

Team Advocacy Inspection for August 15, 2018
Ridgeview Community Care Homes Unit B
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Hayes Davis, Volunteer

Facility Information

Ridgeview Community Care Homes Unit B is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 11:34 AM and exited the facility at 2:58 PM. The administrator, Patricia Daugherty, was present for the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There was one staff member present when Team arrived. The facility is licensed for 10 beds. The census was 9 on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2019. The posted administrator license was dated 6/30/19. The facility had a written emergency plan to evacuate to Piedmont Mental Health Services, 220 Executive Drive, Greer, SC 29651.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was a baked potato, bacon and cheese garden salad, Jello and a choice of beverage. The served meal was a grilled cheese sandwich, tortilla soup and a choice of beverage. A substitution menu was posted. Team conducted an exit interview with the administrator.

Report Summary

Residents reported they do not have privacy on the telephone. One resident reported needing eyeglasses. One resident reported needing a dental exam. Resident B was prescribed Vitamin D2 1.25 mg 50,000 unit, take one capsule on the third Wednesday of every month. The medication was not available. Resident C was prescribed Quetiapine Fumarate 200 mg, take one tablet at bedtime. The medication was not available. Some items in the main building's kitchen freezer did not include dates on the label. One perishable item in the refrigerator had passed its expiration date. Resident A's individual care plan was last updated on 1/12/18. Resident C's individual care plan did not indicate if the resident had an advance directive or power of attorney. Several small cockroaches were found in Unit B's kitchen. The central sink in Unit B's kitchen had a slow drain.

Areas of Commendation

- The facility was spacious and the furniture was clean. There were two different sitting areas for residents to relax and watch television. There were board games and wall hangings present.
- The dining room tables had enough chairs for residents to eat at the same time.
- Residents reported feeling safe and being treated with respect.
- There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MARs were accurately documented.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly and on all shifts.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported they do not have privacy on the telephone.

Recreation

- Two residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing a dental exam.

Medication Storage and Administration

- Resident B was prescribed Vitamin D2 1.25 mg 50,000 unit, take one capsule on the third Wednesday of every month. The medication was not available [Note: Staff stated that the pharmacy would deliver the medication that afternoon].
- Resident C was prescribed Quetiapine Fumarate 200 mg, take one tablet at bedtime. The medication was not available [Note: Staff stated the resident used the last dose of

the medication the night before and that a refill of the medication was due be delivered that afternoon].

Meals & Food Storage

- Some items in the main building's kitchen freezer did not include dates on the labels.
- One perishable item in the refrigerator had passed its expiration date.

Resident Records

- Resident A's individual care plan was last updated on 1/12/18.
- Resident C's individual care plan did not indicate if the resident had an advance directive or power of attorney [Note: The administrator stated the areas were intentionally left blank because she was unaware of where to find this information as the family member (who served as their primary contact) recently passed away.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Several small cockroaches were found in Unit B's kitchen.
- The central sink in Unit B's kitchen had a slow drain.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.