

Team Advocacy Inspection for July 9, 2018
Ridgeview Community Care Homes Unit A
Inspection conducted by Kristy Caldwell, P&A Team Advocate
and Arjun Gaikwad, Volunteer

Facility Information

Ridgeview Community Care Homes Unit A is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 11:07 AM and exited the facility at 2:30 PM. The administrator, Patricia Daugherty, was present for part of the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There was one staff member present when Team arrived. The facility is licensed for 11 beds. The census was 10 on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2019. The posted administrator license was dated 6/30/19. The facility had a written emergency plan to evacuate to Piedmont Mental Health Services, 220 Executive Drive, Greer, SC 29651.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was fried wieners, macaroni and cheese and a choice of beverage. The served meal was a fried bologna sandwich, macaroni and cheese, and drink. A substitution menu was not posted. Team conducted an exit interview with the administrator.

Report Summary

There were several loose handrails in the facility. There was one staff member present with nine residents when Team arrived. Residents reported they do not have privacy on the telephone. A Ziploc bag of medication was found alongside food in the main building's refrigerator [Note: Food is brought down daily from the main building to the individual houses]. Food in both Unit A and the main building's kitchen were not properly labeled. Some items in Unit A's refrigerator were not properly sealed. The photographs in resident's files were last updated 1/20/2016. The toilet seat was loose in the bathroom closest to the living room. Several small cockroaches were found in Unit A's kitchen. There was a light out in the hallway leading into the dining room.

Areas of Commendation

- The facility was spacious and the furniture was clean. There were two different sitting areas for residents to relax and watch television. There were board games and wall hangings present.
- The dining room tables had enough chairs for residents to eat at the same time.
- Residents reported feeling safe and being treated with respect.
- There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MARs were accurately documented.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly and on all shifts.

Areas Needing Improvement

Health/Safety

- There were several loose handrails in the facility.

Supervision & Administrator

- There was one staff member present with nine residents when Team arrived [Note: Another staff member arrived approximately one hour into the inspection].

Residents' Rights

- Residents reported they not have privacy on the telephone.

Recreation

- The posted activity calendar was for June 2018.
- Two residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing jeans and sneakers.
- One resident would like to move rooms.
- One resident reported needing to see a psychologist. This resident also reported needing a gynecological exam.
- One resident reported they did not feel like they had someone to talk too if there was a problem.

Medication Storage and Administration

- A Ziploc bag of medication was found alongside food in the main building's refrigerator [Note: Food is brought down daily from the main building to the individual houses].

Meals & Food Storage

- Food in both Unit A and the main building's kitchen were not properly labeled [Note: This included items in the pantry, refrigerator and freezer].
- Some items in Unit A's refrigerator were not properly sealed.
- A rotten tomato and two onions were found in Unit A's refrigerator [Note: Staff threw the items away immediately].
- One resident would like more vegetables to be served with meals.

Resident Records

- The photographs in resident's files were last updated 1/20/2016.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The toilet seat was loose in the bathroom closest to the living room.
- Several small cockroaches were found in Unit A's kitchen.
- There was a light out in the hallway leading into the dining room.

Additional Recommendations

- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.