount of medication present.
- Staff had current First Aid/CPR training. Necessary SLED checks were completed.
- Fire extinguishers were monitored on a monthly basis. Fire drills were completed quarterly.
- Records were very organized and staff members were very helpful.
- Emergency evacuation routes were posted throughout the facility.

Areas Needing Improvement

Health/Safety

- The cleaning closet was open and contained Clorox, Lysol and Windex. [Note: There was a sign on the door stating employees only and please keep door closed.]
- The hot water temperature in one bathroom registered at 130.2°.

Supervision & Administrator

- Upon Team's arrival, there were three staff members present with 30 residents, one staff left approximately five minutes later due to health reasons resulting in only two staff members being present. Approximately 30 minutes after Team's arrival, the administrator and another staff member arrived, resulting in four staff members being present.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- The activity calendar did not include the time or location of activities.

Residents' Activities of Daily Living (ADLs)

- Three residents reported needing dentures.
- One resident reported needing an eye exam and eyeglasses.
- Two residents needed seasonally appropriate clothing.
- One resident reported needing undergarments, shampoo and powder. This resident also reported needing a dental exam.

Medication Storage and Administration

- Resident A had a prescription for Folic Acid 1 mg tablet, take one tablet by mouth and Naproxen 500 mg tablet, take one tablet by mouth every 12 hours as needed. The medications were not available and “had not been for a while.” The MAR for the folic acid had been signed for administration 7/1/15-7/8/15. [Note: Staff reported she has attempted several times to refill the prescriptions but has been unsuccessful without an explanation.]
- Resident B had a prescription for Benzotropine Mes 1mg tablet, take one tablet by mouth twice a day. The MAR was marked off as finished for the month of July but was still an active prescription.
- Resident B also had a prescription for Naproxen Sodium 550 mg tablet, take one tablet by mouth every 12 hours as needed for pain and Pravastatin SOD 20mg, take one tablet by mouth at bedtime. The medications were not present.
- Resident B had a prescription for Vit D 1.25, take one capsule by mouth three times weekly on Monday, Wednesday and Friday. The MAR had not been signed for the 7/3/15 (Friday) or 7/6/15 (Monday) administration.
- Resident E had a prescription for Tramadol – Acet 37.5-325, take one tablet by mouth every four hours as needed. The medication was not present.
- Resident F had a prescription for Amlodipine BES 5 mg, take one tablet by mouth daily. The MAR had not been signed for administration on 7/6/15.
- The back of the MAR of resident records reviewed contained only two signatures and initials of staff members; the front of the MAR contained at least three different initials.

Meals & Food Storage

- One deep freezer had dried blood at the bottom.
- A substitution menu was not posted.

Resident Records

- Resident A had a signed service agreement that did not include a rate.
- Resident B’s most recent physical examination was dated 1/8/14. There was another physical examination present but it did not include a resident’s name or any other identifying information.
- Resident E’s most recent physical examination was dated 7/8/13.
- Four of the six records reviewed did not include documentation of an admission TB test. [Note: Staff reported she would fax the documentation once located. As of 7/14/15 the documents have not been received.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Several of the bathrooms had wet wash rags on the counters and contained hygiene products.
- The filter cover under the menu would not latch properly.
- The water fountain needed cleaning.
- The area near the cleaning closet had a faint urine smell.
- The sitting room connected to two bedrooms had water damage on the walls. [Note: The administrator reported this was due to a previous roofing issue that had been repaired.]
- In one full bathroom, a part of the sink cabinet was broken, under the sink was a broken plastic cover and the bathtub was dirty.
- By one full bathroom, the base board was separating from the wall. Inside that bathroom the water knobs on the sink were loose.
- Several toilets were not flushed after use.
- The flooring in front of one half bathroom sunk and separated when stepped on.
- One half bathroom did not have a hand drying device or soap available.
- One full bathroom had a wobbly shower chair.

Additional Recommendations

- One resident would like to work.
- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.