

Team Advocacy Inspection for November 3, 2016

Village Community Care Home - Unit B

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer

Facility Information

Village Community Care Home - Unit B is located in Anderson County at 1250 Salem Church Road, Anderson, SC 29625-1310. Team arrived at the facility at 11:08 AM and exited the facility at 2:19 PM. The administrator, Phyllis Williams, was present for the inspection. The facility is operated by Village Community Care Home Inc. There was one staff member present when Team arrived. The facility is licensed for 11 beds. The census was 11 with three residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Oconee Disabilities and Special Needs Board, 116 South Cove Road, Seneca, SC 29672.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch consisted of a bologna sandwich, potato chips, a salad, pudding and a drink. A current menu was posted. Team conducted an exit interview with the administrator and staff.

Report Summary

The hot water temperatures in the bathrooms were 123° and 125°. In bedroom 1, a dresser had a broken drawer with exposed nails. One resident reported the new staff does not treat her with respect. One resident would like to go to a park. The posted activity calendar was for October. One resident reported needing a cane or a walker. One resident reported needing eyeglasses and Depends. One resident reported needing a vision exam and her ears cleaned. One resident reported needing her toe nails clipped. One resident reported she would like to live a vegetarian lifestyle but the facility does not accommodate her. Resident A did not have a signed service agreement available for review. In bedroom 3, a dresser had a broken drawer and a closet doorknob was also broken. In the female bathroom there was urine in the toilet and the bathtub was dirty.

Areas of Commendation

- Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- Staff immediately addressed Team's concerns.

- The facility was kept at a comfortable temperature.
- Residents reported recreational activities occurring at the facility.
- There was an adequate food supply.
- DHEC inspections were available for review.
- Annual electrical, HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 123° and 125°.
- In bedroom 1, a dresser had a broken drawer with exposed nails.
- The fire alarm went off prior to Team arriving; staff reported no fire but a burning smell from the utility closet. The electricians arrived shortly after Team but could not locate the issue. The electricians were still there when Team left.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- One resident reported the new staff does not treat her with respect.

Recreation

- Residents would like to do more in the community. One resident would like to go to a park.
- The posted activity calendar was for October.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a cane or a walker.
- One resident reported needing eyeglasses and Depends.
- One resident reported needing a vision exam and her ears cleaned.
- One resident reported needing her toe nails clipped.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- One resident reported she would like to live a vegetarian lifestyle but the facility does not accommodate her.

Resident Records

- Resident A did not have a signed service agreement available for review. [Note: Staff attempted to go over the agreement while Team was present, the resident refused to sign.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- In bedroom 3, a dresser had a broken drawer and a closet doorknob was also broken.
- In the female bathroom there was urine in the toilet and the bathtub was dirty.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.