

## **Team Advocacy Inspection for February 24, 2016**

### **Westside Residential Home**

**Inspection conducted by Nicole Davis, P&A Team Advocate, Mason Smith, MSW Intern,  
Quinyann Brown, Volunteer and Claire Miller, Volunteer**

#### **Facility Information**

Westside Residential Home is located in Richland County at 4112 Hartford Street, Columbia, SC 29204-3025. Team arrived at the facility at 9:30 AM and exited the facility at 12:32 PM. The administrator, Lovice Johnson, was present for some of the inspection. The facility is operated by Westside Residential Home Inc. There were five staff members present when Team arrived; the administrator arrived approximately an hour later. The facility is licensed for 38 beds. The census was 33 with 30 residents being present on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Walter's Residential Care, 821 Dukes Avenue, Columbia, SC 29203.

#### **Overview of Visit**

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a hamburger with toppings, beans, chips, pudding and iced tea. A substitution menu was posted right before the food was served. Team did not conduct an exit interview.

#### **Report Summary**

Next door to the facility was a building in disrepair and partially covered with plastic. Residents had access to the building. Three residents reported not being treated with respect. One resident reported "staff plays favorites." Another resident reported "staff have attitudes and act like they are doing me a favor helping me." Residents reported not being able to come and go as they pleased. An activity calendar was not available. Two residents reported needing dentures. Two residents reported needing eyeglasses. One resident reported needing pants and a dental exam. One resident reported needing another pair of shoes; the pair worn was too small. One resident reported needing shoes with Velcro. One resident reported needing pants and soap. One resident reported needing a vision exam. The sweater the resident wore was dirty. One resident reported needing dental and vision exams. The resident also reported needing shorts. One resident had an old, dingy pillow. Resident B had a prescription for Furosemide 20mg tablet, take one tablet orally every other day. The medication was not available. Resident C had a prescription for Vit D2 1.25, take one capsule orally every week on Thursday. The MAR had not been signed for administration on 2/11/16. There was no explanation for the blank. Resident C had a prescription for Zolpidem Tartrate 5mg tablet, take one tablet orally at bedtime. The controlled substance log was last signed for administration on 2/22/16. There was no explanation for the

blanks. Resident B's most recent individual care plan was dated 1/17/15. Resident C's personal funds ledger did not include an updated balance. The facility was hot and stuffy. Fans were in the hallway in an effort to cool the building. Next to one side of the building were empty beer and soda cans. The patio furniture was worn. Bar soap was in bathroom 4. There was a lot of trash and debris in the side yard.

### **Areas of Commendation**

- The facility was neat and clean. It contained a television, plants, a library and several different seating areas. The outside of the facility had a community garden, a basketball court and patio furniture.
- Staff members were very helpful.
- Staff attended to the residents' needs immediately.
- There was an adequate supply of food present. Lunch looked and smelled appetizing.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Observation notes were current and detailed.

### **Areas Needing Improvement**

#### **Health/Safety**

- Next door to the facility was a building in disrepair and partially covered with plastic. Residents had access to the building. [Note: At Team's visit in 2013, it was reported the building would be torn down.]

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- Three residents reported not being treated with respect. One resident reported "staff plays favorites." Another resident reported "staff have attitudes and act like they are doing me a favor helping me."
- Residents reported not being able to come and go as they pleased.

#### **Recreation**

- Residents would like to do more in the community.
- An activity calendar was not available.

#### **Residents' Activities of Daily Living (ADLs)**

- Two residents reported needing dentures.
- Two residents reported needing eyeglasses.

- One resident reported needing pants and a dental exam.
- One resident reported needing another pair of shoes; the pair worn was too small.
- One resident reported needing shoes with Velcro.
- One resident reported needing pants and soap.
- One resident reported needing a vision exam. The sweater the resident wore was dirty.
- One resident reported needing dental and vision exams. The resident also reported needing shorts.
- One resident had an old, dingy pillow.

### **Medication Storage and Administration**

- Resident B had a prescription for Furosemide 20mg tablet, take one tablet orally every other day. The medication was not available.
- Resident C had a prescription for Vit D2 1.25, take one capsule orally every week on Thursday. The MAR had not been signed for administration on 2/11/16. There was no explanation for the blank.
- Resident C had a prescription for Zolpidem Tartrate 5mg tablet, take one tablet orally at bedtime. The controlled substance log was last signed for administration on 2/22/16. There was no explanation for the blanks.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- Resident B's most recent individual care plan was dated 1/17/15.

### **Resident Personal Needs Allowances**

- Resident C's personal funds ledger did not include an updated balance.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted,

### **Housekeeping, Maintenance, Furnishings**

- The facility was hot and stuffy. Fans were in the hallway in an effort to cool the building.
- Next to one side of the building were empty beer and soda cans.
- The patio furniture was worn.
- Bar soap was in bathroom 4.
- There was a lot of trash and debris in the side yard.

### **Additional Recommendations**

- Four residents would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.