

Team Advocacy Inspection for August 1, 2018
Grace Residential Care Facility
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Hayes Davis, Volunteer

Facility Information

Grace Residential Care Facility is located in Bamberg County at 6534 Carolina Highway, Denmark, SC 29042-2366. Team arrived at the facility at 10:24 AM and exited the facility at 1:48 PM. The administrator, Bernestine Davis, was not present for the inspection but was available via telephone. The facility is operated by Grace Residential Care Facility Inc. There were four staff members and a volunteer present when Team arrived. The facility is licensed for 22 beds. The census was 22 with 15 residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Grace Outreach International Ministries, 92 Hayne Street, Denmark, SC 29042.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Team observed lunch. The posted menu consisted of Beef-a-Roni, tossed salad, mixed fruit, Jello and a choice of beverage. The served meal matched what was posted. Team conducted an exit interview with the staff.

Report Summary

The facility has two structures which house residents, the main building and a house next to the main building. The handrails by Room #2 and Room #7 in the main building were loose. The handrails by the outside steps of the main building and side house were also loose. In the side house, the bathroom water temperature was 122 degrees. The water temperature in Room #2's bathroom was 120 degrees. The fire extinguisher by the central bathroom in the main building was undercharged. The most recent TB assessment was dated 7/10/17. Three residents reported they did not have privacy on the telephone. One resident reported they did not get enough food with their meals. Three residents reported seconds were not available. One resident did not have at least seven outfits of clothing (in-season). One resident reported they did not feel safe at the facility but did not elaborate further. Resident B had a prescription for Baclofen 10 mg, take one tablet three times a day as needed. The MAR had Baclofen 10 mg, take one tablet three times a day. Resident C had a prescription for Divalproex Sod DR 500 mg, take two tablets twice a day. The MAR had Divalproex Sod DR 500 mg, take one tablet twice a day. Resident A's most recent physical did not have an answer circled for "Can this individual

be served in this type of facility (CRCF)?". Resident E did not have a TB test available for review. One staff member did not have a health assessment on file. There is a hole in the hallway by Room #5 in the main building. The lights by Room #7 and the smoking area did not have a cover on them in the main building. There were no paper towels or hand drying devices present in any of the facility bathrooms. In the main building's central bathroom, the toilet seat was cracked and one of the shower handles was loose. The exit sign in the dining room of the main building was loose. The cabinet in the dining room of the main building was missing a knob. The bathroom in Room #2 of the main building had a slow drain. The window by the central bathroom in the main building had a broken screen.

Areas of Commendation

- A current activity calendar was posted. Activities included bingo, coloring, puzzles, and board games.
- Staff was very helpful during the inspection.
- Resident records were organized.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly and on all shifts.

Areas Needing Improvement

Health/Safety

- The facility has two structures which house residents, the main building and a house next to the main building. The handrails by Room #2 and Room #7 in the main building were loose. The handrails by the outside steps of the main building and side house were also loose.
- In the side house, the bathroom water temperature was 122 degrees. The water temperature in Room #2's bathroom was 120 degrees.
- The fire extinguisher by the central bathroom in the main building was undercharged.

Supervision & Administrator

- The most recent TB assessment was dated 7/10/17 [Note: Staff completed a new TB assessment during Team's visit].

Residents' Rights

- One resident would like to switch roommates.
- Three residents reported they did not have privacy on the telephone.

- One resident reported they did not get enough food with their meals. Three residents reported seconds were not available.
- One resident did not have at least seven outfits of clothing (in-season).
- One resident reported they did not feel safe at the facility but did not elaborate further.

Recreation

- Three residents would like to do more in the community.
- The activity calendar did not state the activity location.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing shirts.
- One resident reported needing dresses and pants.

Medication Storage and Administration

- Resident B had a prescription for Baclofen 10 mg, take one tablet three times a day as needed. The MAR had Baclofen 10 mg, take one tablet three times a day [Note: Staff called the pharmacist to confirm the correct directions and corrected the MAR].
- Resident C had a prescription for Divalproex Sod DR 500 mg, take two tablets twice a day. The MAR had Divalproex Sod DR 500 mg, take one tablet twice a day [Note: Staff called the pharmacist to confirm the correct directions and corrected the MAR].

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent physical did not have an answer circled for "Can this individual be served in this type of facility (CRCF)?".
- Resident E did not have a TB test available for review.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have a health assessment on file.

Housekeeping, Maintenance, Furnishings

- There is a hole in the hallway by Room #5 in the main building.

- The lights by Room #7 and the smoking area did not have a cover on them in the main building.
- There were no paper towels or hand drying devices present in any of the facility bathrooms.
- In the main building's central bathroom, the toilet seat was cracked and one of the shower handles was loose.
- The exit sign in the dining room of the main building was loose.
- The cabinet in the dining room of the main building was missing a knob.
- The bathroom in Room #2 of the main building had a slow drain.
- The window by the central bathroom in the main building had a broken screen.

Additional Recommendations

- Four residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.