

Team Advocacy Inspection for May 17, 2016

Upstate Residential Care

Inspection conducted by Nicole Davis, P&A Team Advocate, and Kayla Sullivan, Volunteer



Facility Information

Upstate Residential Care (previously Alexander's Care Home) is located in Anderson County at 1302 South McDuffie Street, Anderson, SC 29624-2745. Team arrived at the facility at 11:32 AM and exited the facility at 1:58 PM. The administrator, Bobbie Keller, was not present for the inspection. The facility is operated by Horace J. Alexander. There was one staff member present when Team arrived; the owner and another staff member arrived shortly after Team. The facility is licensed for 10 beds. The census was eight with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2014; the license is pending renewal. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Generostee Baptist Church, 806 Generostee Church Road, Starr, SC 29684.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch consisted of ribs, macaroni and cheese, lima beans, strawberry cake and a drink. A current menu was posted. Team conducted an exit interview with the owner and staff.

Report Summary

At the rear of the facility, nails were exposed on the wooden stairs. Inside the facility, the handrail was loose. Resident A's and Resident B's most recent individual care plans were signed by the resident but not by a staff member. Resident C's most recent physical examination was dated 12/15/14. In Resident C's record

Team observed an emergency room discharge paper dated 9/5/15 with the diagnosis of a fractured hand. Team could not locate an incident report. Resident C's personal funds ledger was not signed for March 2016. The cold water knob in the shower was missing; a pair of pliers was being used in its place.

Areas of Commendation

- The facility was clean and well-lit. There were games throughout the building for the residents to utilize.
- A current activity calendar was posted. Activities included popcorn and a movie, bingo, mall time, Monday night Netflix movie and watching Family Feud.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- Lunch looked and smelled appetizing. There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Records reviewed were very organized.
- Prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were conducted.
- Emergency evacuation routes were posted throughout the facility. Fire drills are completed twice per month.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- At the rear of the facility, nails were exposed on the wooden stairs.
- Inside the facility, the handrail was loose.

Supervision & Administrator

- The DHEC license had an expiration date of August 31, 2014.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's and Resident B's most recent individual care plans were signed by the resident but not by a staff member.
- Resident C's most recent physical examination was dated 12/15/14. [Note: The owner reported the resident has an appointment scheduled.]
- In Resident C's record Team observed an emergency room discharge paper dated 9/5/15 with the diagnosis of a fractured hand. Team could not locate an incident report.
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Resident Personal Needs Allowances

- Resident C's personal funds ledger was not signed for March 2016. [Note: The owner reported the resident was hospitalized during this time.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The cold water knob in the shower was missing; a pair of pliers was being used in its place.

Additional Recommendations

- One resident would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.