

## Team Advocacy Inspection for September 22, 2015

### Stokes Residential Care

Inspection conducted by Nicole Davis, P&A Team Advocate, Amanda Denson, MSW Intern  
and Amanda Read, Volunteer



### **Facility Information**

Stokes Residential Care is located in Orangeburg County at 2525 Saint Matthews Road, Orangeburg, SC 29118-1319. Team arrived at the facility at 11:31 AM and exited the facility at 2:20 PM. The administrator was present for the inspection. The facility is operated by Albert Stokes. There were two staff members present when Team arrived, another arrived shortly afterwards. The facility is licensed for 17 beds. The census was 15 with 13 residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate to BTU Rest Home, 1113 Ellison Street, Bennettsville, SC 29512.

### **Overview of Visit**

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch was a substitution menu consisting of pig feet, rice with gravy, collard greens, fruit cocktail, water and tea. A substitution menu was posted. Team conducted an exit interview with the administrator and staff.

### **Report Summary**

The water fire extinguisher in the dining room was undercharged and did not have a tag showing how often it was monitored. The most recent TB risk assessment was completed 4/7/14. The posted administrator license expired 6/30/15. One resident reported not being treated with respect. Several cats were at the facility. In the backyard, there was one shed with the door detached and propped against the building. Inside

the shed was a water heater, a ceiling fan, a lamp, boards and other miscellaneous items. Different areas in the back yard contained broken glass bottles and sharp pieces of wood with exposed nails. One resident reported needing an eyeglasses and a jacket. Team observed one resident wearing stained clothing. The dentures of one resident kept coming loose during Team's interview. One resident reported his prosthetic leg caused blisters and hurt when worn. A few items in the pantry had expiration dates of August 2013, June 2015 and July 2015. The records of Resident A and Resident F did not have observation notes completed on a monthly basis. Resident A's most recent individual care plan dated 9/5/15 was not signed by the resident or a representative. Resident C's most recent physical examination was dated 7/14/14. Resident B did not have a photograph available. Resident C's most recent individual care plan dated 5/1/15 was not signed by the resident or a representative. None of Resident A's 2015 quarterly financial reports were signed by the resident. Resident D's most recent quarterly financial report was not signed by the resident. Resident F's most recent quarterly financial report was not signed by the resident. The most recent annual training for one staff member was dated 8/8/14. The backyard contained several miscellaneous items such as a toilet, a refrigerator, buckets, wood pieces, and trash piles. Next to the front porch, trash had accumulated in the hedges and surrounding ground area. The cushion of one chair was torn in several places.

### **Areas of Commendation**

- The facility contained a nicely landscaped large front and back yard. There were several seating areas inside and outside of the facility. The inside of the facility was homelike, had a television, plants and had recently been painted.
- A current recreation calendar was posted. Activities included bingo, games and coloring, exercise and bible study.
- Team observed a good rapport between residents and staff.
- Residents described the food as "good," "southern food," and "pretty good."
- The menus addressed the different dietary needs of residents.
- There was an adequate supply of food present.
- One staff was cleaning the refrigerator and freezer when Team arrived.
- The water temperatures were in the appropriate ranges.
- All prescribed medications were present and accurately documented for administration.
- A current electrical, HVAC and fire alarm inspection was available for review.
- Staff records contained current First Aid/CPR training. Necessary SLED checks were completed.
- Fire drills were completed quarterly, on different shifts.

### **Areas Needing Improvement**

#### **Health/Safety**

- The water fire extinguisher in the dining room was undercharged and did not have a tag showing how often it was monitored.

- The most recent TB risk assessment was completed 4/7/14.
- Several cats were at the facility. [Note: Staff reported they were stray cats and did not belong to the facility.]
- In the backyard, there was one shed with the door detached and propped against the building. It contained a water heater, a ceiling fan, a lamp, boards and other miscellaneous items.
- Different areas in the back yard contained broken glass bottles and sharp pieces of wood with exposed nails.

### **Supervision & Administrator**

- The posted administrator license expired 6/30/15. [Note: The administrator reported he renewed his license but had not posted it. Team confirmed with LLR that the license had been renewed.]

### **Residents' Rights**

- One resident reported not being treated with respect.

### **Recreation**

- Residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing eyeglasses and a jacket.
- Team observed one resident wearing stained clothing.
- The dentures of one resident kept coming loose during Team's interview.
- One resident reported his prosthetic leg caused blisters and hurt when worn.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- A few items in the pantry had expiration dates of August 2013, June 2015 and July 2015. [Note: Staff discarded items while Team was present.]

### **Resident Records**

- The records of Resident A and Resident F did not have observation notes completed on a monthly basis.
- Resident A's most recent individual care plan dated 9/5/15 was not signed by the resident or a representative.
- Resident B did not have a photograph available.
- Resident C's most recent physical examination was dated 7/14/14.

- Resident C's most recent individual care plan dated 5/1/15 was not signed by the resident or a representative.
- Resident E's most recent physical examination did not state whether resident had any contagious or infectious diseases or have any conditions that could affect the well-being of other residents.

### **Resident Personal Needs Allowances**

- None of Resident A's past five quarterly financial reports were signed by the resident.
- Resident D's most recent quarterly financial report was not signed by the resident.
- Resident F's most recent quarterly financial report was not signed by the resident.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- The most recent annual training for one staff member was dated 8/8/14. [Note: The administrator reported a more recent training had been conducted but he could not locate the document.]

### **Housekeeping, Maintenance, Furnishings**

- The backyard contained several miscellaneous items such as a toilet, a refrigerator, buckets, wood pieces, and trash piles.
- Next to the front porch, trash had accumulated in the hedges and surrounding ground area.
- The cushion of one chair was torn in several places.

### **Additional Recommendations**

- Two residents would like to work.
- One resident would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.