

**Team Advocacy Inspection for April 17, 2017**  
**Village Community Care Home – Unit C**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,**  
**Volunteer**

### **Facility Information**

Village Community Care Home Unit C is located in Anderson County at 1250 Salem Church Road, Anderson, SC 29625-1310. Team arrived on the facility grounds at 11:10 AM and exited the facility grounds at 2:13 PM. The administrator, Phyllis Williams was present for the inspection. The facility is operated by Village Community Care Home Inc. This unit is located next to three other units; all the units have the same operator but are each individually licensed as CRCF's. The records for each facility are housed together at the main office so Team reviewed records for two units then proceeded to complete each individual inspection. There was one staff present when Team arrived. The facility is licensed for eleven beds. The census was eleven with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Anderson-Oconee-Pickens Mental Health Center, 200 McGee Road, Anderson, SC 29625.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications, and medication administration records; and toured the facility. Lunch consisted of an egg salad sandwich, pea salad, apple sauce and tea. The menu was posted. Team conducted an exit interview with the administrator and staff.

### **Report Summary**

The hot water temperatures in the bathrooms were 123°. The activity calendar was for March. Residents would like to do more in the community. Two residents reported needing clothes. Team observed one resident wearing a shirt that appeared to be too small. One resident reported needing a podiatrist exam. Food in the refrigerator was not properly stored or labeled. In one bedroom, there was a hole in the wall. Chairs on the back porch were broken.

### **Areas of Commendation**

- The facility was well lit. It contained a flat screen television, leather furniture, lamps, pictures made by residents, a nice built-in hutch with knick knacks, plants and seasonal decorations. There was also a birthday board for residents. The dining room tables held placemats and decorative centerpieces.
- Residents reported participating in a day program.
- Team observed residents coming and going as they pleased.
- Team observed a good rapport between residents and staff.
- One resident reported "The food is good." Another resident reported "it's getting better here."

- Resident rooms were personalized.
- The dining room tables had enough chairs for residents to eat at the same time.
- The facility had two types of fire extinguishers throughout.
- The facility had the fire evacuation plan posted throughout the facility. Fires drills were completed monthly and on different shifts.
- Staff records reviewed had necessary SLED checks completed and current CPR/first aid trainings.
- All prescribed medications were present. The MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Resident records reviewed were organized.
- Resident records reviewed had documentation authorizing the facility to manage funds.
- Annual HVAC, alarm and electrical system inspections were available for review.
- There was an adequate supply of food.
- Observation notes were current.
- Individual care plans were current and updated as needed.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperatures in the bathrooms were 123°.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- No concerns noted.

### **Recreation**

- The activity calendar was for March.
- Residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- Two residents reported needing clothes. Team observed one resident wearing a shirt that appeared to be too small.
- One resident reported needing a podiatrist exam.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- Food in the refrigerator was not properly stored or labeled.

#### **Resident Records**

- No concerns noted.

#### **Resident Personal Needs Allowances**

- No concerns noted.

#### **Appropriateness of Placement**

- No concerns noted.

#### **Personnel Records**

- No concerns noted.

#### **Housekeeping, Maintenance, Furnishings**

- Chairs on the back porch were broken.
- In one bedroom, there was a hole in the wall. [Note: Staff reported the resident frequently making holes in the wall but they would be repaired.]

#### **Additional Recommendations**

- Three residents would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.