

Team Advocacy Inspection for April 10, 2017

Master Care

Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams, Volunteer



Facility Information

Master Care is located in Pickens County at 5870 Moorefield Memorial Highway, Liberty, SC 29657-9268. Team arrived at the facility at 11:00 AM and exited the facility at 1:32 PM. The administrator, Jimmy Masters, was not present for the inspection. The facility is operated by Master Care Inc. There were three staff members present when Team arrived. The facility is licensed for 14 beds. The census was 12 on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Roanoke Church Fellowship, 400 Roanoke Road, Liberty, SC 29657.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of chicken, carrots, rice, beets, bread, tea and cookies. A substitution menu was posted after residents began eating. Team conducted an exit interview with the staff.

Report Summary

One resident's bed sunk in the middle, the slats were broken. Resident A had a prescription for Miralax, dissolve one capful in eight ounces of liquid and drink once a day as needed. The medication was not available. Staff reported the medication had been discontinued and contacted the physician for a copy of the discontinued order while Team was present. Food in the freezer was not properly labeled. The substitution

menu was posted after residents had begun eating. One railing on the ramp was loose. One bathroom had a black substance around the bottom of the shower. The exhaust vent in another bathroom was hanging from the ceiling.

Areas of Commendation

- The facility was free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants, portraits, a piano and books.
- A current activity calendar was posted. Activities include name that tune, bingo, ball toss, pet day and the chicken game.
- Residents were able to choose the activity they wanted to participate in.
- Staff was very helpful during the inspection. Staff was easily identifiable with uniforms.
- Residents enjoyed living at the facility. One resident not in Team's sample reported "I just think they're doing fine, if you ask me."
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- Resident A had a prescription for Miralax, dissolve one capful in eight ounces of liquid and drink once a day as needed. The medication was not available. Staff reported the medication had been discontinued and contacted the physician for a copy of the discontinued order while Team was present.

Meals & Food Storage

- Food in the freezer was not properly labeled. [Note: Staff began correcting the items.]
- The substitution menu was posted after residents had begun eating.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One railing on the ramp was loose.
- One bathroom had a black substance around the bottom of the shower.
- The exhaust vent in another bathroom was hanging from the ceiling.
- One resident's bed sunk in the middle, the slats were broken.

Additional Recommendations

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.