

Team Advocacy Inspection for April 12, 2018
Victorian Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Michael Zuch, Volunteer

Facility Information

Victorian Home is located in Florence County at 313 Warley Street, Florence, SC 29501-4730. Team arrived at the facility at 10:45 AM and exited the facility at 2:08 PM. The administrator was not present for the inspection. The facility is operated by Ada O. Nwankudu. There were two staff members present when Team arrived. The facility is licensed for five beds. The census was five on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Gene's Residential Care Facility #2, 2385 Pamplico Highway, Florence, SC 29505.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team observed lunch. A substitution menu of fried chicken, peas, carrots, and cookies was posted. Team conducted an exit interview with the staff.

Report Summary

The residence had a prominent cockroach infestation. Team Advocacy saw cockroaches in many places in the facility, including inside the medicine cabinet. Team Advocacy found many loose pills in the medicine cabinet. They appeared to be the same type of pills. Neither Team nor staff could determine what the medicine was or to whom who it belonged. Dead bugs were also found in the refrigerator by, or on, food items. The water temperature in the kitchen was 108° F. The most recent DHEC inspection available for review was 9/16/10. The most recent HVAC inspection available for review was dated in 2016 [Note: The hole punch used on the document had removed the rest of the date]. The most recent Fire Alarm inspection available for review was 2/7/14. On the ramp, the handrail and a few boards were loose. Cleaning supplies were unsecured in the bathroom. Clorox Bleach was found in one resident's room [Note: Staff removed the item]. Fire Drills were not completed by all shifts each month. Fire drill reports were not available for review. There were electrical wires hanging down from the ceiling in the hallway. All fire extinguishers were last charged and signed on 1/12/17. One resident reported they did not have enough clothing to wear clean clothes in between laundry days in the facility. Team noted the resident did not have at least 7 outfits of clothing for each season. Resident B had a prescription for Trinexyphenidyl 5 mg, take one capsule twice a day.

The medication directions on the MAR read to take one capsule three times a day. Many items in the refrigerator were out of their original packaging and not labeled. Several items in the refrigerator were opened or unsealed in their packaging. Resident A did not have a photograph in their file. Resident A's individual care plan was not signed by the resident. Resident B did not have an admission TB test available for review. Resident B's most recent individual care plan was 8/20/17. Resident C's most recent individual care plan was 8/20/17. Resident C's observation notes did not have the year included on the dates. Resident C's most recent quarterly financial report was dated 12/30/16. Resident C's most recent monthly update to their personal funds ledger was 2/1/18.

Areas of Commendation

- The facility contained a nice sitting area where residents could watch television. Residents also enjoyed sitting on the front porch.
- A current recreation calendar was posted. Activities included card games, exercise, movies and checkers.
- Team observed a good rapport between residents and staff.
- Team observed residents coming and going as they pleased.
- There was an adequate supply of food present.
- A current TB risk assessment was available for review.
- Necessary SLED checks were completed.
- All employees had current CPR, medication management and basic first aid training.
- Emergency evacuation routes were posted throughout the facility.

Areas Needing Improvement

Health/Safety

- The residence had a prominent cockroach infestation. Team Advocacy saw cockroaches in many places in the facility, including inside the medicine cabinet. Dead bugs were also found in the refrigerator by, or on, food items.
- The water temperature in the kitchen was 108° F.
- The most recent DHEC inspection available for review was 9/16/10 [Note: Staff located a partial DHEC inspection report dated 8/8/17 but was unable to find the full report].
- The most recent HVAC inspection available for review was dated in 2016 [Note: The hole punch used on the document had removed the rest of the date].
- The most recent Fire Alarm inspection available for review was 2/7/14.
- On the ramp, the handrail and a few boards were loose.
- Cleaning supplies were unsecured in the bathroom. [Note: The staff reported they were about to start cleaning. The cabinet was unlocked for the entirety of Team's visit.]
- Clorox Bleach was found in one resident's room [Note: Staff removed the item].

- Fire Drills were not completed by all shifts each month. Fire drill reports were not available for review and there was no documentation of the date of the drill or which staff conducted it.
- In the hallway there were electrical wires hanging down from the ceiling. It appeared a light fixture used to be in that location but had been removed.
- All fire extinguishers were last charged and signed off on 1/12/17.
- The smoke alarm in the living room had a dying battery. A resident reported it had been beeping for nearly one week.
- The telephone and other electronics with cords were on the floor in the living room.
- Team found containers of loose screws and nails in several places in the facility.
- No hand soap or toilet paper was kept in the bathroom [Note: Staff said residents are responsible for having their own].

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported they did not have enough clothing to wear clean clothes in between laundry days in the facility. Team noted the resident did not at least 7 outfits of clothing for each season. The resident reported needing additional shirts and pants.
- One resident needs assistance changing their bed linens and struggles with putting on the fitted sheet. Due to this, the resident stated his sheets rarely get washed or changed. Team observed the resident's sheet was stained and discolored.
- The menu posted was for the week of March 31, 2018 [Note: A substitution menu for the correct date was posted while Team was present].

Medication Storage and Administration

- Resident B had a prescription for Trinexyphenidyl 5 mg, take one capsule twice a day. The medication directions on the MAR read to take one capsule three times a day.
- Team Advocacy found many loose pills in the medicine cabinet, they appeared to be the same type. Neither Team nor staff could determine what the medicine was or to whom it belonged.
- Cockroaches were found inside the medicine cabinet.

Meals & Food Storage

- Dead cockroaches were found in the refrigerator by, or on, food items.
- Many items in the refrigerator were out of their original packaging and not labeled.
- Several items in the refrigerator were opened or unsealed in their packaging.
- A quart of yogurt had exceeded its expiration date of 10/13/17. A dead cockroach was found on the lid of this container.
- A box of crackers had exceeded its 'best by' date of December 2017.
- A container of Peanut Butter had exceeded its expiration date of 9/5/14.
- Three cans of nonperishable food had exceeded their 'best by' dates of 5/21/17, 11/21/17 and 10/18/17.

Resident Records

- Resident A did not have a photograph in their file.
- Resident A's signature was not on their most recent individual care plan.
- Resident B did not have an admission TB test available for review.
- Resident's B's birthday was incorrect on his admission paperwork.
- Resident B's observation notes were not completed monthly. The most recent note was 3/5/18; prior to that the most recent notes were 12/1/17, and 1/31/17.
- Resident B's most recent individual care plan was 8/20/17.
- Resident C's most recent individual care plan was 8/20/17.
- Resident C's observation notes did not have the year included on the dates.

Resident Personal Needs Allowances

- Resident C's most recent quarterly financial report was dated 12/30/16.
- Resident C's most recent monthly update to their personal funds ledger was 2/1/18.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The bathroom sink was clogged, draining very slowly.
- Facial hair was in the bathroom sink and bathroom floor [Note: Staff cleaned the area during Team's inspection].
- The bottom cabinet in the bathroom was cluttered with random items.

Additional Recommendations

- Two residents would like to move.
- Two residents would like to work.
- One resident had concerns about their medication and would like to visit a doctor.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.