

Team Advocacy Inspection for June 8, 2017

Ware Shoals Manor

**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer**

Facility Information

Ware Shoals Manor is located in Greenwood County at 10 N Greenwood Ave, Ware Shoals, SC 29692-1239. Team arrived at the facility at 10:32 AM and exited the facility at 1:20 PM. The administrator, Bernice Obi-Melekwe was not present during the inspection. The facility is operated by Harmony Residential Care Center LLC. There were four staff members present when Team arrived. The facility is licensed for 24 beds, which are divided between two buildings. The census was 20 with all residents at the facility on the day of Team's inspection. The DHEC license had an expiration date of October 31, 2017. A current administrator's license was posted. The facility had a written emergency plan to evacuate to Ivy Grove Residential Care, 483 Lockhart Lane, Gaffney, SC 29341.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of salmon patties, butter rice, black-eyed peas, cornbread, pudding and iced tea or water. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

Several residents reported not having privacy when using the telephone. Three residents reported needing summer clothing. Resident E's most recent individual care plan was dated 8/10/16. Resident E's most recent individual care plan dated 8/10/16 listed the resident's diet as regular. In contrast, the resident's most recent physical examination dated 2/13/17 listed resident's diet as low salt, low cholesterol. Beginning 2/9/17 to present, Resident B's personal funds ledger was not accurately calculated. One staff member's most recent annual training form was dated 12/28/15 and 12/29/15 except for meal preparation. One emergency light did not illuminate when tested. The emergency evacuation agreement was not signed by either facility. Team noted both facilities are operated by Harmony Residential Care Center LLC.

Areas of Commendation

- The facility connects the two building by a porch and a ramp. Residents appeared to enjoy sitting outside. Each building contained a sitting area with a television and chairs for residents to use, wall hangings and plants.
- A current activities calendar was posted. Activities included sittercises, ball toss, crafts and a spelling bee.

- Staff was engaging the residents in an exercise activity when Team arrived.
- Residents reported staff treated them with respect and that they were able to address any concerns with staff.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food.
- Water temperatures were in the appropriate ranges.
- Lunch looked and smelled appetizing and consisted of a nice portion. Seconds were available.
- A current TB risk assessment was available for review.
- DHEC inspections were available for review.
- Annual HVAC and sprinkler inspections were available for review.
- SLED checks were completed.
- Prescribed medications were present and the MAR accurately signed. The controlled substance log coincided with the amount of medication present.
- The facility was kept at a comfortable temperature.
- Observation notes were current.
- Evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- One emergency light did not illuminate when tested.

Supervision & Administrator

- The emergency evacuation agreement was not signed by either facility. Team noted both facilities are operated by Harmony Residential Care Center LLC.

Residents' Rights

- Several residents reported not having privacy when using the telephone.

Recreation

- None

Residents' Activities of Daily Living (ADLs)

- Three residents reported needing summer clothing.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident E's most recent individual care plan was dated 8/10/16.
- Resident E's most recent individual care plan dated 8/10/16 listed the resident's diet as regular. In contrast, the resident's most recent physical examination dated 2/13/17 listed resident's diet as low salt, low cholesterol.

Resident Personal Needs Allowances

- Beginning 2/9/17 to present, Resident B's personal funds ledger was not accurately calculated.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member's most recent annual training form was dated 12/28/15 and 12/29/15 except for meal preparation.

Housekeeping, Maintenance, Furnishings

- None

Additional Recommendations

- Four residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.