

**Team Advocacy Inspection for August 8, 2018**  
**Midway Residential Care Facility #4**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**and Arjun Gaikwad, Volunteer**

**Facility Information**

Midway Residential Care Facility #4 is located in Spartanburg County at 4026 Moore Duncan Hwy., Moore, SC 29369-9721. Team arrived at the facility at 11:28 AM and exited the facility at 3:14 PM. The administrator, Linda Walker, was not present during the inspection. The facility is operated by Midway Residential Care Facility Inc. The staff assisted Team with information and documentation needed for the inspection. Two staff members were present when Team arrived. The facility is licensed for fourteen beds. The census was fourteen with thirteen residents being present on the day of Team's inspection. The DHEC license had an expiration date of 12/31/2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Poplar Springs Baptist Church, 790 Highway 417, Moore, SC 29369.

**Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and the staff; reviewed three residents' records, medication, and medication administration records; and toured the facility. The meal listed on the menu was turkey and gravy over toast, mashed potatoes, green beans and peaches with topping. Residents reported the meal served was the same as posted. Team conducted an exit interview with staff.

**Report Summary**

The handrails by the front door of the facility were loose. The front door did not close all of the way when shut. A bathroom cabinet with cleaning supplies was unlocked. The water temperature in the kitchen was 115 degrees. There was a loose handrail by Room 406. The hot water temperature in the men's restroom toward the back of the facility was 80 degrees. Two residents reported not having privacy on the telephone. One resident reported needing glasses. One resident reported needing socks and a coat. This resident also reported needing a dental exam. One resident did not have at least seven outfits of clothing (in-season), this resident also did not have more than one pair of shoes. Items in the refrigerator and freezer were not labeled appropriately, the labels did not specify what the item was. The toilet and sink in the men's bathroom were dirty and stained in areas.

## **Areas of Commendation**

- Residents reported they enjoyed living at the facility.
- A wide-variety of activities were available to residents daily.
- All residents reported having enough toiletries.
- There was an adequate supply of food.
- Residents' diets were displayed and dietary substitutions were available.
- The facility had two types of fire extinguishers available.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly.
- Observation notes were current.
- Records were well organized and documented.
- The controlled substance log was properly documented. The amount of medication present coincided with the log.

## **Areas Needing Improvement**

### **Health/Safety**

- The handrails by the front door of the facility were loose.
- The front door did not close all of the way when shut.
- A bathroom cabinet with cleaning supplies was unlocked [Note: Staff were cleaning other areas of the facility at the time.]
- The water temperature in the kitchen was 115 degrees.
- There was a loose handrail by Room 406.
- The hot water temperature in the men's restroom toward the back of the facility was 80 degrees.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- Two residents reported not having privacy on the telephone.

### **Recreation**

- One resident reported wanting to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing glasses.
- One resident reported needing socks and a coat. This resident also reported needing a dental exam.

- One resident did not have at least seven outfits of clothing (in-season), this resident also did not have more than one pair of shoes.

#### **Medication Storage and Administration**

- No concerns noted.

#### **Meals & Food Storage**

- Items in the refrigerator and freezer were not labeled appropriately, the labels did not specify what the item was.

#### **Resident Records**

- No concerns noted.

#### **Resident Personal Needs Allowances**

- No concerns noted.

#### **Appropriateness of Placement**

- No concerns noted.

#### **Personnel Records**

- No concerns noted.

#### **Housekeeping, Maintenance, Furnishings**

- The toilet and sink in the men's bathroom were dirty and stained in areas.

#### **Additional Recommendations**

- One resident reported wanting to move.
- Two residents reported wanting to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.