

Team Advocacy Inspection for March 11, 2016
Williams Community Care Home
Inspection conducted by Nicole Davis, P&A Team Advocate, and Christopher Hourihan,
Volunteer

Facility Information

Williams Community Care Home is located in Richland County at 7705 Richard Street, Columbia, SC 29209-3733. Team arrived at the facility at 10:48 AM and exited the facility at 1:16 PM. The administrator, Charles Williams, was present for the inspection. The facility is operated by Charles A. Williams Sr. There were two staff members present when Team arrived. The facility is licensed for nine beds. The census was nine with five residents being present on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Davis Community Care Home, 2306 Heyward Brockington Road, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a peanut butter and jelly sandwich, a pimento cheese sandwich and a drink. A substitution menu was not posted. Team conducted an exit interview with the administrator.

Report Summary

Work was being done to the bathroom located in the dining room area; supplies were spread throughout the bathroom. Residents were still using the bathroom. An activity calendar was not available for review. One resident reported needing pants, shirts and shoes. One resident reported needing soap and deodorant. One resident had a strong body odor. One resident reported needing more pants. Team observed one resident wearing clothes that appeared to be too small. Food in the refrigerator and freezer was not labeled. Resident A did not have a photograph available. Resident A's written agreement did not include a rate. Resident A's most recent observation note was completed 1/21/16. Resident B and Resident C did not have an observation note available for February 2016. Resident B's most recent physical examination was 8/14/14. The physical did not address the resident's dietary needs. Resident C's most recent physical examination was 3/15/14. The physical did not address the resident's dietary needs. The COLA increases documented on the ledgers were given a year after the increase took effect. In February 2015 one resident received \$63 instead of \$61 like the previous month; the 2015 rate had been increased to \$65. Resident A and Resident B's ledger did not document the purpose of each transaction. One staff member present did not have a background check completed. Another staff member record contained only the first page of the SLED background check stating there was an arrest record but the record was not available for review. The handrail in the hallway was loose. Bedroom #4 had a strong urine smell. Flooring in the kitchen was being renovated. The bathroom did not have toilet paper.

Areas of Commendation

- The facility was homelike. There were several plants, wall hangings and a clean fish tank.
- Team observed a good rapport between residents and staff.
- Staff was very helpful during the inspection.
- Team observed residents coming and going as they pleased.
- One resident described the facility as “a safe place to live.”
- The water temperatures were in the appropriate ranges.
- Prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- DHEC inspections were available for review.
- Fire extinguishers were monitored monthly.
- Residents described the food as “good meals” and “good, always different.”
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- Work was being done to the bathroom located in the dining room area; supplies were spread throughout the bathroom. Residents were still using the bathroom.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- An activity calendar was not available for review.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing pants, shirts and shoes.
- One resident reported needing soap and deodorant.
- One resident had a strong body odor.
- One resident reported needing more pants.
- Team observed one resident wearing clothes that appeared to be too small.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Food in the refrigerator and freezer was not labeled.
- A substitution menu was not available.

Resident Records

- Resident A did not have a photograph available.
- Resident A's written agreement did not include a rate.
- Resident A's most recent observation note was completed 1/21/16.
- Resident B and Resident C did not have an observation note available for February 2016.
- Resident B's most recent physical examination was 8/14/14. The physical did not address the resident's dietary needs. [Note: Staff reported the resident has an appointment scheduled for 4/21/16.]
- Resident C's most recent physical examination was 3/15/14. The physical did not address the resident's dietary needs.

Resident Personal Needs Allowances

- The COLA increases documented on the ledgers were given a year after the increase took effect. In February 2015 one resident received \$63 instead of \$61 like the previous month; the 2015 rate had been increased to \$65.
- Resident A and Resident B's ledger did not document the purpose of each transaction.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member present did not have a background check completed. [Note: The administrator reported the staff member was in training and the check would be completed immediately.]
- Another staff member record contained only the first page of the SLED background check stating there was an arrest record but the record was not available for review.

Housekeeping, Maintenance, Furnishings

- The handrail in the hallway was loose.
- Bedroom #4 had a strong urine smell.
- Flooring in the kitchen was being renovated.
- The bathroom did not have toilet paper. [Note: The administrator replaced the empty roll.]

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.