

Harmony House
Team Advocacy Inspection for November 30, 2017
Inspection conducted by Toni Etheridge, P&A Team Advocate; Nicole Davis, P&A Advocate;
and Clarissa Guerrero, Volunteer



Photo Date 11-30-17

Facility Information

Harmony House is in Abbeville County located at 704 Anderson Street in Calhoun Falls, South Carolina 29628-1034. The Team arrived at the facility at 11:46 AM and exited the facility at 2:46 PM. The administrator, Michelle Herron, was not present during the inspection; the facility is operated by Michelle Herron.

The facility is licensed for sixteen beds. The census was fifteen residents. The DHEC license expiration date is 5-31-18. The administrator's license expires on 6-30-18. The facility's emergency evacuation plan was not available to review.

Overview of Visit

Team Advocacy talked to staff members; three residents, reviewed three residents' records, medications, medication administration records and inspected the interiors and exteriors of the facility. Team conducted an exit interview with the staff about the inspection and explained a written report will follow.

The lunch consisted of greens, yams and pork loins; a lunch menu was not posted. Team Advocate spoke to Michelle Herron on the phone. Michelle Herron provided direct contact numbers where she could be reached. During the phone call, the Team Advocate assured the administrator that we would exercise patience with the on-duty staff. There were two facility inspections on the same day, at the same time. The other inspection was conducted by a DHEC representative.

Report Summary

During Team's inspection the medication administration record for resident C had not been initialed for administration on the morning of 11/30/17 and on evening of 11/27/17. The DHEC license and the administrator's license was not posted in a conspicuous location. The facility's emergency evacuation plan was not available to be viewed. The annual TB risk assessment was dated 7-13-16. There was not enough of non-perishable food items in the pantry shed. (The on-duty staff person stated a food inventory had recently been

done and the pantry was scheduled to be replenished on or by Monday, Dec. 4, 2017.) The water temperature at the kitchen sink was 116 degrees Fahrenheit.

The emergency hall-way light did not work when it was tested (Location: near bedroom #1), another emergency hall-way light did not illuminate work when it was tested (Location: near bedroom #6). The fire extinguishers throughout the facility did not have recent inspection dates or signatures.

One of the on-duty staff member's in-training records were not available. A few of the rocking chairs on the front porch requires maintenance; the wood is not sturdy. In bathroom #2, the hand-dryer requires maintenance and the shower chair seat is broken. In bathroom #3, there is no hand-dryer. The couches in the room with the fish tank are worn.

One resident's most recent physical examination record was dated 3-8-12. Another resident's most recent physical examination record was dated 9-27-12, and a third resident's most recent physical examination record was dated 9-28-12. Resident A complained about needing hygiene items: shampoo and soap. Resident A mentioned the extra toilet paper is not kept in the bathroom. The resident needs in-season clothes, and the resident's sneakers and shoes have holes. Resident B's shoes are worn. Resident B requests medical examination by a podiatrist, optometrist and dentist, wants to attend church, and wants camouflage clothing. Resident C requests medical examination by a podiatrist, optometrist, psychiatrist, gynecologist and a dentist. The resident wants to move and live independently; requests a back-brace, eye-glasses, hearing-aid, dentures, a unisex bathing-chair. Resident C stated that staff uses intimidating language, and requests a follow-up from the caseworker on their abuse and neglect case initiated this year.

Areas of Commendation

- The exterior of the facility was decorated for the holiday with in-season wreaths.
- The residents' dining area was spacious.
- There were ample seating accommodations in the dining area for the residents.
- The front yard was neat and free of debris.
- The kitchen area was organized.
- The residents had tidy bedrooms.
- Resident pictures were available for review.
- The on-duty staff members were helpful and courteous.
- There was a sufficient amount of perishable food items available.
- The water temperature in bathroom #2 and bathroom #3 were in regulatory temperature range.
- A resident stated, "The food is good."
- A resident stated, "The staff members are good."
- The annual HVAC inspection was current and available for review.
- The fire alarm and sprinkler inspections were current and available for review.
- A list of November activities was posted: arts & crafts, movies, bingo, church/community outings and Wii games.

Areas Needing Improvement

Health/Safety

- The water temperature at the kitchen sink was 116 degrees Fahrenheit.
- In bathroom #2, the shower chair seat is broken.
- The emergency hall-way light did not illuminate (Location: near bedroom #1).
- The emergency hall-way light did not illuminate (Location: near bedroom #6).
- Fire extinguishers throughout the facility did not have recent inspection dates or signatures.
- The facility's written emergency and evacuation plan was not available.
- The annual TB risk assessment was dated 7-13-16.

Supervision & Administrator

- The DHEC license was not in a conspicuous place.
- The administrator's license was not in a conspicuous place.

Residents' Rights

- Resident A did not have enough in-season clothes.
- Resident A's shoes and sneakers have holes.
- Resident B's shoes were worn.
- Resident B requests medical examinations by a podiatrist, optometrist and a dentist.
- Resident B wants to attend church and wants camouflage clothing.
- Resident C wants to move and live independently.
- Resident C requests medical examinations by podiatrist, optometrist, psychiatrist, gynecologist and a dentist.
- Resident C requests a back-brace, eye-glasses, hearing-aid, dentures and a unisex bathing-chair.
- Resident C requests a follow-up from the caseworker on their abuse and neglect case initiated this year.
- Resident C complained that staff members use intimidating language.

Recreation

- No concerns were noted.

Residents' Activities of Daily Living (ADLs)

- Resident A needs hygiene items: shampoo and soap.
- Resident A complained that the extra toilet paper is not kept in the bathroom.

Medication Storage and Administration

- The medication administration record for resident C had not been initialed for administration on the morning of 11/30/17 and on the evening of 11/27/17.

Meals & Food Storage

- There was not enough non-perishable food items in the pantry. (As stated by the on-duty staff member, inventory was recently done, and food items were scheduled to be replenished on or by Monday, Dec. 4, 2017.)

Resident Records

- One resident's most recent physical examination record was dated 3-8-12.
- One resident's most recent physical examination record was dated 9-27-12.
- One resident's most recent physical examination record was dated 9-28-12.

Resident Personal Needs Allowances

- No concerns were noted.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- One of the on-duty staff person's in-training records information was not available.

Housekeeping, Maintenance, Furnishings

- A few of the rocking chairs on the front porch requires maintenance; the wood is not-sturdy.
- In bathroom #2, the hand-dryer requires maintenance.
- In bathroom #3, there is no hand-dryer. (The on-duty staff member made paper hand towels available).
- The couches in the room with the fish tank are worn.

Additional Recommendations

- A regular routine in documenting resident observations notes is needed.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

