

**Team Advocacy Inspection for March 28, 2018**  
**Piedmont Pathways Community Residential Care Facility**  
**Inspection conducted by Kristy Caldwell, P&A Advocate,**  
**Nicole Davis, P&A Advocate, and Clarissa Guerrero, Volunteer**



### **Facility Information**

Piedmont Pathways Community Residential Care Facility is located in Richland County at 5640 Lower Richland Boulevard, Hopkins, SC 29061-9525. Team arrived at the facility at 9:25 AM and exited the facility at 12:35 PM. The administrator, Gwendolyn Scott, was present for the inspection. The facility is operated by Piedmont Center for Mental Health Services. There were two staff members present when Team arrived. The facility is licensed for 15 beds. The census was 14 with five residents being present during the Team's inspection. The DHEC license had an expiration date of January 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Generations of Monetta, 77 Cato Road, Monetta, SC 29105.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of a tuna sandwich, a bag of chips and water or tea. Team conducted an exit interview with the administrator.

### **Report Summary**

The most recent HVAC inspection was completed 1/24/17. The hot water temperature in room #5's bathroom was 97°. The hot water temperature in the kitchen was 106°. Several

boards on the front entrance ramp were loose. There were several soft spots in the flooring in the upstairs bathroom. The activity calendar was current but did not list the activity location. One resident had a strong smell of urine. One resident's sheets and pillowcase were stained. Another resident had a pillow that was stained and worn. One resident reported needing an eye exam and dental exam. Another resident reported needing a gynecological exam. One resident reported needing jeans, shorts and underwear. Two residents reported that they would like to work. Two residents reported that they would like to move. One resident wanted to have more activities in the community. Resident C had a prescription for Acetaminophen 500 mg to take one tablet every four hours as needed. The MAR did not have the dosage of the medicine listed. Resident B was prescribed Benadryl 50 mg one tablet by mouth at bedtime. The medication present was 25 mg and labeled to take one tablet by mouth at bedtime. The admission agreement signed by Resident B had another resident's name listed. Resident C's individual care plan was last updated on 9/14/18. One staff had a medication training date of 2/23/17. The staff member's initials were documented several times in this month's resident MAR's. The railing was loose in Resident A's room. There were two items in the freezer that were not labeled or dated [Note: Staff corrected this during visit]. There were two non-perishable items in the pantry that had exceeded their 'best by' date of 12/17/17. The light in the bathroom by room #3 was burned out. The bathroom by room #2 had a piece of metal paneling in front of the toilet that was lifting away from the wall. The shower rods in all three bathrooms were loosely adhered to the wall and easily pulled down. The bathroom in room #5 shower head was extremely loose. The toilet seat in this bathroom was also loose.

### **Areas of Commendation**

- The facility was very spacious and bright. There were seating areas indoors and outdoors for the residents to use.
- Residents living at the facility felt safe.
- There was an adequate supply of food present.
- DHEC inspections were posted.
- A current TB risk assessment was available for review.
- Current First Aid/CPR documentation training was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Observation notes were current.
- Records reviewed were very organized.
- Staff was very helpful.

## **Areas Needing Improvement**

### **Health/Safety**

- Low water temperatures were noted in the kitchen and in the bathroom of Room #5. The kitchen's water temperature was 106.5 degrees and the bathroom's water temperature was 96.7 degrees.
- Several boards on the ramp were loose.
- The most recent HVAC inspection was completed 1/24/17.
- The railing was loose in Resident A's room.
- The bathroom by room #2 had a piece of metal paneling in front of the toilet that was lifting away from the wall.
- The shower rods in all three bathrooms were loosely adhered to the wall and easily pulled down.
- In the bathroom of room #5, the shower head was extremely loose. The toilet seat in this bathroom was also loose.

### **Supervision & Administrator**

- No concern noted.

### **Residents' Rights**

- Residents did not feel as though they had privacy on the telephone. The telephone was located in the hallway of the facility.

### **Recreation**

- One resident would like to do more in the community.
- The activity calendar did not list the location of the activities.

### **Residents' Activities of Daily Living (ADLs)**

- One resident had a strong smell of urine.
- One resident's sheets and pillowcase were stained. Another resident had a pillow that was stained and worn.
- One resident reported needing an eye exam and dental exam.
- One resident reported needing a gynecological exam.
- One resident reported needing jeans, shorts and underwear.

### **Medication Storage and Administration**

- Resident C had a prescription for Acetaminophen 500 mg to take one tablet every four hours as needed. The MAR did not have the dosage of the medicine listed.
- Resident B was prescribed Benadryl 50 mg one tablet by mouth at bedtime. The medication present was 25 mg and labeled to take one tablet by mouth at bedtime.

### **Meals & Food Storage**

- Residents reported not being able to get seconds when requested.
- There were two items in the freezer that were not labeled or dated [Note: Staff corrected this during visit].
- There were two non-perishable items in the pantry that had exceeded the 'best by' date of 12/17/17.

### **Resident Records**

- The admission agreement signed by Resident B had another resident's name listed.
- Resident C's individual care plan was last updated on 9/14/17.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- One staff had a medication training date of 2/23/17. The staff member's initials were documented several times in this month's resident MAR's.

### **Housekeeping, Maintenance, Furnishings**

- The railing was loose in Resident A's room.
- The bathroom by room #2 had a piece of metal paneling in front of the toilet that was lifting away from the wall.
- The light in the bathroom by room #3 was burned out.
- In the bathroom of room #5, the shower head was extremely loose. The toilet seat in this bathroom was also loose.
- The shower rods in all three bathrooms were loosely adhered to the wall and easily pulled down.

### **Additional Recommendations**

- Two residents would like to move.
- Two resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.