Team Advocacy Inspection for April 17, 2017 Village Community Care Home – Unit A Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams, Volunteer

Facility Information

Village Community Care Home Unit A is located in Anderson County at 1250 Salem Church Road, Anderson, SC 29625-1310. Team arrived at the facility at 11:10 AM and exited the facility at 2:13 PM. The administrator, Phyllis Williams was present for the inspection. The facility is operated by Village Community Care Home Inc. There was one staff present when Team arrived. The facility is licensed for eleven beds. The census was eleven with five residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Anderson-Oconee-Pickens Mental Health Center, 200 McGee Road, Anderson, SC 29625.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications, and medication administration records; and toured the facility. Lunch consisted of an egg salad sandwich, pea salad, apple sauce and tea. The menu was posted. Team conducted an exit interview with the administrator and staff.

Report Summary

The activity calendar was for March. One resident would like their long toe nails cut. Resident B's most recent individual care plan was dated 10/5/16. Bathroom B had a strong urine smell and a large urine stain on the floor.

Areas of Commendation

- The facility was well lit. It contained a flat screen television, leather furniture, lamps, pictures made by residents, a nice built in hutch with knick knacks, plants and seasonal decorations. There was also a birthday board for residents. The dining room tables held placemats and decorative centerpieces.
- Residents reported participating in a day program.
- Team observed residents coming and going as they pleased.
- Team observed a good rapport between residents and staff.
- One resident reported "The food is very good."
- The dining room tables had enough chairs for residents to eat at the same time.
- The facility had two types of fire extinguishers throughout.
- The facility had the fire evacuation plan posted throughout the facility. Fires drills were completed monthly and on different shifts.

- Staff records reviewed had necessary SLED checks completed and current CPR/first aid trainings.
- All prescribed medications were present, secured appropriately and the MAR/controlled substance log was documented correctly.
- Resident records reviewed were organized.
- Resident records reviewed had documentation authorizing the facility to manage funds.
- Annual HVAC, alarm and electrical system inspections were available for review.
- Water temperatures were within the appropriate range.
- There was an adequate supply of food.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

No concerns noted.

Supervision & Administrator

No concerns noted.

Residents' Rights

No concerns noted.

Recreation

• The activity calendar was for March.

Residents' Activities of Daily Living (ADLs)

One resident would like their long toe nails cut.

Medication Storage and Administration

No concerns noted.

Meals & Food Storage

No concerns noted.

Resident Records

• Resident B's most recent individual care plan was dated 10/5/16. [Note: Staff and the administrator met with the resident while Team was present to update the care plan.]

Resident Personal Needs Allowances

• No concerns noted.

Appropriateness of Placement

No concerns noted.

Personnel Records

No concerns noted.

Housekeeping, Maintenance, Furnishings

• Bathroom B had a strong urine smell and a large urine stain on the floor. [Note: Staff reported the bathroom is scheduled to be renovated, the flooring will be replaced at that time.]

Additional Recommendations

One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.