

Team Advocacy Inspection for May 4, 2018
Greene's Residential Care II
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Susan Grinnell, Volunteer

Facility Information

Greene's Residential Care II is located in Sumter County at 28 S Magnolia Street, Sumter, SC 29150-5243. Team arrived at the facility at 10:21 AM and exited the facility at 1:38 PM. The administrator was not present for the inspection. The facility is operated by Carl Greene. There were two staff members present when Team arrived. The facility is licensed for 12 beds. The census was 12 with 11 residents being present on the day of Team's inspection. The DHEC license had an expiration date of October 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to The Church of God of Prophecy, 1670 Guignard Parkway, Sumter, SC 29150.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of hot dogs, peaches, baked beans, and tea or water. A substitution menu was not posted. Food appeared to be served at the right temperature and there was enough for seconds in the kitchen. Team conducted an exit interview with the staff.

Report Summary

The water temperature in the bathrooms was 131°F, 133.4°F, 133.6°F. The smoke detector in the front hall bathroom beeped throughout the inspection. The fire extinguisher in the dining room was undercharged and pre-signed for May. No evacuation routes were posted in the facility. The toilet seat was broken in the front bathroom. The handrail of the ramp and boards at the bottom of the ramp were loose. The most current evacuation plan available was dated 9/29/07. The posted activity calendar was for January. One resident reported needing a new walker. A substitution menu was not available. There was no diet specified on Resident A's most recent physical or individual care plan. Resident B did not have a diet listed on their individual care plan. Resident A's and Resident B's most recent 'full' individual care plans were 12/6/16. Six month reviews were used since then. Resident C reported their diet as 'soft and cut into small pieces', but the most recent physical had his diet as regular. No diet was listed on Resident C's individual care plan. Resident C's admission TB testing was not available for review. Resident A's and Resident B's last observation notes were 3/30/18. Resident C's last observation note was 3/29/18.

Areas of Commendation

- The facility was nicely decorated and contained a television, wall hangings, and a front and back porch.
- Team observed a good rapport between residents and staff.
- Residents reported "the food is tasty" and "I like the food."
- Staff was very cooperative and interested in improving the facility and services for residents.

- There was an adequate supply of food present.
- A current HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Necessary SLED checks were completed for staff.
- Fire drills were conducted monthly, on different shifts.
- Residents enjoyed living at the facility. None reported they wanted to move.

Areas Needing Improvement

Health/Safety

- The water temperature in the bathrooms was 131°F, 133.4°F, 133.6°F.
- The smoke detector in the front hall bathroom beeped throughout the inspection, indicating it needs new batteries.
- The fire extinguisher in the dining room was undercharged and pre-signed for May.
- The fire extinguisher by the stairs was not checked in February.
- No evacuation routes were posted in the facility.
- The toilet seat was broken in the front bathroom.
- The handrail of the ramp and boards at the bottom of the ramp were loose.

Supervision & Administrator

- The most current evacuation plan available was dated 9/29/07.

Residents' Rights

- No concerns noted.

Recreation

- The posted activity calendar was for January. There was no time or location of activities available.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shampoo, shave cream, toothpaste, and razors.
- One resident reported needing mouthwash, toothpaste, and shave cream.
- One resident reported needing shoes [Team observed the resident had more than one pair of shoes in good condition].
- One resident would like to go to the dentist.
- One resident reported needing a new walker.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- A substitution menu was not posted.

- There were three items of non-perishable food that had exceeded their 'best by' dates of 2/18/17, 8/29/17, and 1/20/18.
- Several items in the refrigerator were not labeled appropriately.

Resident Records

- There was no diet specified on Resident A's most recent physical or individual care plan.
- Resident A's and Resident B's last observation notes were 3/30/18.
- Resident B did not have a diet listed on their individual care plan.
- Resident A's and Resident B's most recent 'full' individual care plans were 12/6/16. Six month reviews were used since then.
- Resident C reported their diet as 'soft and cut into small pieces', but the most recent physical had his diet as regular. No diet was listed on the individual care plan.
- Resident C's admission TB testing was not available for review. [Note: Team requested the documents be faxed. As of 5/7/18 no information was received.]
- Resident C's last observation note was 3/29/18.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Two staff members' most current Basic First Aid Training was 4/8/17.

Housekeeping, Maintenance, Furnishings

- There was no toilet paper in the front bathroom [Note: Staff corrected while Team was on-site].
- There was a hole in one bedroom door.

Additional Recommendations

- Two residents would like to work.
- One resident would like to do more in the community.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.