

## Team Advocacy Inspection for March 29, 2017

### Tyler Restmore Home

Inspection conducted by Nicole Davis, P&A Team Advocate and Kristen Kinney, Volunteer



### **Facility Information**

Tyler Restmore Home is located in Orangeburg County 1681 Broughton Street, Orangeburg, SC 29115-4873. Team arrived at the facility at 12:52 PM and exited the facility at 2:49 PM. The administrator, Michelle Antley was present during the inspection. The facility is operated by Tyler Restmore Home LLC. One staff member was present when Team arrived; the administrator arrived soon after Team. The facility is licensed for 10 beds. The census was eight with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of 07/31/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Living Wells Celebration Center, 593 Neeses Highway, Orangeburg, SC 29115.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and the administrator; reviewed three residents' records, medication, and medication administration records; and toured the facility. The meal listed on the menu was turkey, dressing, butterbeans, roll, ice cream, tea, oleo, and fruit. Team arrived after lunch had been served. Team conducted an exit interview with the administrator.

### **Report Summary**

The hot water temperature in the kitchen reached only 110°. The most recent TB risk assessment was dated 2/1/16. One resident reported having little privacy. Two residents reported not having enough clothing. One resident reported needing a hearing aid. One resident reported needing dentures. One resident reported needing a brace. One resident reported needing a dental, podiatrist and wellness exam. Resident B had a

prescription for Promethazine 25 mg tablet, take one tablet by mouth every six hours as needed. The medication was not listed on the MAR. Resident B had a prescription for Erythromycin 0.5% eye ointment, apply a small amount into both eyes at bedtime. The medication was not available. Leftovers in the refrigerator were not labeled. There were two items with label dates that had passed. Resident B's most recent physical examination had the diet listed as regular. In contrast, the resident's most recent individual care plan had the diet listed as diabetic, no concentrated sugar. The handrail in the hallway bathroom was loose.

### **Areas of Commendation**

- Staff was helpful and organized when assisting with records.
- Residence had an adequate food supply.
- A variety of food was offered and residents reported being able to have seconds.
- Refrigerator had detailed food restrictions for residents.
- Residence was very clean and home like with nice furnishings and plenty of seating areas.
- There appeared to be a good rapport between staff and residents.
- The dog had current vaccination records. The residents enjoyed having the dog at the facility.
- The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Current DHEC inspections were available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Personal funds ledgers were signed and accurate. Quarterly financial reports were available for review.
- A current activity calendar was posted. Activities included coloring, bingo, checkers and watching movies.

### **Areas Needing Improvement**

#### **Health/Safety**

- The hot water temperature in the kitchen reached only 110°.
- The most recent TB risk assessment was dated 2/1/16. [Note: The administrator completed a new assessment while Team was present.]

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- One resident reported having little privacy. [Note: The resident shares a bedroom with two other residents.]

## **Recreation**

- One resident would like to do more in the community.

## **Residents' Activities of Daily Living (ADLs)**

- Two residents reported not having enough clothing.
- One resident reported needing a hearing aid.
- One resident reported needing dentures.
- One resident reported needing a brace.
- One resident reported needing a dental, podiatrist and wellness exam.

## **Medication Storage and Administration**

- Resident B had a prescription for Promethazine 25 mg tablet, take one tablet by mouth every six hours as needed. The medication was not listed on the MAR.
- Resident B had a prescription for Erythromycin 0.5% eye ointment, apply a small amount into both eyes at bedtime. The medication was not available. [Note: The administrator contacted the pharmacy and reordered the medication while Team was present.]

## **Meals & Food Storage**

- Leftovers in the refrigerator were not labeled.
- There were two items with label dates that had passed. [Note: Staff immediately discarded the items.]

## **Resident Records**

- Resident B's most recent physical examination had the diet listed as regular. In contrast, the resident's most recent individual care plan had the diet listed as diabetic, no concentrated sugar.

## **Resident Personal Needs Allowances**

- No concerns noted.

## **Appropriateness of Placement**

- No concerns noted.

## **Personnel Records**

- No concerns noted.

## **Housekeeping, Maintenance, Furnishings**

- The handrail in the hallway bathroom was loose.

## **Additional Recommendations**

- One resident would like to move

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.