

Team Advocacy Inspection for January 19, 2018
Serenity Manor of Holly Hill
Inspection conducted by Toni Etheridge, P&A Team Advocate, and Anne Marie Powell,
Volunteer



Photo Date 1-19-18

Service Provider Information

Serenity Manor of Holly Hill is located in Orangeburg County at 656 Gardner Boulevard, Holly Hill, South Carolina 29059-8450. Team arrived at the facility at 10:50 AM and exited the facility at 1 PM. The administrator, Luther Riley III., was present during the inspection. The facility is licensed for 5 beds. There were 3 residents present on the day of Team's inspection. The DHEC license had an expiration date of 7-31-18. The administrator's license had an expiration date of 6-30-18. The facility had a written emergency plan to evacuate to South Atlantic Conference of Seventh Day Adventists, 524 Neeses Road, Orangeburg, South Carolina 29115.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed staff records, reviewed three residents' records, medication, and medication administration records, and toured the facility. The posted food items on the lunch menu were served. Team conducted an exit interview with the administrator and staff.

Report Summary

During Team's inspection, the kitchen water tested low at 107° Fahrenheit, and the faucet nozzle was broken. In the residents' bathroom, the entire commode unit was not secured, the grab-bar rail was loose, and one of the light toggle-switches did not turn on the light over the mirror. (Staff stated the administrator was working on the problem.) In the bathroom, the lower part of the window needed to be replaced; there was no glass. The facility's annual TB risk assessment was not current. (Last annual TB assessment was dated 1-21-16.)

In bedroom #1, there was a knife left on the bedroom dresser. (Staff immediately removed the knife.) One resident stated that the residents are not allowed to touch the window blinds. One resident wanted to eat out more than once a month, and complained about not being allowed to change the channels on the television. One resident wanted a television in the bedroom. There were a few stored canned food items that did not have a readable best used by date. Staff will check with supplier to verify the best used by date of the canned goods.

At the front of the facility, the exterior iron hand-railings were extremely loose. In bedroom #1, the ceiling fan had layers of dust, and the window blinds were dusty. In bedroom #2, the ceiling fan had layers of dust, the closet door did not open and close with ease, and the window blinds were dusty. In bedroom #3, the ceiling fan had layers of dust and the blinds were dusty. In the backyard, one of the facility's crawl spaces was not secured. (A brick and a metal sheet was used to close the opening).

Areas of Commendation

- The staff was courteous and professional.
- The staff responded promptly to inspection requests.
- The facility's evacuation routes were posted in conspicuous locations throughout the facility.
- The facility's annual HVAC and fire alarm inspections were current.
- The facility's fire extinguishers were inspected.
- The food menu for the month was posted.
- The kitchen was neat and organized.
- The residence was free of strong, offensive odors.
- The facility was adequately furnished.
- The residents had spacious bedrooms.
- The facility's outdoor space was large.
- The residents were able to access all living areas of the facility.
- Two residents liked living in the facility.
- The residents have access to a phone in a private location.
- The facility's room temperatures were comfortable.
- The on duty staff member's in-service training credentials were current.

Areas Needing Improvement

Health/Safety

- In the kitchen, the water tested low at 107° Fahrenheit, and the faucet nozzle was broken.
- In the residents' bathroom the entire commode unit was not secured.
- In the residents' bathroom next to the commode the grab-bar rail was loose.

- In the residents' bathroom one of the light toggle-switches did not turn on the light over the mirror. (Staff stated the administrator was working on the problem).
- In the resident's bathroom the lower part of the window needed to be replaced; there was no glass.
- The facility's annual TB risk assessment was not current. (Last annual TB assessment was dated 1-21-16.)
- In bedroom #1, there was a knife left on the bedroom dresser. (Staff immediately removed the knife.)

Supervision & Administrator

- No concerns were noted.

Residents' Rights

- One resident stated the residents are not allowed to touch the window blinds.
- One resident wanted to eat out more than once a month.
- One resident wanted a television in the bedroom.

Recreation

- One resident stated that residents are not allowed to change the channels on the television.

Residents' Activities of Daily Living (ADLs)

- No concerns were noted.

Medication Storage and Administration

- No concerns were noted.

Meals & Food Storage

- There were a few stored canned food items that did not have a readable best used by date. Staff will check with the supplier to verify the best used by date for the canned goods.

Resident Records

- No concerns were noted.

Resident Personal Needs Allowances

- No concerns were noted.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- No concerns were noted.

Housekeeping, Maintenance, Furnishings

- At the front of the facility, the exterior iron hand-railings were extremely loose.
- In bedroom #1, the ceiling fan had layers of dust, and window blinds were dusty.
- In bedroom #2, the ceiling fan had layers of dust, the closet door did not open and close with ease, and the window blinds were dusty.
- In bedroom #3, the ceiling fan had layers of dust and the blinds were dusty.
- In the backyard, one of the facility's crawl spaces was not secured. (A brick and a metal sheet was used to close the opening).

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.