

Team Advocacy Inspection for November 9, 2017

Wright's Residential care #2 A & B

Inspection conducted by Toni Etheridge, P&A Team Advocate; Nicole Davis, P&A Advocate;
and Michael Zuch, Volunteer



Building A on the left, building B on the right.

Facility Information

Wright's Residential Care is located in Spartanburg County at 12 River Street, 12A & 12B, Lyman, South Carolina 29365-1714. Team Advocacy arrived at 10:46am and exited the facility at 1:47pm. The facility is operated by Dianne E. Wright. When Team Advocacy arrived at the facility, a team member contacted Wright's Residential Care staff to gain entry into the facility. The Team member used the contact information posted on the front exterior door of building A. A staff person arrived within 15 minutes. The staff member confirmed, there are ten residents at the facility; five in building A and five in building B. The facility is licensed for ten beds. Team Advocacy did not conduct resident interviews because the residents were on a day trip attending a church program. There was one staff member present during the inspection. The administrator arrived at 12:30pm and remained at the facility until the inspection was completed. A current administrators' license was not posted. The administrators' LLR license was accessed on the Long Term Care Administrators site; the expiration date is 6/30/2018. The current DHEC facility licensed expiration date is 7/31/18. The facility's written emergency plan is to evacuate to Wright's Residential Care facility, 950 Old Spartanburg Highway, Wellford, South Carolina 29385.

Overview of Visit

During the Team inspection we talked to the staff and administrator; reviewed three residents' records, medications, and medication administration records and toured building A and building B. The team conducted an exit interview with the staff and the administrator. The residents were not present. They were on a day trip attending a church program.

Report Summary

Building A's front yard had large quantities of uncleared leaves and several loose cables hanging from the building, the front porch and cable wires sprawled on the ground. The front exterior hand-railings were not secure, and there was an unsecured hand-rail on the access ramp. A few exterior and interior window frames were partially separated from their window casing creating gaps. In the front yard of building A and B there was a huge pile of trash consisting of satellite dishes, metal railing, cinder blocks, wood and a tire. There were overgrown vines in the back of building A; that reached the roof-line of the building. There was an unattended ladder up against the roof-line of building A. The exterior panel siding of the building had several sections in poor condition: front, back and side. The area lighting throughout the inside of building A was dim. The interior and exterior windows need to be cleaned and dusted. A few of the interior exit ceiling signs are hanging low and need to be re-secured. In the dining area, the wooden chairs were not sturdy and there were no place mats or table cloth on the table. In the bathroom was a small puddle of liquid on the floor near the tub and a urine smell. One of the bath tub grab bars had signs of rust, the other grab bar was broken and there was no soap in the dispenser. The tub's faucet and shower head are loose. In bedroom one, bed sheets and blankets needed to be washed, and pillows replaced. In bedroom two, sheets and blankets needed to be washed and pillows replaced. In bedroom three, one bed was not sturdy and the bedsheets and blankets needed to be washed and pillows replaced. There was also a broken closet knob.

Building B's front yard had some debris. The hand-railing on the outside of the building's exterior is not secure. There were a few exterior and interior window frames partially separated from their window casing, creating gaps. The area lighting throughout building B was dim. The interior and exterior windows need to be cleaned and dusted. Inside building B, the smoke alarm chirped during the inspection. In bedroom one, bed sheets and blankets needed to be washed and pillows replaced. In bedroom two, bedsheets and blankets needed to be washed and pillows replaced. There was one unstable bedframe and above the bed was evidence of a leak and exposed ceiling tape. In the bathroom, the tub's faucet and knobs need to be secured, and the shower head is loose. There is a floor grill-grate that needs to be cleaned. The two dining tables did not have table cloths and placemats (appropriate for the number of seats). The exterior panel sidings of the building had several sections in poor condition: front, back and side. At building B, there are scattered pieces of wood outside next to the front steps. There was an unattended ladder up against the building's roof line on building B. In the back yard there is a pile of trash: a couch, mounds of wood with exposed nails, and an old screen door.

Areas of Commendation

- The staff and the administrator were cordial to Team Advocacy.
- The staff and administrator responded immediately to any and all inspection requests.
- The medication and resident records were accurate and complete.
- The residents' personal needs allowance ledger was current.

- The food menu was posted for Breakfast, Lunch and Dinner.
- The emergency evacuation route was posted.
- There was plenty of nonperishable and perishables items available.
- The kitchen areas were neat in both buildings.
- The tubs in building A and B were clean.
- The prescribed medications were present and accurate.
- A current TB risk assessment was available for review.
- The First Aid and CPR training were current. The HVAC inspection was posted and current.
- The staff personnel files were available for review and current.
- The SLED background files were available for review and met regulatory standards.
- The water temperatures for both buildings A & B, tested at acceptable Fahrenheit temperature ranges.

Areas Needing Improvement

Health/Safety

- The front yards of building A and B displayed large piles of trash.
- There was an unattended ladder up against the roof line of buildings A and B.
- The interior ceiling exit signs in buildings A and B were not secure. There are exposed wires and the sign is dangling.
- The interior living areas throughout buildings A and B has poor lighting.
- There is loose exterior hand-railings on buildings A and B; the front and back areas of both buildings.
- At building B, there are scattered pieces of wood outside next to the front steps.
- In buildings A and B, the exterior and interior window frames were partially separated from the window casing, creating gaps.
- In building A, the wooden chairs are not sturdy.
- The bathroom in building A; had a small puddle of liquid on the floor, one tub grab bar is rusty, the other grab bar is broken.
- In building A, the tub's faucet and shower head are loose.
- In building B's bathroom, the tub's faucet and knobs need to be secured; and the shower head is loose.
- The smoke alarm in building B; chirped during the inspection.

Supervision & Administrator

- No concerns noted during the inspection.

Residents' Rights

- The residents were not present at the facility during The team's inspection.

Recreation

- No concerns noted during the inspection.

Residents' Activities of Daily Living (ADLs)

- No concerns noted during the inspection.

Medication Storage and Administration

- No concerns noted during the inspection.

Meals & Food Storage

- No concerns noted during the inspection.

Resident Records

- No concerns noted during the inspection.

Resident Personal Needs Allowances

- No concerns noted during the inspection.

Appropriateness of Placement

- No residents were present during the inspection.

Personnel Records

- No concerns noted during the inspection.

Housekeeping, Maintenance, Furnishings

- All the bed linens in both buildings need to be washed and pillows replaced.
- In building A, one-bedroom closet door knob is broken.
- The windows need to be cleaned and dusted.
- The exterior of building A has over-grown vines.
- The exterior panel sidings of buildings A and B are in poor condition: the front, back and side panels.
- In building A, the bathroom smells of urine and there is no soap in the dispenser.
- In building B, a floor grate needs to be cleaned.
- The smoke alarm in building B, chirped during inspection.

Additional Recommendations

- No concerns noted during the inspection.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.