

Team Advocacy Inspection for May 30, 2017
Whitney Place
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer

Facility Information

Whitney Place is located in Union County at 107 Cornwell Street, Union, SC 29379-2404. Team arrived at the facility at 10:43 AM and exited the facility at 1:22 PM. The administrator, William Whitney, was not present for the inspection. The facility is operated by Whitney Corporation of Columbia Inc. There were four staff members present when Team arrived. The facility is licensed for 24 beds. The census was 24 with all of the residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to the Heartland Health Care Center of Union, 709 Rice Avenue Extension, Union, SC 29379.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of yellow rice, broccoli and carrot mix, yams, fried pork chops, a roll and tea. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

The most recent fire drill was completed 12/21/16. One smoke detector constantly chirped. The ramps were loose. Residents reported not having privacy when using the telephone. Two residents reported needing clothes for the summer. One resident reported needing shirts. Foods in the refrigerator were not properly labeled. Residents reported not receiving an allowance. Team noted ledgers were signed and showed medication costs deducted with money remaining.

Areas of Commendation

- Resident rooms were organized. Inspirational quotes and a birthday board were posted. There were several sitting areas inside and outside of the facility for residents to use. The yard was well maintained.
- A current activity calendar was posted. Activities included karaoke hour, fun fitness, bingo, cake and ice cream, and "Let's Make a Snack."
- Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- The flooring in one bedroom was being replaced when Team arrived.
- Residents appeared to have a good rapport with the staff.

- Team observed residents coming and going as they pleased.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility.
- Individual care plans were current and updated as needed.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The most recent fire drill was completed 12/21/16.
- One smoke detector constantly chirped.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported not having privacy when using the telephone.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing clothes for the summer.
- One resident reported needing shirts.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Foods in the refrigerator were not properly labeled.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- Residents reported not receiving an allowance. Team noted ledgers were signed and showed medication costs deducted with money remaining.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The ramps were loose.

Additional Recommendations

- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.