

**Team Advocacy Inspection for June 22, 2018**  
**Walters Brothers Residential Care Facility**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate, and Clarissa Guerrero,**  
**Volunteer**



### **Facility Information**

Walters Brothers Residential Care Facility is located in Sumter County at 100 Geddings Road, Sumter, SC 29150-8812. Team arrived at the facility at 10:38 AM and exited the facility at 2:31 PM. The administrator, Johnnie Walters, was present for the inspection. The facility is operated by Johnnie L. Walters. There were two staff members present when Team arrived; the administrator and another staff member arrived shortly after Team. The facility is licensed for 20 beds. The census was 18 with 15 residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to St. Matthews Baptist Church, 1890 St. Matthews Road, Sumter, SC 29150.

### **Overview of Visit**

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of tuna and mac casserole, broccoli, bread and a choice of beverage. A current menu was posted. Team conducted an exit interview with the administrator and staff.

### **Report Summary**

There was a padlocked barbed wire fence surrounding the facility, Team had to ring a bell for entry. The water temperature in the bathroom located in the back of the facility was 97.1 degrees. The water temperature in the men's bathroom was 98.7 degrees. The hand rails on the back porch were loose. Some of the handrails in the left hallway were loose. The shower handle in the men's bathroom was loose. One resident reported not being treated with respect by staff. Three residents reported not being able to come and go as they pleased. One resident reported not having anyone to talk to when there is a problem. Three residents did not have more than one pair of shoes. One resident did not have at least seven outfits of clothing (in-season). Resident C was prescribed Amantadine 100 mg, take one capsule four times daily. The 8 PM administration of the medicine was pre-signed for June 22, 2018. Resident E was prescribed Divalproex Sod 250 mg, take 3 tablets at bedtime. The MAR had to take one tablet at bedtime. Resident A's

most recent physical was 5/2/17. Resident B fell outside on 4/28/18; the Incident/Accident report did not indicate the location or severity of the resident's injuries. No follow-up was completed. Resident D's file photograph was dark and blurry. The monthly progress notes of the residents interviewed were repeated verbatim for January- June 2018. The light on the back porch did not have a cover. The lightbulb on this light did not work and needed to be replaced. In the men's bathroom the left sink's hot water handle was broken.

### **Areas of Commendation**

- The residents had a nice, tiled smoking porch to utilize.
- A current activity calendar was posted. Activities included personal shopping, Bingo, Checkers, TV Day and Tic Tac Toe.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- Staff immediately addressed Team's concerns.
- Staff members provide haircuts to the residents at no charge.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food.
- Records were organized.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
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### **Areas Needing Improvement**

#### **Health/Safety**

- The water temperature in the bathroom located in the back of the facility was 97.1 degrees.
- The water temperature in the men's bathroom was 98.7 degrees.
- The hand rails on the back porch were loose.
- Some of the handrails in the left hallway were loose.
- The shower handle in the men's bathroom was loose.

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- There was a barbed wire fence surrounding the facility with a padlocked gate used for entry and exiting. Designated staff members had a key for the padlock.
- One resident reported not being treated with respect by staff.
- Three residents reported not being able to come and go as they pleased.
- One resident reported not having anyone to talk to when there is a problem.

## **Recreation**

- One resident would like to do more in the community.

## **Residents' Activities of Daily Living (ADLs)**

- Three residents did not have more than one pair of shoes.
- One resident did not have at least seven outfits of clothing (in-season).
- Three residents reported needing dental exams.
- Four residents reported needing vision exams.
- Two residents reported needing psychological exams.
- Two residents reported needing foot exams.
- One resident reported needing a gynecological exam.
- Two residents reported needing eyeglasses. One resident reported needing dentures.
- Resident A reported needing shorts, jeans, shoes and dress pants.
- Resident C reported needing pants, soap, and shampoo.
- Resident E reported needing shoes, soap, deodorant and toothpaste.
- Resident F reported needing shirts, shoes, and a jacket.

## **Medication Storage and Administration**

- Resident C was prescribed Amantadine 100 mg, take one capsule four times daily. The 8 PM administration of the medicine was pre-signed for June 22, 2018.
- Resident E was prescribed Divalproex Sod 250 mg, take 3 tablets at bedtime. The MAR had to take one tablet at bedtime.

## **Meals & Food Storage**

- No concerns noted.

## **Resident Records**

- Resident A's most recent physical was 5/2/17.
- Resident B fell outside on 4/28/18, the Incident/Accident report did not indicate the location or severity of the resident's injuries. No follow-up was completed.
- Resident D's file photograph was dark and blurry.
- The monthly progress notes of the residents interviewed were repeated verbatim for January- June 2018.

## **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- The light on the back porch did not have a cover. The lightbulb on this light did not work and needed to be replaced.
- In the men's bathroom the left sink's hot water handle was broken.

### **Additional Recommendations**

- Five residents would like to move.
- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.