

Team Advocacy Inspection for October 11, 2017
Sherman Residential Care
Inspection conducted by Nicole Davis, P&A Team Advocate, Hayley Cannon, Volunteer, and
Michael Zuck, MSW Intern



Facility Information

Sherman Residential Care is located in Greenville County at 20 Mayfield Street, Greenville, SC 29601-1815. Team arrived at the facility at 10:40 AM and exited the facility at 1:05 PM. The administrator, Olise Sherman, was not present for the inspection. The facility is operated by Jesse B Sherman Sr and Olise Sherman. There was one staff member present when Team arrived; another staff member arrived shortly after Team. The facility is licensed for 16 beds. The census was ten with three residents present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2018. A current administrator's license was posted. The facility had a written emergency plan to evacuate to the Greenville Rescue Mission, 575 West Washington Street, Greenville, SC 29601.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a turkey burger, baked beans, chips and a drink. A substitution menu was not posted. An exit interview was completed with the staff.

Report Summary

The hot water temperature in the kitchen only reached 114°. A current TB risk assessment was not available for review. One resident reported needing eyeglasses. A substitution menu was not available. Canned goods had best buy dates of 2012. Resident A did not have a photograph available for review. Resident A did not have a signed agreement available; a blank copy was in the file. Resident A's most recent

individual care plan did not address the resident's diet. Resident A did not have monthly observation notes available for review. Resident C's most recent physical had the resident's diet listed as low sodium. In contrast, the resident's care plan listed the diet as regular. Resident C's most recent monthly observation note was dated 11/8/16. The bathrooms contained bar soap. The female bathroom did not have hand soap.

Areas of Commendation

- The facility was clean and had a pleasant smell. Resident rooms were personalized.
- A current activity calendar was posted. Activities included bingo, storytelling, card games and shopping.
- Residents reported recreational activities occurring at the facility.
- Residents appeared to have a good rapport with the staff.
- Residents reported "it's a nice place", "they are good to me here", and "it's good and quiet".
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- Residents described the food as "pretty good" and "healthy".
- DHEC inspections were available for review.
- The controlled substance log coincided with the amount of medication present.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training was available. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen only reached 114°.
- A current TB risk assessment was not available for review.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.

Medication Storage and Administration

- Resident C had a prescription for Amlodipine Besylate 5 mg tablet, take one tablet by mouth every morning. The MAR had the medication listed as 10mg. [Note: Staff corrected the MAR while Team was present.]

Meals & Food Storage

- A substitution menu was not available.
- Canned goods had best buy dates of 2012.

Resident Records

- Resident A did not have a photograph available for review.
- Resident A did not have a signed agreement available; a blank copy was in the file.
- Resident A's most recent individual care plan did not address the resident's diet.
- Resident A did not have monthly observation notes available for review.
- Resident C's most recent physical had the resident's diet listed as low sodium. In contrast, the resident's care plan listed the diet as regular.
- Resident C's most recent monthly observation note was dated 11/8/16.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The bathrooms contained bar soap.
- The female bathroom did not have hand soap.

Additional Recommendations

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.