

**Team Advocacy Inspection for February 21, 2018**  
**Laurens Estates**  
**Inspection conducted by Toni Etheridge, P&A Team Advocate, and Anne Marie Powell, Volunteer**



**Facility Information**

Laurens Estates is located in Laurens County at 2841 Bypass 127, Laurens, South Carolina 29360-8332. Team arrived at the facility at 10:00 AM and exited the facility at 2:16 PM. The administrator, Susan Shipman, was present during the inspection. There were 5 staff members present when Team arrived. The facility is licensed for 34 beds. The census was 22 with 20 residents present on the day of Team's inspection. The DHEC license had an expiration date of 8-31-18. The posted administrator's license had an expiration date of 6-30-18.

**Overview of Visit**

During Team's visit we interviewed six residents; talked to residents and staff; reviewed staff records, reviewed six residents' records, medication, and medication administration records, and toured the facility. Team did not observe the prepared lunch. The meal was fried chicken, sweet peas, white potatoes, rolls, cantaloupe, tea, coffee and water. Team conducted an exit interview with the administrator. The facility had a written emergency plan to evacuate to Lucas Avenue Baptist Church at 101 Lucas Avenue, Laurens, South Carolina 29360.

**Report Summary**

The hot water in the kitchen did not meet DHEC'S required temperature of 180° (for a sanitizing station), and the hot water in the residents' bathroom did not meet the required

temperature range of 100°- 120° set by DHEC. A plastic jug of mayonnaise had a Best Used by Date of December 12, 2017. (The jug was removed.) A jar of Bread and Butter Pickle Chips did not have a Best Used by Date. (The administrator will consult with the deliverer.)

One resident's skin appeared to have insect bites. In the dining room, a few ceiling panels had been removed due to repairs. (A portion of the ceiling's pipes were exposed and the area had not been roped off.)

Four residents wanted eye exams, two residents wanted hearing exams, one resident wanted a dental exam, one resident wanted a foot exam and one resident wanted an appointment with a psychiatrist. There were three residents that wanted sneakers, and one resident wanted pajamas. Two residents complained about the lack of privacy when talking on the phone. One resident complained about phone restrictions and not being able to use the phone whenever they wanted.

One resident wanted hygiene products (soap and a hairbrush) and another resident complained their bed was too small. Three residents wanted to be more involved in the community, and one resident wanted access to computer workshops.

One resident needed assistance after bathing and one resident needed assistance with putting heavier clothing items on.

One resident's medication administration record included a prescription for Pradaxa 150 mg., but the prescription on the box in the cart did not have the resident's name on it. (The medical technician stated the box top had been removed.)

A recent delivery of canned pinto beans did not have the Best Used by Date. (The administrator will consult with the deliverer.)

One resident struggled to use a hallway. (A hallway floor had a slight incline; the resident was going to their bedroom.) The facility's front bathroom had a loose toilet seat and in the hallway there was a loose handrail. In one resident's bathroom, the showerhead was not secured.

Area B had four loose handrails, a broken window needed to be replaced, and an exterior light bulb needed to be replaced. At the front of the property, a large hole was partially covered by pieces of wood and one exterior window had cob webs.

## **Areas of Commendation**

- The administrator and staff were courteous and professional.
- The staff responded promptly to inspection requests.
- The annual HVAC and fire alarm inspections were current.
- The annual inspection of the facility's fire extinguishers was current.
- The fire extinguishers were checked on a monthly basis and initialed by staff.
- Fire drills were conducted quarterly for all three shifts.
- The evacuation routes were posted.
- The facility's annual TB risk assessment was current.
- Staff members' in-service training, CPR and First Aid were current.
- Staff SLED background checks were documented.
- There was a trained staff member responsible for recreational activities.
- The facility was adequately furnished and well ventilated.
- The facility had an adequate amount of food available.
- The kitchen area was organized.
- There were enough on-duty staff members to meet the needs of the residents.
- The facility was free of strong, offensive odors.
- The dining area had enough seats for the residents.
- The facility's room temperatures were comfortable.
- All medications were kept in a secured location.
- The laundry room was secured.
- Residents' observation notes were documented.
- The facility had a secondary written emergency plan.
- Six residents liked living at the residence and felt safe.
- Six residents enjoyed the food, the extra servings and the snacks.
- Five residents did not want to move.
- Four residents knew where to locate the emergency contact numbers.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water in the kitchen did not meet DHEC'S required temperature of 180° (for a sanitizing station.)
- The hot water in the residents' bathroom did not meet the required temperature range of 100°- 120° set by DHEC.

- A plastic jug of mayonnaise had a Best Used by Date of December 12, 2017. (The jug was removed.)
- A jar of Bread and Butter Pickle Chips did not have a Best Used by Date. (The administrator will consult with the deliverer.)
- One resident's skin appeared to have insect bites.
- In the dining room, a few ceiling panels had been removed due to repairs. (A portion of the ceiling's pipes were exposed and the area had not been roped off.)

### **Supervision & Administrator**

- No concerns were noted.

### **Residents' Rights**

- Four residents wanted eye exams, two residents wanted hearing exams, one resident wanted a dental exam, one resident wanted a foot exam and one resident wanted an appointment with a psychiatrist.
- Three residents wanted sneakers and one resident wanted pajamas.
- Two residents complained about the lack of privacy when talking on the phone. One resident complained about phone restrictions and not being able to use the phone whenever they wanted.
- One resident wanted hygiene products (soap and a hairbrush.)
- One resident complained their bed was too small.

### **Recreation**

- Three residents wanted to be more involved in the community.
- One resident wanted access to computer workshops.

### **Residents' Activities of Daily Living (ADLs)**

- One resident needed assistance after bathing.
- One resident needed assistance with putting on heavier clothing items.

### **Medication Storage and Administration**

- One resident's medication administration record included a prescription for Pradaxa 150 mg., but the prescription on the box in the cart did not have the resident's name on it. (The medical technician stated the box top had been removed.)

### **Meals & Food Storage**

- A recent delivery of canned pinto beans did not have the Best Used by Date. (The administrator will consult with the deliverer.)

### **Resident Records**

- No concerns were noted.

### **Resident Personal Needs Allowances**

- No concerns were noted.

### **Appropriateness of Placement**

- One resident struggled to use a hallway. (A hallway floor had a slight incline; the resident was going to their bedroom.)

### **Personnel Records**

- No concerns were noted.

### **Housekeeping, Maintenance, Furnishings**

- The facility's front bathroom had a loose toilet seat.
- There was a loose handrail in the hallway.
- In one resident's bathroom the showerhead was not secured.
- Area B had four loose handrails.
- A broken window needed to be replaced.
- An exterior light bulb needed to be replaced.
- At the front of the property, a large hole was partially covered by pieces of wood.
- One exterior window had cob webs.

### **Additional Recommendations**

- No additional recommendations.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.