

Team Advocacy Inspection for November 16, 2015

Victorian Home

Inspection conducted by Nicole Davis, P&A Team Advocate, and Amanda Denson, Volunteer

Facility Information

Victorian Home is located in Florence County at 313 Warley Street, Florence, SC 29501-4730. Team arrived at the facility at 10:35 AM and exited the facility at 12:37 PM. The administrator was not present for the inspection. The facility is operated by Ada O. Nwankudu. There were two staff members present when Team arrived. The facility is licensed for five beds. The census was five on the day of Team's inspection. One staff and one resident left during part of Team's inspection. The DHEC license had an expiration date of April 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Gene's Residential Care Facility #2, 2385 Pamplico Highway, Florence, SC 29505.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch. A substitution menu of a bologna sandwich, salad, cake and a drink was posted. Team conducted an exit interview with the staff.

Report Summary

The most recent HVAC inspection available for review was dated 10/14/12. On the ramp, the handrail and a few boards were loose. Cleaning supplies were unsecured in the bathroom and under the kitchen sink. Several smoke detectors were not secured; Team could easily brush the smoke detectors from the nails they hung on. DHEC inspections were unavailable for review. One resident reported needing shampoo, cologne and deodorant. Resident A had a prescription for Temazepam 15mg tablet, take one capsule by mouth at bedtime. The medication was not available. The MAR was last signed for administration on 11/1/15. Resident B had a prescription for Tizanidine HCL 4 mg tablet, take one tablet by mouth every eight hours. The medication was not available. Resident A's most recent individual care plan was dated 5/1/15. Resident A's most recent observation note was dated 5/1/15. Resident B's observation notes were not completed monthly. The most recent note was dated 9/24/15, prior to that, 6/15/15 was the most recent note. Resident C's most recent individual care plan was dated 5/1/15. Resident C's observation notes were not completed monthly. The most recent note was completed 10/14/15, prior to that, 6/1/15 was the most recent note. Resident A's most recent quarterly financial report was dated 3/30/15. Resident A's personal funds ledger did not have documentation of the 2015 COLA increase. Resident C's most recent quarterly financial report was dated 12/30/14. Resident C's personal funds ledger had documentation of the 2015 COLA increase but did not have documentation of all expenses. Only \$70 of the resident's allowed \$85 was accounted for. One staff member did not have current CPR, first aid or annual training and was alone with the residents. Another staff member

did not have current annual training. A hand drying device was not present in the bathroom. The bathroom sink was clogged, draining very slowly. Under the sink, the cabinet door had a broken hinge. Soap scum was on the shower walls; the tub was very chipped. The bottom cabinet in the bathroom was cluttered with random items. The bathroom vent needed to be dusted. Team observed a roach in one resident's bedroom. One bedroom had a broken dresser.

Areas of Commendation

- The facility was cozy. It contained a nice sitting area where residents could watch television. Residents also enjoyed sitting on the front porch.
- A current recreation calendar was posted. Activities included card games, exercise, movies and checkers.
- There was a garden in the front yard. One resident reported "I love the fresh vegetables from the garden."
- Team observed a good rapport between residents and staff. One resident reported "staff is good to us."
- Team observed residents coming and going as they pleased.
- There was an adequate supply of food present. Food was properly labeled.
- The water temperatures were in the appropriate ranges.
- A current electrical and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection available for review was dated 10/14/12.
- On the ramp, the handrail and a few boards were loose.
- Cleaning supplies were unsecured in the bathroom and under the kitchen sink. [Note: The staff reported the kitchen door is normally locked.]
- Several smoke detectors were not secured; Team could easily brush the smoke detectors from the nails they hung on.

Supervision & Administrator

- DHEC inspections were unavailable for review.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shampoo, cologne and deodorant.

Medication Storage and Administration

- Resident A had a prescription for Temazepam 15mg tablet, take one capsule by mouth at bedtime. The medication was not available. The MAR was last signed for administration on 11/1/15. [Note: Staff reported the resident has an appointment on 11/23/15 to receive a discontinue order.]
- Resident B had a prescription for Tizanidine HCL 4 mg tablet, take one tablet by mouth every eight hours. The medication was not available. [Note: Staff reported the medication had been discontinued but could not produce a physician's order. The MAR had been signed three times a day, every day in November.]

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent individual care plan was dated 5/1/15.
- Resident A's most recent observation note was dated 5/1/15.
- Resident B's observation notes were not completed monthly. The most recent note was dated 9/24/15, prior to that, 6/15/15 was the most recent note.
- Resident C's most recent individual care plan was dated 5/1/15.
- Resident C's observation notes were not completed monthly. The most recent note was completed 10/14/15, prior to that, 6/1/15 was the most recent note.

Resident Personal Needs Allowances

- Resident A's most recent quarterly financial report was dated 3/30/15.
- Resident A's personal funds ledger did not have documentation of the 2015 COLA increase.
- Resident C's most recent quarterly financial report was dated 12/30/14.
- Resident C's personal funds ledger had documentation of the 2015 COLA increase but did not have documentation of all expenses. Only \$70 of the resident's allowed \$85 was accounted for. [Note: Staff reported \$15 went towards the resident's medication costs.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have current CPR, first aid or annual training and was alone with the residents.

- Another staff member did not have current annual training.

Housekeeping, Maintenance, Furnishings

- A hand drying device was not present in the bathroom. [Note: Staff placed a paper towel roll in the bathroom once notified.]
- The bathroom sink was clogged, draining very slowly.
- Under the sink, the cabinet door had a broken hinge.
- Soap scum was on the shower walls; the tub was very chipped.
- The bottom cabinet in the bathroom was cluttered with random items.
- The bathroom vent needed to be dusted.
- Team observed a roach in one resident's bedroom.
- One bedroom had a broken dresser.

Additional Recommendations

- Two residents would like to move.
- Two residents would like to work.
- One resident would like to obtain a GED.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.