

Team Advocacy Inspection for July 25, 2017
Cabading Homes #2
Inspection conducted by Nicole Davis, P&A Team Advocate, and Richard Thompson,
Volunteer

Facility Information

Cabading Homes #2 is located in Charleston County at 3435 Rivers Avenue, North Charleston, SC 29405-7760. Team arrived at the facility at 10:34 AM and exited the facility at 1:21 PM. The administrator, Lolita Cabading, was present for part of the inspection. The facility is operated by Cabading Homes Inc. There were two staff members present when Team arrived. The facility is licensed for 15 beds. The census was 14 with 12 residents present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2018. A current administrators license was posted. The facility had a written emergency plan to evacuate to the Lodging at Quality Inn, 1415 John C. Calhoun, US 301 & 601, Orangeburg, SC 29115.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed four residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of barbecue pork chops, tuna salad, peas, peanut butter bars and tea. A substitution menu was not posted. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperature in the kitchen only reached 115°. Loose and soft boards on the ramp were covered with a mat. The emergency light by bedroom #1 did not illuminate when tested. When Team arrived, several residents were sitting in the dining area with one resident sitting alone at a small separate table. After the Team introduced ourselves, the administrator bent closely to the resident sitting alone, whispering in her ear. The administrator then went into the office. Team attempted to speak with the resident but the resident was immediately called into the office. Later during the inspection, Team was able to speak with the resident individually. Team asked if the resident was paid to be quiet. The resident reported "I was told to be quiet and not talk to you all. If I see anything let her (the administrator) know so that she can have staff fix it. She (the administrator) said all she had was \$1.25 so I took it. I've been asking for money for a few weeks because I don't get much. I just asked for \$2 yesterday." One resident reported "I do not like it here. They have a bad attitude and talk to me like I am a child." One resident had long, dirty nails. The resident reported she would like her nails cut. One resident reported needing a hearing aid. One resident had a strong body order and the clothing worn was dirty. One resident rode around in a wheelchair with a half shirt, underwear, one sock and a towel while Team was present. Resident A had a prescription for Ammonium Lactate 12% cream, apply topically to affected areas twice a day. The medication was unsecured in the resident's bedroom. The resident did not have a physician order allowing her to maintain the medication. Resident B had a prescription for Amlodipine Besylate 10 mg tablet, take one tablet orally once per day, the medication was not available. Staff reported she faxed an order form to the pharmacy the day of Team's inspection and that the medication

would be there on the evening of Team's inspection. Staff was unable to produce the faxed document. Team observed a prescription gel unsecured on the dresser of one resident. Residents reported constantly eating one egg, one sausage and a honey bun for breakfast. One resident not in Team's sample reported "we hardly eat in the morning". Food in the freezer was not sealed or labeled. Boxed items had the best buy dates of December 2016. Resident C had emergency room discharge paperwork dated 5/8/17 with the diagnosis of a fractured vertebra. There was not an incident report or observation note regarding the visit. The administrator reported she was not aware of the fracture; she did not observe the resident having any difficulty walking. She assumed the prescriptions received from the emergency room were for pain management only. Another staff reported she was not at work on that day and that she was also not aware of a fracture. Team suggested staff review paperwork regarding residents prior to filing the documents in their records. Resident C's most recent individual care plan did not address whether the resident had an advanced directive or a power of attorney. Resident C did not have documentation of a two-step TB test available for review; there was only one step present. The personal funds ledger of the records reviewed did not show documentation of the 2017 COLA increase. The administrator reported she did not receive a letter authorizing the increase. Resident C's personal funds ledger was not calculated correctly. One resident not in Team's sample would like the facility to manage her money instead of Family Services due to the monthly charge. The administrator reported she would speak with the resident and case manager. One staff member did not have a health assessment available for review. Several bedrooms had dirty linen and strong urine smells. Team observed what appeared to be bed bugs in bedroom #4. Other residents and staff reported constant issues with bed bugs. The administrator insisted bed bugs were not present but that an exterminator was scheduled to visit the facility soon. Team observed several other insects throughout the facility. Insects were flying around and crawling on the walls, in resident dressers and on resident sinks. Team informed staff of chicken bones in the trashcan of one bedroom with numerous flies. Several vents were very dirty. The bathroom near the dining room had mold in the shower area. The flooring in the other bathroom was soft. Standing water was under the mat near the shower. The flooring by bedroom #2's door was soft.

Areas of Commendation

- The facility is fenced in and contains a porch shared by the connecting facility. The facility contained a television, plants, wall hangings and decorative placemats.
- Resident rooms were personalized.
- A current activity calendar was posted. Activities included bingo, bible study, dance, raffle games and singing.
- Team observed residents coming and going as they pleased.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present. Residents were able to receive seconds for lunch.
- DHEC inspections were available for review.
- The controlled substance log coincided with the amount of medication present.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- First Aid/CPR training was current. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen only reached 115°.
- Loose and soft boards on the ramp were covered with a mat.
- The emergency light by bedroom #1 did not illuminate when tested.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- When Team arrived, several residents were sitting in the dining area with one resident sitting alone at a small separate table. After the Team introduced ourselves, the administrator bent closely to the resident sitting alone, whispering in her ear. The administrator then went into the office. Team attempted to speak with the resident but the resident was immediately called into the office. Later during the inspection, Team was able to speak with the resident individually. Team asked if the resident was paid to be quiet. The resident reported "I was told to be quiet and not talk to you all. If I see anything let her (the administrator) know so that she can have staff fix it. She (the administrator) said all she had was \$1.25 so I took it. I've been asking for money for a few weeks because I don't get much. I just asked for \$2 yesterday."
- One resident reported "I do not like it here. They have a bad attitude and talk to me like I am a child."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident had long, dirty nails. The resident reported she would like her nails cut.
- Two residents reported needing a hearing aid.
- One resident had a strong body odor and the clothing worn was dirty.
- One resident rode around in a wheelchair with a half shirt, underwear, one sock and a towel while Team was present.

Medication Storage and Administration

- Resident A had a prescription for Ammonium Lactate 12% cream, apply topically to affected areas twice a day. The medication was unsecured in the resident's bedroom. The resident did not have a physician order allowing her to maintain the medication. [Note: Staff immediately placed the medication in the locked medication storage area.]
- Resident B had a prescription for Amlodipine Besylate 10 mg tablet, take one tablet orally once per day, the medication was not available. Staff reported she faxed an order form to the pharmacy the day of Team's inspection and that the medication would be there on the evening of Team's inspection. Staff was unable to produce the faxed document.

- Team observed a prescription gel unsecured on the dresser of a resident.

Meals & Food Storage

- Residents reported constantly eating one egg, one sausage and a honey bun for breakfast. One resident not in Team's sample reported "we hardly eat in the morning".
- Food in the freezer was not sealed or labeled.
- Boxed items had the best buy dates of December 2016. [Note: The cook immediately discarded the items.]
- A substitution menu was not posted

Resident Records

- Resident C had emergency room discharge paperwork dated 5/8/17 with the diagnosis of a fractured vertebra. There was not an incident report or observation note regarding the visit. The administrator reported she was not aware of the fracture; she did not observe the resident having any difficulty walking. She assumed the prescriptions received from the emergency room were for pain management only. Another staff reported she was not at work on that day and that she was also not aware of a fracture. Team suggested staff review paperwork regarding residents prior to filing the documents in their records.
- Resident C's most recent individual care plan did not address whether the resident had an advanced directive or a power of attorney.
- Resident C did not have documentation of a two-step TB test available for review; there was only one step present.

Resident Personal Needs Allowances

- The personal funds ledger of the records reviewed did not show documentation of the 2017 COLA increase. The administrator reported she did not receive a letter authorizing the increase.
- Resident C's personal funds ledger was not calculated correctly.
- One resident not in Team's sample would like the facility to manage her money instead of Family Services due to the monthly charge. The administrator reported she would speak with the resident and case manager.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have a health assessment available for review.

Housekeeping, Maintenance, Furnishings

- Several bedrooms had dirty linen and strong urine smells.

- Team observed what appeared to be bed bugs in bedroom #4. Other residents and staff reported constant issues with bed bugs. The administrator insisted bed bugs were not present but that an exterminator was scheduled to visit the facility soon. [Note: Staff immediately began changing the linen off the beds and cleaning the rooms.]
- Team observed several other insects throughout the facility. Insects were flying around and crawling on the walls, in resident dressers and on resident sinks. Team informed staff of chicken bones in the trashcan of one bedroom with numerous flies.
- Several vents were very dirty.
- The bathroom near the dining room had mold in the shower area.
- The flooring in the other bathroom was soft. Standing water was under the mat near the shower.
- The flooring by bedroom #2's door was soft.

Additional Recommendations

- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.