

Team Advocacy Inspection for July 24, 2018
Reese's Community Care Home #2
Inspection conducted by Kristy Caldwell, P&A Team Advocate and Hayes Davis,
Volunteer

Facility Information

Reese's Community Care Home #2 is located in Richland County at 717 Cindy Drive, Columbia, SC 29203-5205. Team arrived at the facility at 9:30 AM and exited the facility at 12:01 PM. The administrator was present for the inspection. The facility is operated by James Reese Jr. There was one staff member present when Team arrived. The facility is licensed for 5 beds. The census was 5 with 4 residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2019. An administrator's license was not posted or available for review. The facility had a written emergency plan to evacuate to Walter's Retirement Home, 821 Duke Avenue, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. The posted lunch menu consisted of ravioli, peas and carrots, French bread, pears and a beverage of choice. Team conducted an exit interview with the administrator.

Report Summary

The kitchen water temperature was 117 degrees. The handrail by the stairs outside was loose. When Team arrived at the facility there was a large dog chained in the backyard. One of the residents stated the dog has bitten him in the past. No documentation regarding the dog was available for review. The ceiling in one of the resident's rooms had significant water damage and was bowing down. A current LLR license was not available for review. A current Fire Alarm inspection was not available for review. The most recent HVAC inspection was completed 6/1/17. One resident stated they have been locked out of the facility. One resident stated they did not have privacy on the telephone. Two residents had stained bed linens. The menu did not indicate residents' special diets. Several non-perishable items had exceeded their 'best by' dates. Resident A's most recent physical examination was dated 5/15/17. Resident B's Individual Care Plan was due for a six-month review; the last review was dated 1/5/18. The residence was extremely cluttered with miscellaneous items throughout the dining room and living room areas as well as the outside of the facility. The door handle by the balcony was loose and too small for the hole carved out of the door. Light from outside could be seen

through the extra space. The wall by the door leading to the balcony had a hole in it. It looked as though it was caused by the doorknob hitting the area. There were several loose floorboards on the balcony.

Areas of Commendation

- A current recreation calendar was posted. Activities included dancing to music, bible study, movie night, and pizza night.
- There was an adequate supply of food present.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training was present. Necessary SLED checks were completed.
- Fire drills were completed monthly, on different shifts.
- Prescribed medications were present and the MAR accurately documented.
- There were plenty of seats in the living room to accommodate all the residents

Areas Needing Improvement

Health/Safety

- The kitchen water temperature was 117 degrees.
- The handrail by the stairs outside was loose.
- When Team arrived at the facility there was a large dog chained in the backyard. The administrator stated that the dog belonged to a friend and has only been present for one day. A resident reported that the animal has been there for four months. The administrator later stated that the dog is present off and on but is not a facility pet. Two of the residents stated the dog made them uncomfortable. One of the residents stated the dog had bitten him in the past. In a separate interview, another resident mentioned this incident. [Note: The administrator stated he is unaware of the animal ever biting someone and no incident/accident reports were completed regarding the dog. About an hour and a half into Team's inspection someone arrived and picked up the animal.]
- The ceiling in one of the resident's rooms had significant water damage and was bowing down.

Supervision & Administrator

- A current LLR license was not available for review [Note: Administrator faxed a copy of the license to Team on 7/29/18].
- A current Fire Alarm inspection was not available for review [Note: The Administrator faxed a copy of the most recent inspection to Team on 7/30/18].
- The most recent HVAC inspection was dated 6/1/17.
- No documentation regarding the dog was available for review [Note: Administrator faxed the animal's shot record and documentation to Team on 7/29/18].

Residents' Rights

- Two residents stated they could not come and go as they pleased.

- One resident stated they have been locked out of the facility. [Note: While touring the outside of the facility the P&A volunteer was locked out by a staff member who was cleaning the floors. The administrator stated that staff will inform residents that they are mopping and lock the doors until the floors are dry.]
- One resident stated they did not have privacy on the telephone. Another resident stated he “is not allowed to use the phone” but did not explain further.

Recreation

- Two residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing jeans and a coat.
- One resident reported needing shoes.
- One resident reported needing a dental exam.
- One resident reported they did not get along with their roommate and would like to switch rooms.
- Two residents had stained bed linens.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- The menu did not indicate residents’ special diets.
- Several non-perishable items had exceeded their ‘best by’ dates [Note: The items were disposed of during Team’s visit].

Resident Records

- Resident A’s most recent physical examination was dated 5/15/17 [Note: Resident A was scheduled for a physical on 7/24/18. An updated annual physical was faxed to Team on 7/29/18].
- Resident B’s Individual Care Plan was due for a six-month review; the last review was dated 1/5/18.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The residence was extremely cluttered with miscellaneous items throughout the dining room and living room areas as well as the outside of the facility.
- The door handle by the balcony was loose and too small for the hole carved out of the door. Light from outside could be seen through the extra space.
- The wall by the door leading to the balcony had a hole in it. It looked as though it was caused by the doorknob hitting the area.
- There were several loose floorboards on the balcony.

Additional Recommendations

- One resident would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.