

Team Advocacy Inspection for April 18, 2016

Village Inn Community Care Home

Inspection conducted by Nicole Davis, P&A Team Advocate, and Amanda Read, Volunteer



Facility Information

Village Inn Community Care Home is located in Aiken County at 112 Powell Street, Graniteville, SC 29829-2906. Team arrived at the facility at 10:13 AM and exited the facility at 12:08 PM. The administrator, Michele Herron, was present for the inspection. The facility is operated by Michele Herron. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 10 beds. The census was 10 with eight residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2016. An administrator's license was not available for review. The facility had a written emergency plan to evacuate to Generations of Batesburg, 111 Generations Boulevard, Batesburg-Leesville, SC 29006.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch. A current menu was not posted. Team conducted an exit interview with the administrator.

Report Summary

The most recent TB risk assessment was completed 4/2/15. Fire extinguishers had not been monitored since being inspected September 2015. Vaccination records were not available for the two dogs at the facility. Documentation of fire drills was not available for review. On the back porch, pieces of the flooring had begun to rot and broke when stepped on and the handrail was very loose near the bathroom entrance. In the backyard, the carport had begun to cave in on one side. The railings leading into the laundry room were very

loose. Tools were located on the window sill in the laundry room. An administrator's license was not available for review. The posted activity calendar was dated February 2016. One resident reported needing dentures and eyeglasses. One resident reported needing vision and dental exams. One resident reported needing pants and shirts. The menu was dated 3/20/16 – 3/26/16. Items in the refrigerator were not properly labeled. Residents reported not being able to receive seconds at meals. One resident would like more fruit options. Another resident would like more meat at meals. Resident reported only being able to get one piece of meat. Monthly observation notes were not available for review. Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the resident's diet listed as 1800 calories/low salt. One staff did not have current medication training documentation available for review. Several residents' pillows were very flat and badly stained. In the bathroom near the rear of the facility, the towel rod was not properly secured to the wall. The shower in this bathroom was dirty, had a strong urine smell, had bar soap in the shower and had a slow-draining sink. On the carport there were bedframes, a rusty bench, a bicycle and pipes. A folding door was propped against the side of the facility. On the front porch, the post cap of one railing was missing; the other was not secured to the railing.

Areas of Commendation

- There was a large front porch with new looking benches for residents to use.
- Residents reported feeling safe and being treated with respect. One resident reported "it's comfortable here." Another resident reported "I have friends and can play cards."
- Residents reported being offered activities at the facility.
- Team observed residents coming and going as they pleased.
- Staff was very helpful during the inspection.
- There was an adequate supply of food available.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Prescribed medications were present and the MAR was accurately documented.
- Personal funds ledgers were available and accurately documented.

Areas Needing Improvement

Health/Safety

- The most recent TB risk assessment was completed 4/2/15.
- Fire extinguishers had not been monitored since being inspected September 2015.
- Vaccination records were not available for the two dogs at the facility.
- Documentation of fire drills was not available for review.

- On the back porch, pieces of the flooring had begun to rot and broke when stepped on and the handrail was very loose near the bathroom entrance.
- In the backyard, the carport had begun to cave in on one side.
- The railings leading into the laundry room were very loose.
- Tools were located on the window sill in the laundry room. [Note: Staff removed the tools immediately.]

Supervision & Administrator

- An administrator's license was not available for review.

Residents' Rights

- No concerns noted.

Recreation

- The posted activity calendar was dated February 2016.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing dentures and eyeglasses.
- One resident reported needing vision and dental exams.
- One resident reported needing pants and shirts.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- The menu was dated 3/20/16 – 3/26/16.
- Items in the refrigerator were not properly labeled. [Note: The administrator immediately discarded the items.]
- Residents reported not being able to receive seconds at meals.
- One resident would like more fruit options.
- Another resident would like more meat at meals. Resident reported only being able to get one piece of meat.

Resident Records

- Monthly observation notes were not available for review.
- Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the resident's diet listed as 1800 calories/low salt.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff did not have current medication training documentation available for review. [Note: The administrator reported staff had received training through another facility and she was awaiting copies of the training records.]

Housekeeping, Maintenance, Furnishings

- Several residents' pillows were very flat and badly stained.
- In the bathroom near the rear of the facility, the towel rod was not properly secured to the wall.
- The shower in this bathroom was dirty, had a strong urine smell, had bar soap in the shower and had a slow-draining sink. [Note: Staff began cleaning the bathroom while Team was present.]
- On the carport there were bedframes, a rusty bench a bicycle and pipes.
- A folding door was propped against the side of the facility.
- On the front porch, the post cap of one railing was missing; the other was not secured to the railing.

Additional Recommendations

- Two residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.