

Team Advocacy Inspection for March 20, 2017

Resting Place #1

**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer**

Facility Information

Resting Place #1 is located in Anderson County at 207 E Shockley Ferry Road, Anderson, SC 29624-3731. Team arrived at the facility at 11:03 AM and exited the facility at 1:05 PM. The administrator, Mary Touchton, was present for part of the inspection. The facility is operated by Mary Touchton. There was one staff member present when Team arrived; the administrator arrived approximately one hour later. The facility is licensed for 10 beds. The census was nine with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of November 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Full Gospel Lighthouse, 1214 New Hope Road, Anderson, SC 29625.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of chicken pot pie, cole slaw, cake, and koolaid or water. A substitution menu was posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperatures in the bathrooms were 135° and 127°. The most recent HVAC inspection was completed 5/20/15. Residents reported not feeling safe due to the recent break in at the facility and wanted the lock on the door replaced. The TB risk assessment dated 7/1/16 was only partially completed. DHEC inspections were not available for review. Residents reported not being able to come and go as they pleased. Residents would like a variety of activities at the facility. Two residents reported needing eyeglasses and dentures. One resident reported needing a vision exam and a dental exam. Two residents reported needing clothes. There was not a two-day supply of perishable food available. Resident A's most recent individual care plan did not address whether the resident had an advanced directive. Resident A did not have a photograph available for review. Tomatoes in the refrigerator were rotten. In the front bathroom, bar soap was under the sink. The flooring in this bathroom sunk in certain areas; tape was along the floor.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized. There were books and board games for residents to use.

- A current activity calendar was posted. Activities included bird feeding, walking inside the fence, bingo and hymnal singing.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Seconds were available for lunch.
- Annual electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed quarterly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 135° and 127°.
- The most recent HVAC inspection was completed 5/20/15. [Note: The administrator reported a new unit had been installed at that time.]
- Residents reported not feeling safe due to the recent break in at the facility and wanted the lock on the door replaced. [Note: Staff confirmed there was a break in the night before.]
- The TB risk assessment dated 7/1/16 was only partially completed.

Supervision & Administrator

- DHEC inspections were not available for review. [Note: The administrator reported the documents were confidential and she would not share them with Team.]

Residents' Rights

- Residents reported not being able to come and go as they pleased.

Recreation

- Residents would like to do more in the community.
- Residents would like a variety of activities at the facility.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing eyeglasses and dentures.
- One resident reported needing a vision exam and a dental exam.

- Two residents reported needing clothes.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- There was not a two-day supply of perishable food available. [Note: Staff reported the facility stores food at the facility behind it and goes grocery shopping once per week; they were scheduled to go the day following Team's inspection. The nearby facility did not have enough food for both facilities.]

Resident Records

- Resident A's most recent individual care plan did not address whether the resident had an advanced directive.
- Resident A did not have a photograph available for review.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Tomatoes in the refrigerator were rotten. [Note: Staff immediately discarded the tomatoes.]
- In the front bathroom, bar soap was under the sink. The flooring in this bathroom sunk in certain areas; tape was along the floor.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.