

Team Advocacy Inspection for February 23, 2017

Pettis Angels Residential Care

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



Facility Information

Pettis Angels Residential Care is located in Charleston County at 2614 Madden Drive, North Charleston, SC 29405-5529. Team arrived at the facility at 10:36 AM and exited the facility at 12:43 PM. The administrator, Ethel Pettis, was present for the inspection. There was one staff member present when Team arrived. The facility is licensed for five beds. The census was five with four residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to the home of Irish Thomas, 6598 Coventry Point Way, Austell, GA 30168.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; reviewed pet records and toured the facility. A meal was not observed; lunch was scheduled for 1:30 PM. Team conducted an exit interview with the administrator.

Report Summary

The cupboard under the kitchen sink was unlocked and contained bleach and chemicals. The fire extinguishers were not monitored monthly. The most recent HVAC inspection was completed 1/14/16. The communal bathroom contained bar soap. Residents would like to do more in the facility and in the

community. Residents reported not being offered any recreational activities in the house; they would like to play pool, exercise and do chores around the house. One resident would like to work. One resident reported needing more pants. Resident A had a prescription for Metformin HCL 1000 mg tablet, take one and one half tablets by mouth every morning and take one tablet every evening with food. In contrast, the MAR had the instructions for the medication as take one tablet twice a day. Resident A had a prescription for Cetirizine HCL tablet 10 mg, take one tablet once a day. The medication was not labeled. Resident A had the medication Vitamin E 100 unit capsule, take one capsule by mouth every day. The medication was not listed on the MAR. Resident B had a prescription for Fluoxetine HCL 10 mg capsule, take three capsules by mouth every morning for mood. In contrast, the MAR listed Fluoxetine HCL 20 mg capsule, take one tablet every morning. Resident B had three medications pre-signed for 2/24/17. Resident B had a prescription for Risperidone 4 mg, take one tablet at bedtime. In contrast, the MAR and the medication had the dosage as 3 mg. Team noted the prescription was written 1/5/17. Resident B had the medication Lacosamide 100 mg tablet, take one tablet by mouth twice a day for seizures. The medication was not listed on the MAR. One resident reported not receiving seconds when requested. Items in the refrigerator and freezer were not properly labeled. Sloppy Joe in the freezer was dated 04/05/2016. Multiple items in the pantry had label dates of 10/2015 and 05/2016. Resident A's most recent physical examination was dated 6/12/15. Resident A's most recent physical examination had the resident's diet listed as "ADA 1800 cal". In contrast, the resident's individual care plan had the diet listed as "regular". Resident B and Resident C did not have photographs available for review. Resident B's most recent individual care plan was not signed by the resident or a responsible party. Resident C's most recent physical examination was dated 8/21/15. Resident C's most recent individual care plan was dated 8/12/16. The administrator's most recent medication training available for review was dated 5/20/14. Team noted the administrator had distributed medications on the day of Team's inspections.

Areas of Commendation

- The facility was clean and free of insects or offensive odors.
- The backyard was clean and well raked.
- Residents and staff had a good rapport.
- Team observed residents coming and going as they pleased.
- Residents were able to access all living areas of the facility.
- A current menu was posted with substitutions for sugar free snacks.
- Residents enjoyed having a dog at the facility. The dog had current vaccination records.
- Residents reported enjoying the food. They described the food as "soul food" and "good food".
- Residents reported enjoying other residents in the house.
- Monthly observation notes were current.
- There was an adequate supply of food.
- Staff record had necessary SLED checks completed and current CPR/First Aid training.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.

Areas Needing Improvement

Health/Safety

- The cupboard under the kitchen sink was unlocked and contained bleach and other chemicals.
- Fire extinguishers were not monitored monthly.
- The most recent HVAC inspection was completed 1/14/16.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- Residents reported not being offered any recreational activities in the house. [Note: Team was present during scheduled activity of "Meditation time" from 10-12 and no activity was occurring.]
- One resident would like to exercise at the house.
- One resident would like to help around the house by sweeping or doing chores.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a dental appointment. [Note: The resident reported the exam was already scheduled.]
- One resident reported needing more pants.

Medication Storage and Administration

- Resident A had a prescription for Metformin HCL 1000 mg tablet, take one and one half tablets by mouth every morning and take one tablet every evening with food. In contrast, the MAR had the instructions for the medication as take one tablet twice a day. [Note: The administrator corrected the MAR while Team was present.]
- Resident A had a prescription for Cetirizine HCL tablet 10 mg, take one tablet once a day. The medication was not labeled. [Note: The administrator labeled the medication while Team was present.]
- Resident A had the medication Vitamin E 100 unit capsule, take one capsule by mouth every day. The medication was not listed on the MAR.
- Resident B had a prescription for Fluoxetine HCL 10 mg capsule, take three capsules by mouth every morning for mood. In contrast, the MAR listed Fluoxetine HCL 20 mg capsule, take one tablet every morning.
- Resident B had three medications pre-signed for 2/24/17.

- Resident B had a prescription for Risperidone 4 mg, take one tablet at bedtime. In contrast, the MAR and the medication had the dosage as 3 mg. Team noted the prescription was written 1/5/17.
- Resident B had the medication Lacosamide 100 mg tablet, take one tablet by mouth twice a day for seizures. The medication was not listed on the MAR. [Note: The administrator added the medication to the MAR while Team was present.]

Meals & Food Storage

- One resident reported not receiving seconds when requested.
- Items in the refrigerator and freezer were not properly labeled.
- Sloppy Joe in the freezer was dated 04/05/2016.
- Multiple items in the pantry had label dates of 10/2015 and 05/2016.

Resident Records

- Resident A's most recent physical examination was dated 6/12/15.
- Resident A's most recent physical examination had the resident's diet listed as "ADA 1800 cal". In contrast, the resident's individual care plan had the diet listed as "regular".
- Resident B and Resident C did not have photographs available for review.
- Resident B's most recent individual care plan was not signed by the resident or a responsible party.
- Resident C's most recent physical examination was dated 8/21/15.
- Resident C's most recent individual care plan was dated 8/12/16.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The administrator's most recent medication training available for review was dated 5/20/14. Team noted the administrator had distributed medications on the day of Team's inspections.

Housekeeping, Maintenance, Furnishings

- The communal bathroom contained bar soap.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.