

Team Advocacy Inspection for July 30, 2018
Good Deeds Residential Care Facility
Inspection conducted by Kristy Caldwell, P&A Team Advocate
and Laura Boos, Volunteer

Facility Information

Good Deeds Residential Care Facility is located in Sumter County at 1655 Robert Perry Road, Sumter, SC 29153-9783. Team arrived at the facility at 10:30 AM and exited the facility at 12:46 PM. The administrator was not present for the inspection. The facility is operated by Coretta Glover. The facility is licensed for five beds. The census was four with two residents present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2019. The administrator's license was current. The facility had a written emergency plan to evacuate to Household of Faith Church, 3470 Tram Road, Sumter, SC 29153.

Overview of Visit

During Team's visit we talked to staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team was not able to interview any residents at the facility. One of the two residents on site left with a family member shortly after Team arrived and the other resident declined to be interviewed. Team did not observe lunch. The posted lunch menu consisted of pot pie, mixed vegetables, fruit cup, French fries and a choice of beverage. Team conducted an exit interview with staff.

Report Summary

There was a lit candle warmer on the floor in the hallway. Evacuation routes were not posted throughout the facility. Several items of food were found in opened Ziploc bags. Several items of food in the freezer and refrigerator were dated but the labels did not identify the food in the bags. Resident B's admission TB test was not available for review. Resident C's individual care plan did not indicate if the resident had an advance directive. Resident C's most recent physical did not list the resident's diagnosis. Resident A's personal funds ledger was not signed by the resident for July 2018. Resident A did not have any 2018 quarterly reports available for review. Resident A's quarterly reports for January-March 2017 and July-September 2017 were not signed by the resident and the quarterly report for April- June 2017 was completed but not signed by the Administrator or resident. Resident B's quarterly report for July-September 2018 was prefilled out and signed by the Administrator. Resident C's personal funds ledger has not been signed by the resident since October 2017. Resident C did not have any quarterly reports available for review. One staff member did not have CPR or Basic First Aid documentation available for review. This staff member also did not have a

health assessment/physical available for review. The sink faucet in the kitchen was leaking. The kitchen sink had what appeared to be soap scum and rust in places. The bathroom sink had a slow drain.

Areas of Commendation

- A current TB risk assessment was available for review.
- Prescribed medications were present and the MAR accurately documented.
- A current activities calendar was posted. Activities included morning devotion, crafts, coloring and walking.
- Team observed a good rapport between residents and staff.
- Fire drills were conducted monthly and on all shifts.
- Resident records reviewed were very neat and organized.
- Staff records reviewed had necessary SLED checks completed.
- The facility was kept at a comfortable temperature.

Areas Needing Improvement

Health/Safety

- There was a lit candle warmer on the floor in the hallway [Note: Staff moved the warmer to a side table in the living room during Team's visit].
- Evacuation routes were not posted throughout the facility [Note: Copies of the floor plan were posted throughout the facility but did not have highlighted evacuation routes added to them].

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Several items of food were found in opened Ziploc bags.

- Several items of food in the freezer and refrigerator were dated but the labels did not identify the food in the bags.

Resident Records.

- Resident B's admission TB test was not available for review.
- Resident C's individual care plan did not indicate if the resident had an advance directive.
- Resident C's most recent physical did not list the resident's diagnosis.

Resident Personal Needs Allowances

- Resident A's personal funds ledger was not signed by the resident for July 2018.
- Resident A did not have any 2018 quarterly reports available for review. Resident A's quarterly reports for January-March 2017 and July-September 2017 were not signed by the resident. Resident A's quarterly report for April-June 2017 was completed but not signed by the Administrator or resident.
- Resident B's quarterly report for July-September 2018 was prefilled out and signed by the Administrator.
- Resident C's personal funds ledger has not been signed by the resident since October 2017.
- Resident C did not have any quarterly reports available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have CPR or Basic First Aid documentation available for review. This staff member also did not have a health assessment/physical available for review.

Housekeeping, Maintenance, Furnishings

- The sink faucet in the kitchen was leaking.
- The kitchen sink had what appeared to be soap scum and rust in places.
- The bathroom sink had a slow drain.

Additional Recommendations

- No concerns noted.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.