

Team Advocacy Inspection for November 3, 2016

Village Community Care Home - Unit D

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



Facility Information

Village Community Care Home - Unit D is located in Anderson County at 1250 Salem Church Road, Anderson, SC 29625-1310. Team arrived at the facility at 11:08 AM and exited the facility at 2:19 PM. The administrator, Phyllis Williams, was present for the inspection. The facility is operated by Village Community Care Home Inc. There was one staff member present when Team arrived. The facility is licensed for 11 beds. The census was 11 with three residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Oconee Disabilities and Special Needs Board, 116 South Cove Road, Seneca, SC 29672.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. The posted menu included a bologna sandwich, potato chips, a salad, pudding and a drink. Team conducted an exit interview with the administrator and staff.

Report Summary

The hot water temperatures in the bathrooms were 135° and 137°. The posted activity calendar was for October. One resident reported needing winter clothes. Residents reported the food is "sometimes cold". Resident A did not have a signed service agreement available for review. Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's most recent individual care plan had the resident's diet listed as low cholesterol. The flooring was sticky throughout the facility. In

bedroom 3, a closet doorknob was broken. In bathroom A, the metal bar in the shower was broken. There was also bar soap under the sink.

Areas of Commendation

- Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "I love it here". Another resident reported "they took me to vote".
- Staff immediately addressed Team's concerns.
- The facility was kept at a comfortable temperature.
- Residents reported recreational activities occurring at the facility.
- There was an adequate food supply.
- DHEC inspections were available for review.
- Annual electrical, HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 135° and 137°.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- The posted activity calendar was for October.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing winter clothes.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Residents reported the food is “sometimes cold”.

Resident Records

- Resident A did not have a signed service agreement available for review. [Note: Staff went over the agreement with this resident and got the resident to sign prior to Team leaving.]
- Resident B’s most recent physical examination had the resident’s diet listed as regular. In contrast, the resident’s most recent individual care plan had the resident’s diet listed as low cholesterol. [Note: Staff completed a new care plan to review with the resident prior to Team leaving.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The flooring was sticky throughout the facility.
- In bedroom 3, a closet doorknob was broken.
- In bathroom A, the metal bar in the shower was broken. There was also bar soap under the sink.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.