

**Team Advocacy Inspection for August 15, 2018**  
**Ridgeview Community Care Homes Unit C**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**and Hayes Davis, Volunteer**

### **Facility Information**

Ridgeview Community Care Homes Unit C is located in Greenville County at 217 Chandler Road, Greer, SC 29651-1290. Team arrived at the facility at 11:34 AM and exited the facility at 2:58 PM. The administrator, Patricia Daugherty, was present for the inspection. The facility is operated by Ridgeview Community Care Homes Inc. There was one staff member present when Team arrived. The facility is licensed for 11 beds. The census was 10 on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2019. The posted administrator license was dated 6/30/19. The facility had a written emergency plan to evacuate to Piedmont Mental Health Services, 220 Executive Drive, Greer, SC 29651.

### **Overview of Visit**

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. The posted lunch menu was a baked potato, bacon and cheese garden salad, Jello and a choice of beverage. The served meal was a grilled cheese sandwich, tortilla soup and a choice of beverage. A substitution menu was posted. Team conducted an exit interview with the administrator.

### **Report Summary**

The water temperature in Unit C's kitchen was 111.8 degrees. One resident reported they do not have privacy on the telephone. Resident A was prescribed Trazodone 100 mg, take one tablet at bedtime as needed for sleep. The medication was not available. Several items in the kitchen freezer for Unit C and the main building did not include dates on the label. Some items in Unit C's pantry were not labeled appropriately. One perishable item in Unit C's refrigerator had passed its expiration date. One resident reported that they did not get enough to eat and that seconds were "not always" available. Resident B's April-June 2018 quarterly report was signed but not dated. The handrail by the storage closet is loose.

### **Areas of Commendation**

- The facility was spacious and the furniture was clean. There were two different sitting areas for residents to relax and watch television. There were board games and wall hangings present.

- The dining room tables had enough chairs for residents to eat at the same time.
- Residents reported feeling safe and being treated with respect.
- There was an adequate supply of food present.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present and the MARs were accurately documented.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly and on all shifts.

## **Areas Needing Improvement**

### **Health/Safety**

- The water temperature in Unit C's kitchen was 111.8 degrees.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- One resident reported they do not have privacy on the telephone.

### **Recreation**

- One resident would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing eyeglasses.

### **Medication Storage and Administration**

- Resident A was prescribed Trazodone 100 mg, take one tablet at bedtime as needed for sleep. The medication was not available.

### **Meals & Food Storage**

- Several items in the kitchen freezer of Unit C and the main building did not include dates on the label. Some items in Unit C's pantry were not labeled appropriately.
- One perishable item in Unit C's refrigerator had passed its expiration date.
- One resident reported that they did not get enough to eat and that seconds were "not always" available.

### **Resident Records**

- No concerns noted.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- Resident B's April-June 2018 quarterly report was signed but not dated.

### **Housekeeping, Maintenance, Furnishings**

- The handrail by the storage closet is loose.

### **Additional Recommendations**

- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.