

Team Advocacy Inspection for June 1, 2016
Williamsburg Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Brandy Earle, Volunteer

Facility Information

Williamsburg Residential Care Facility is located in Williamsburg County at 14 WRCF Street, Kingstree, SC 29556-2596. Team arrived at the facility at 11:41 AM and exited the facility at 2:10 PM. The administrator, Jacques Jackson, was not present for the inspection. The facility is operated by Jacques Jackson. There were three staff members present when Team arrived. The facility is licensed for 24 beds. The census was 22 with 20 residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Beard Residential Care Facility #3, 123 N. Warren Street, Timmonsville, SC 29161.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of rice, stewed tomatoes, turkey and a drink. A substitution menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperatures in the bathrooms were 131°, 132° and 133°. Documentation of fire drills was not available for review. One emergency light was very dim and buzzed when tested. The other emergency light did not illuminate and buzzed. The fire extinguishers in the kitchen were not monitored monthly and the water fire extinguisher was slightly overcharged. The fire extinguisher near the bathrooms was not monitored monthly. HVAC, electrical and fire alarm inspections were not available for review. A used band-aid was on the floor of one bedroom. One resident reported not being treated with respect and that staff "screams at people." The resident also reported "staff said you make me sick when I threw up over the floor and was too sick to clean up." One resident reported needing eyeglasses. One resident reported needing reading glasses. Two residents reported needing to see a podiatrist. One resident reported needing a wellness exam. One resident reported needing a vision exam. One resident reported needing a pair of sneakers. One resident would like a pair of bedroom slippers. One resident reported needing more clothes. The resident also reported owning shorts that were "too big or too small." The shirt resident wore contained holes. Resident A had a prescription for Sentry Senior Vitamins, take one tablet by mouth once daily with food. The medication was not listed on the MAR. Resident D had a prescription for Cyclobenzaprine 10mg tablet, take one tablet by mouth every eight hours as needed for muscle spasm. The medication was not available and there was not a discontinued order present. There was not at least a one week supply of staple foods or a two day supply of perishable foods available. Food was not properly labeled or stored in the refrigerator and freezer. A

substitution menu was not available. Resident A's and Resident B's most recent monthly observation note was completed January 2016. Resident A's most recent physical examination had the resident's diet listed as normal. In contrast, the residents individual care plan had the resident's diet listed as low sodium. Resident C's and Resident F's most recent monthly observation note was completed March 2016. Resident D's most recent monthly observation note was completed February 2016. Resident E's most recent physical examination had the resident's diet listed as low sodium. In contrast, the resident's individual care plan had the resident's diet listed as regular. Resident F's most recent individual care plan was only signed by the resident, not a representative of the facility. One resident had an incident report dated 2/22/16 resulting in a broken hip and surgery. There was not documentation of the appropriate parties being notified. Quarterly financial reports were not available for review. Resident B's personal funds ledger was signed for the months of April 2016 and May 2016 although there were no transactions listed. Resident D's personal funds ledger was signed for the month of April 2016 although there were no transactions listed. One staff member did not have a SLED background check, a health assessment or a TB test completed. The water cooler in the living room was leaking. In the male bathroom, the baseboard in front of the tub was loose and could easily be removed. The shower curtain in the middle bathroom had mold and mildew at the bottom of the curtain. The sink in this bathroom had a slow drain. The vents were very dusty. One resident's closet had a strong urine smell. There was mold around some of the bedroom windows. The blankets and pillows on a few beds were extremely worn.

Areas of Commendation

- A current activity calendar was posted. Activities included art, bingo, shopping, devotion, Name that Tune and card games.
- Staff was very helpful during the inspection.
- Staff immediately addressed Team's concerns and began cleaning during the inspection.
- One resident reported "it's fun here and we go shopping."
- Lunch smelled appetizing. Residents reported getting enough food.
- The controlled substance log was accurately documented and coincided with the amount of medication present.
- All of the records reviewed had current physical examinations.
- DHEC inspections were available for review.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility.
- There were nice, new shower curtains in two of the bathrooms.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 131°, 132° and 133°.
- Documentation of fire drills was not available for review. [Note: Staff reported the reports would be sent to Team. As of 6/8/16, Team had not received reports.]

- One emergency light was very dim and buzzed when tested. The other emergency light did not illuminate and buzzed.
- The fire extinguishers in the kitchen were not monitored monthly and the water fire extinguisher was slightly overcharged. Team noted the extinguishers had been serviced February 2016.
- The fire extinguisher near the bathrooms was not monitored monthly.
- A used band-aid was on the floor of one bedroom.

Supervision & Administrator

- HVAC, electrical and fire alarm inspections were not available for review. [Note: Staff reported the reports would be sent to Team. As of 6/8/16, Team had not received reports.]

Residents' Rights

- One resident reported not being treated with respect and that staff "screams at people." The resident also reported "staff said you make me sick when I threw up over the floor and was too sick to clean up."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing reading glasses.
- Two residents reported needing to see a podiatrist.
- One resident reported needing a wellness exam.
- One resident reported needing a vision exam.
- One resident reported needing a pair of sneakers.
- One resident would like a pair of bedroom slippers.
- One resident reported needing more clothes. The resident reported owning shorts that were "too big or too small." The shirt resident wore contained holes.

Medication Storage and Administration

- Resident A had a prescription for Sentry Senior Vitamins, take one tablet by mouth once daily with food. The medication was not listed on the MAR.
- Resident D had a prescription for Cyclobenzaprine 10mg tablet, take one tablet by mouth every eight hours as needed for muscle spasm. The medication was not available and there was not a discontinued order present.

Meals & Food Storage

- There was not at least a one week supply of staple foods or a two day supply of perishable foods available. [Note: Staff reported the U.S. Food Trucks delivers every two months and that the facility was due for a delivery.]
- Food was not properly labeled or stored in the refrigerator and freezer.
- A substitution menu was not available.

Resident Records

- Resident A's and Resident B's most recent monthly observation note was completed January 2016.
- Resident A's most recent physical examination had the resident's diet listed as normal. In contrast, the resident's individual care plan had the resident's diet listed as low sodium.
- Resident C's and Resident F's most recent monthly observation note was completed March 2016.
- Resident D's most recent monthly observation note was completed February 2016.
- Resident E's most recent physical examination had the resident's diet listed as low sodium. In contrast, the resident's individual care plan had the resident's diet listed as regular.
- Resident F's most recent individual care plan was only signed by the resident, not a representative of the facility. [Note: Staff corrected while Team was present.]
- One resident had an incident report dated 2/22/16 resulting in a broken hip and surgery. There was not documentation of the appropriate parties being notified. [Note: Staff reported the appropriate parties were notified and Team would receive a copy of the documents. As of 6/8/16. Team had not received any documents.]

Resident Personal Needs Allowances

- Quarterly financial reports were not available for review.
- Resident B's personal funds ledger was signed for the months of April 2016 and May 2016 although there were no transactions listed.
- Resident D's personal funds ledger was signed for the month of April 2016 although there were no transactions listed.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have a SLED background check, a health assessment or a TB test completed.

Housekeeping, Maintenance, Furnishings

- The water cooler in the living room was leaking.
- In the male bathroom, the baseboard in front of the tub was loose and could easily be removed.
- The shower curtain in the middle bathroom had mold and mildew at the bottom of the curtain. The sink in this bathroom had a slow drain.
- The vents were very dusty.

- One resident's closet had a strong urine smell.
- There was mold around some of the bedroom windows.
- The blankets and pillows on a few beds were extremely worn.

Additional Recommendations

- Three residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.