

Team Advocacy Inspection for May 16, 2016
Walters Brothers Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer



Facility Information

Walters Brothers Residential Care Facility is located in Sumter County at 100 Geddings Road, Sumter, SC 29150-8812. Team arrived at the facility at 10:13 AM and exited the facility at 1:06 PM. The administrator, Johnnie Walters, was present for the inspection. The facility is operated by Johnnie L. Walters. There were three staff members present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 20 beds. The census was 17 with 13 residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rock Hill Missionary Baptist Church, Route 1 Box 916 Old Georgetown Road, Manning, SC.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed seven residents' records, medications and medication administration records; and toured the facility. Lunch consisted of a fried salmon sandwich, corn, vanilla cookies and a drink. A current menu was posted. Team conducted an exit interview with the administrator and staff.

Report Summary

One emergency light did not illuminate when tested. One resident reported needing eyeglasses. One resident reported needing shirts, pants, underwear and sneakers. The shirt worn by this resident was dirty and the resident complained the shoes being worn did not fit properly. One resident reported needing a vision

exam. One resident would like to get a photo identification card. One resident reported needing more underwear, shoes, deodorant and soap. The sweatshirt worn by this resident was stained and the sneakers were worn. The sleeves of the sweatshirt and pant legs were rolled up because they were too long. One resident would like an appointment with a psychiatrist. Resident G had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth twice daily. The controlled substance log had 53 tablets remaining; there were 52 tablets remaining. Resident A's, Resident C's and Resident E's most recent individual care plans were not signed by the residents. Resident B's most recent physical examination did not address the resident's dietary needs. Resident E's and Resident F's service agreements, bill of rights and grievance documents were not signed by the residents. Resident B's and Resident F's most recent individual care plans did not address the residents' dietary needs. Resident B's personal funds ledger was not signed for the months of March and April 2016. One bathroom did not have a hand drying device available; the mirror and toilet were dirty. In the women's bathroom the shower drain and grab bar were rusted. The hand dryer in the men's bathroom did not work and no other hand drying device was present. Also the grab bars in the shower were rusted, the toilet seat was dirty and there was only hand sanitizer available.

Areas of Commendation

- The residents had a nice, tiled smoking porch to utilize.
- The hallways and dining room had newly installed tile flooring.
- A current activity calendar was posted. Activities included personal shopping, Bingo, life games, TV day and Church.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "I love living here, the people are nice." Residents described the staff as "fair" and "alright."
- Staff immediately addressed Team's concerns.
- Staff members provide haircuts to the residents at no charge.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food.
- Records were organized.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- One emergency light did not illuminate when tested.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing shirts, pants, underwear and sneakers. The shirt worn by this resident was dirty and the resident complained the shoes being worn did not fit properly.
- One resident reported needing a vision exam.
- One resident would like to get a photo identification card.
- One resident reported needing more underwear, shoes, deodorant and soap. The sweatshirt worn by this resident was stained and the sneakers were worn. The sleeves of the sweatshirt and pant legs were rolled up because they were too long.
- One resident would like an appointment with a psychiatrist.

Medication Storage and Administration

- Resident G had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth twice daily. The controlled substance log had 53 tablets remaining; there were 52 tablets remaining.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's, Resident C's and Resident E's most recent individual care plans were not signed by the residents. [Note: Staff began meeting with clients to review care plans and obtain signatures.]
- Resident B's most recent physical examination did not address the resident's dietary needs.
- Resident E's and Resident F's service agreements, bill of rights and grievance documents were not signed by the residents. [Note: Staff reviewed the documents with each resident and had the residents sign while Team was present.]
- Resident B's and Resident F's most recent individual care plans did not address the resident's dietary needs.

Resident Personal Needs Allowances

- Resident B's personal funds ledger was not signed for the months of March and April 2016.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One bathroom did not have a hand drying device available; the mirror and toilet were dirty.
- In the women's bathroom the shower drain and grab bar were rusted.
- The hand dryer in the men's bathroom did not work and no other hand drying device was present. Also the grab bars in the shower were rusted, the toilet seat was dirty and there was only hand sanitizer available. [Note: Staff immediately began cleaning the bathroom.]

Additional Recommendations

- Five residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.