

Team Advocacy Inspection for August 14, 2015
Stephanie's Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Kayla Sullivan, Volunteer

Facility Information

Stephanie's Residential Care Facility is located in Lexington County at 4033 Delree Street, West Columbia, SC 29170-1527. Team arrived at the facility at 9:38 AM and exited the facility at 12:25 PM. The administrator was not present for the inspection. The facility is operated by Tiffany Peoples. There were two staff members present when Team arrived, the owner and another staff arrived shortly afterwards. The facility is licensed for 12 beds. The census was 12 on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate to Rockhaven Community Care Home, 524 Rockhaven Drive, Columbia, SC 29223.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team observed the preparation of lunch. It was a substitution meal consisting of corndogs, a peanut butter and jelly sandwich, applesauce, and white or chocolate milk. A substitution menu was not posted. Team conducted an exit interview with the owner.

Report Summary

Two of the emergency exit signs were not lit. One fire extinguisher was last monitored June 2015. By one vending machine, a long piece of cable wire was hanging from the wall. The handrail of the iron ramp was broken. The posted administrator's license expired 6/30/15. One resident reported needing more space to store clothing. One resident reported needing more pants. None of the medications for Resident C were initialed for the 8/14/15 morning administration. The posted menu was listed as week 1. The posted rotation schedule had week 3 listed for the date. Resident A's most recent physical examination was dated 8/7/14. Resident A's most recent individual care plan was dated 2/8/15. The door connector on one bedroom door was broken. That same bedroom contained a dresser with broken handles and an electrical box protruding out of the wall. One bathroom did not include a hand drying device or hand soap. Also, the grab bar in the shower was loose, the shower head leaked and the vent was rusted. In one sitting area a mattress was propped against the wall. In one bedroom, a foot board and head board were propped against the wall. Another bathroom did not have toilet paper, a hand drying device or soap. The toilet paper holder was also broken. The stuffing was coming out of one of the hallway couches. Counter tops in the kitchen were sticky and several drawers were off track.

Areas of Commendation

- The facility was spacious and home-like. It had a large fenced-in yard, with a gazebo for residents to use. Pictures of residents engaging in different activities were posted. There were several seating areas, wall hangings and plants.
- A current recreation calendar was posted. Activities included sing-a-longs, board games, fellowship, window shopping and goal setting sessions.
- Team observed a good rapport between residents and staff.
- Staff were very helpful and receptive of Team's concerns.
- There was an adequate supply of food present.
- The water temperatures were in the appropriate ranges.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Staff records included current First Aid/CPR training. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly, on different shifts.
- Observation notes were current and very detailed.

Areas Needing Improvement

Health/Safety

- Two of the emergency exit signs were not lit.
- One fire extinguisher was last monitored June 2015.
- By one vending machine, a long piece of cable wire was hanging from the wall. [Note: The owner reported this would be corrected immediately.]
- The handrail of the iron ramp was broken.

Supervision & Administrator

- The posted administrator's license expired 6/30/15. [Note: The owner reported a renewal application had not been submitted.]

Residents' Rights

- One resident reported needing more space to store clothing.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing more pants.

Medication Storage and Administration

- None of the medications for Resident C were initialed for the 8/14/15 morning administration.

Meals & Food Storage

- The posted menu was listed as week 1. The posted rotation schedule had week 3 listed for the date.

Resident Records

- Resident A's most recent physical examination was dated 8/7/14.
- Resident A's most recent individual care plan was dated 2/8/15.

Resident Personal Needs Allowances

- Resident A's most recent quarterly financial report was dated 12/14 and was not signed. [Note: Staff began preparing the quarterly reports for 2015 while Team was present.]
- Resident A did not have documentation of receiving an allowance for August 2015. [Note: The owner reported and the resident confirmed that Family Services now manages the resident's funds.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The door connector on one bedroom door was broken. That same bedroom contained a dresser with broken handles and an electrical box protruding out of the wall.
- One bathroom did not include a hand drying device or hand soap. Also, the grab bar in the shower was loose, the shower head leaked and the vent was rusted.
- In one sitting area a mattress was propped against the wall.
- In one bedroom, a foot board and head board were propped against the wall. [Note: Staff removed the pieces immediately.]
- Another bathroom did not have toilet paper, a hand drying device or soap. The toilet paper holder was also broken. [Note: The owner placed toilet paper in the bathroom prior to Team leaving.]
- The stuffing was coming out of one of the hallway couches.
- Countertops in the kitchen were sticky and several drawers were off track.

Additional Recommendations

- One resident would like to work.
- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.