

Team Advocacy Inspection for October 4, 2017
Stephanie's Residential Care Facility
Inspection by Nicole Davis, P&A Team Advocate, Hayes Davis, Volunteer and Michael Zuck,
MSW Intern



Facility Information

Stephanie's Residential Care Facility is located in Lexington County at 4033 Delree Street, West Columbia, SC 29170-1526. Team arrived at the facility at 1:32 PM and exited the facility at 3:43 PM. The administrator, Tiffany Peoples, was not present for the inspection. The facility is operated by Yvonne Harrison. There was one staff member present when Team arrived; the owner was available by telephone. The facility is licensed for ten beds. The census was eight with all the residents present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2018. A current administrator's license was posted. The facility did not have a current, written emergency evacuation plan available for review.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was not observed. A current menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperature in the bathrooms were 131° and 129°. The most recent HVAC inspection was dated 7/16/15. The fire extinguishers were not monitored monthly. Two emergency lights did not illuminate when tested. The gazebo in the backyard had numerous exposed nails. Two dogs were in the front yard; vaccination records were not available. A current, written emergency evacuation plan was not available for review. A plan dated 8/17/15 was signed for a facility that is no longer open. The posted activity calendar was dated September 2017. One resident reported needing reading glasses. One resident reported needing a

dental exam. One resident reported needing soap. Team could not verify the amount of food present. The items were locked in a storage room. Staff reported she did not have a key. Staff only had access to food scheduled to be prepared for dinner. A current menu was not posted. Resident B's most recent physical examination was dated 10/3/16. The staff present did not have current Adult CPR/First Aid training. Staff showed Team a card for Child/Infant CPR. The bathrooms did not have hand soap or a hand drying device available. There appeared to be water damage in several areas in the building. Flooring throughout the building was soft and lifting in several places. The cabinet in one bathroom was rotted. The toilet in the other bathroom ran constantly. The shower knob in this bathroom was not secured to the wall. The back yard contained an old bed frame and an old couch.

Areas of Commendation

- The facility has a spacious yard.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Team observed residents coming and going as they pleased.
- DHEC inspections were available for review.
- Prescribed medications were present and the MAR was accurately documented.
- A current TB risk assessment was available for review.
- An annual fire alarm inspection was current.
- SLED checks were completed.
- Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current and updated as needed.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the bathrooms were 131° and 129°.
- The most recent HVAC inspection was dated 7/16/15.
- The fire extinguishers were not monitored monthly.
- Two emergency lights did not illuminate when tested.
- The gazebo in the backyard had numerous exposed nails.
- Two dogs were in the front yard; vaccination records were not available.

Supervision & Administrator

- A current, written emergency evacuation plan was not available for review. A plan dated 8/17/15 was signed for a facility that is no longer open.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- The posted activity calendar was dated September 2017.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing reading glasses.
- One resident reported needing a dental exam.
- One resident reported needing soap.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Team could not verify the amount of food present. The items were locked in a storage room. Staff reported she did not have a key. Staff only had access to food scheduled to be prepared for dinner.
- A current menu was not posted.

Resident Records

- Resident B's most recent physical examination was dated 10/3/16. [Note: Staff reported the resident has an appointment on 10/10/17].

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The staff present did not have current Adult CPR/First Aid training. Staff showed Team a card for Child/Infant CPR.

Housekeeping, Maintenance, Furnishings

- The bathrooms did not have hand soap or a hand drying device available.
- There appeared to be water damage in several areas in the building. Flooring throughout the building was soft and lifting in several places.
- The cabinet in one bathroom was rotted.

- The toilet in the other bathroom ran constantly. The shower knob in this bathroom was not secured to the wall.
- The back yard contained an old bed frame and an old couch.

Additional Recommendations

- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.