

Team Advocacy Inspection for August 24, 2017
Ivory's Loving Care Residential Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Richard Thompson,
Volunteer



Facility Information

Ivory's Loving Care Residential Facility is located in Charleston County at 2827 Spruill Avenue, North Charleston, SC 29405-8050. Team arrived at the facility at 10:50 AM and exited the facility at 12:35 PM. The administrator, Juanita Sanders, was present for the inspection. The facility is operated by Juanita Sanders and Geneva Nelson. The administrator was the only staff present when Team arrived. The facility is licensed for seven beds. The census was seven with six residents present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2018. A current administrator's license was posted. An emergency evacuation plan was not available for review.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was not observed but was posted as chef salad, fruits, crackers, pudding and a drink. Team conducted an exit interview with the administrator.

Report Summary

The emergency evacuation plan was not available for review. Resident A had a prescription for Mapap 325 mg tablet, take two tablets by mouth every six hours as needed. The medication was present but not listed on the MAR. Resident C had a prescription for Tramadol 50 mg tablet, take one tablet by mouth twice daily. The medication was not available. Leftovers in the refrigerator and freezer were not labelled appropriately. Resident A's most recent monthly observation note was date 1/28/17. Resident B's most recent individual care plan was dated 4/30/16. Resident B and Resident C did not have monthly observation notes available for

review. Resident A did not have a personal funds ledger available for review. The male bedroom in the main building contained bed bugs and had a strong urine smell. The administrator reported this has been an ongoing issue. The male bathroom did not have toilet paper available. The bathroom in the living room contained bar soap, razors in the medicine cabinet and an uncovered trashcan with used depends. The administrator reported she had not had time to clean the facility. One dining room chair was wobbly and the seat was detached.

Areas of Commendation

- There were season appropriate decorations throughout the facility. Resident rooms were personalized.
- A current activity calendar was posted. Activities included bingo, ball toss, nature walks, worship service and cookouts. Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- Residents meet with a podiatrist quarterly.
- Residents appeared to have a good rapport with the staff and reported being treated with respect.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- Residents reported getting enough to eat and described the meals as “good” and “very nice”.
- First Aid and CPR training were current. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- A current TB risk assessment, fire drills and HVAC inspection was not available for review. [Note: The administrator faxed the documents on 8/25/17.]

Supervision & Administrator

- DHEC inspections and the emergency evacuation plan were not available for review. [Team received DHEC inspections via fax on 8/25/17.]

Residents’ Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents’ Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- Resident A had a prescription for Mapap 325 mg tablet, take two tablets by mouth every six hours as needed. The medication was present but not listed on the MAR.
- Resident C had prescriptions for Chlorthalidone 25mg tablet, take one tablet by mouth daily; Metoprolol Tartrate 25 mg tablet, take one tablet orally twice daily; and Tramadol 50 mg tablet, take one tablet by mouth twice daily. The medications were not available. [Note: On 8/25/17, the administrator emailed discontinued orders dated 8/24/17 for Chlorthalidone and Metoprolol Tartrate to Team.]

Meals & Food Storage

- Leftovers in the refrigerator and freezer were not labelled appropriately.

Resident Records

- Resident A's most recent monthly observation note was date 1/28/17.
- Resident B's most recent individual care plan was dated 4/30/16.
- Resident B and Resident C did not have monthly observation notes available for review.

Resident Personal Needs Allowances

- Resident A did not have a personal funds ledger available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The male bedroom in the main building contained bed bugs and had a strong urine smell. The administrator reported this has been an ongoing issue.
- The male bathroom did not have toilet paper available.
- The bathroom in the living room contained bar soap, razors in the medicine cabinet and an uncovered trashcan with used depends. The administrator reported she had not had time to clean the facility.
- One dining room chair was wobbly and the seat was detached.

Additional Recommendations

- One resident would like to move.
- Organize and consolidate records.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.